

# NCI-AD Consumer Survey

# **Pilot Results**

January 2015

Pilot conducted in Spring–Summer 2014

#### Acknowledgements

We are very grateful to NCI-AD Steering Committee members from the Georgia Division of Aging Services, Iowa Department on Aging, Kansas Department for Aging and Disability Services, Maryland Department of Aging, Massachusetts Executive Office of Elder Affairs, Minnesota Board on Aging, New York State Office for the Aging, North Carolina Division of Aging & Adult Services, Ohio Department of Aging, Texas Medicaid/CHIP Division, and Virginia Department for Aging and Rehabilitative Services for their role in supporting the development of the NCI-AD Consumer Survey. Without them, this project would not be possible. We would also like to thank the Muskie School of Public Service at the University of Southern Maine and the National Association of State Directors of Developmental Disabilities (NASDDDS) for their help in designing the Survey. Their input and expertise were invaluable. The Delmarva Foundation and Vital Research were instrumental to the success of the pilot. Additionally, we would like to extend our gratitude to the Administration for Community Living for their continued support of the project.

# **Project Background**

The National Association of States United for Aging and Disabilities (NASUAD) is the membership organization for state aging and disability directors. Since 2012, NASUAD has been working in collaboration with Human Services Research Institute (HSRI), a non-profit research firm whose mission is to improve the lives of people with various disabilities, their families, and caregivers, to build the National Core Indicators-Aging and Disabilities (NCI-AD). NCI-AD is an initiative designed to support states' interest in assessing the performance of their programs and delivery systems and improving services for older adults, individuals with physical disabilities, and their caregivers. Like the intellectual/developmental disabilities (I/DD) service system's National Core Indicators (NCI), NCI-AD's primary aim is to collect and maintain valid and reliable data that give states a broad view of how their publicly-funded long term services and supports (LTSS) impact the quality of life and outcomes of service participants.

NCI, which began in 1997, was a collaborative project between HSRI and the National Association of State Directors of Developmental Disabilities (NASDDDS) that focused on the performance of public I/DD service systems. NASUAD's members had been interested in developing a tool similar to NCI for years and in 2012, after discussing the success of the NCI project internally and with HSRI and NASDDDS, NASUAD's Board of Directors voted to begin work on the NCI-AD project. In June 2013, NASUAD and HSRI, with help from the NCI-AD steering committee (comprised of NASUAD board members) and NASDDDS, began amending the Adult-Consumer Survey portion of the NCI tool to better align with the priorities of aging and disability service users and systems. In September 2013, these groups met again to discuss and amend the first draft of the survey. Over the next four months, the survey went through a series of seven revisions based on feedback gathered from the steering committee, stakeholder groups, national-level partners, focus groups comprised of older adults and individuals with physical disabilities being served by their state systems, and a pre-pilot test with service participants in Maine. The Muskie School at University of Southern Maine was also instrumental in both drafting of the survey and facilitating and conducting the pre-pilot test.

Data for the project are gathered through yearly in-person consumer surveys administered by state agencies to a sample of at least 400 consumers of LTSS. The sample will include older adults and individuals with physical disabilities accessing publicly-funded LTSS through nursing homes/skilled nursing facilities, Medicaid waivers, Medicaid state plans, and/or state-funded programs, as well as older adults served by Older Americans Act programs.

Some of the benefits of NCI-AD include:

- A focus on how consumers experience services and how services impact their quality of life;
- A focus on performance of state LTSS systems instead of specific services;
- Obtaining data on LTSS services regardless of funding source (Medicaid/non-Medicaid/Older Americans Act) or setting;

- Gathering information directly from randomly-selected consumers through face-to-face interviews;
- Usefulness in meeting CMS waiver quality assurances and assessing performance of MLTSS contractors;
- State-to-state, regional, and cross agency/service comparisons; and
- Provision of timely and actionable data over time that can be used for system improvement.

NCI-AD brings an important value proposition to the field of aging and disability services through knowledge development on indicators and outcomes that assess quality of life, community integration, and person-centered services. This knowledge development will help to address long-recognized gaps in measuring indicators and outcomes in LTSS service systems that go beyond measures of health and safety to address important social, community, and person-centered goals.

#### The Instrument

The NCI-AD Consumer Survey instrument includes a background section, which gathers data about the consumer from agency records, and the actual in-person survey. The in-person survey includes subjective satisfaction-related questions that can only be answered by the consumer, and objective questions that can be answered by the consumer or, if needed, their proxy. The survey also includes an interviewer feedback form to capture interviewers' experiences conducting the survey and to solicit their feedback on any questions/wording that were consistently problematic.

#### Pilot

Three states volunteered to pilot the NCI-AD Consumer Survey – Georgia, Minnesota, and Ohio. In early 2014, the three states began piloting the NCI-AD Consumer Survey. By the end of August 2014, all three states had finished collecting their data and shared it with HSRI for interpretation. The pilot states contracted with two vendors to conduct the in-person surveys – Vital Research and the Delmarva Foundation. During the pilot phase of the project, states' samples included older adults and individuals with physical disabilities accessing Medicaid waivers, Medicaid state plans, and/or state-funded programs, as well as older adults served by Older Americans Act programs.

#### **Next Steps and Project Rollout**

In December 2015, the project team reviewed the data and feedback they received from the interviewers in the pilot states and used this information to revise the NCI-AD Consumer Survey. This revision is based on analysis of the pilot data, interviewer comments, direct interviewer, and vendor feedback as well as expert and stakeholder feedback.

Currently, the project team is conducting a small sample in-home testing of the survey working with the Georgia Division of Aging Services and the Delmarva Foundation. The in-home testing of the survey will include cognitive testing and an inter-rater reliability study. Validity testing and internal consistency testing will also be addressed. The survey will be finalized after the in-home testing. Several states have requested that a Spanish translation of the Consumer Survey be made available. Once the final revision of the survey has been tested and is ready for use in the field, HSRI will translate the Consumer Survey into Spanish and complete a small-sample testing of the translated survey.

When both the English and Spanish versions of the Consumer Survey are finalized, HSRI will create the online data entry system application (ODESA), which will allow interviewers to collect survey data using a computer/tablet based format. NASUAD and HSRI, in conjunction with the Muskie School of University of Southern Maine and the Delmarva Foundation, will work to develop standardized materials for the in-person interviewer trainings. These materials will cover general interviewing techniques, population-specific interviewing techniques, as well as survey-specific interviewing methodology.

The Survey is slated to be finalized in March 2015, and the interviewer trainings will begin in May 2015. Data collection for the first year of the survey will begin June 1, 2015. Planning for implementation begins in the year prior to actual

survey administration because it was found during the pilot that states would like more time to work with NASUAD and HSRI in preparation for the launch of the survey. States interested in joining NCI-AD have been participating in NASUAD's monthly planning and technical assistance calls that began in June 2014. NASUAD anticipates at least 12-15 states will join the project in Year 1.

In Year 1 of the NCI-AD rollout, there will be two rounds of data collection. States participating in the first round of data collection will be asked to begin conducting in-person surveys on June 1, 2015 and send their final data to HSRI no later than September 30, 2015. State-by-state reports from the first round of data collection will be available no later than December 2015. States participating in the second round of data collection may also begin conducting in-person surveys on June 1, 2015 (or later if they choose) but have until May 31, 2016, to send their final data to HSRI. State-by-state results from the second round of data collection will be available and will combine data from states from rounds one and two of data collection.

#### **Project Support**

The NCI-AD project is funded and supported primarily by participating states. The project is a state-driven effort and participation is voluntary. The Administration on Community Living (ACL) is also providing funds to assist with survey development and support the recruitment process.

#### The Report

This report contains data from the pilot of NCI-AD Consumer Survey. The results are shown by state and by funding source within the state. However, since the goal of the pilot was not to compare the pilot states, but rather test and refine the Survey, the three states are not identified. They are simply referred to as State 1, State 2, and State 3.

For survey questions where there are high percentages of "don't know," "unclear," or "refused" responses, those percentages will be shown. For questions where the percentages are low, they will not be included in the tables or denominators. Questions where proxy respondents were allowed are denoted by **P**. Questions that are candidates for deletion in the revised Survey are noted in the footnotes.

Pilot Samples:

Sample sizes:

State 1: N = 806 State 2: N = 357 State 3: N = 409

Funding source:

State 1:

Waiver: N = 355, 44%

65 years or over: for analysis, classified as older adults in waiver: N = 245, 30%

Under 65 years: for analysis, classified as <u>disability in waiver</u>: N = 110, 14%

OAA and some state services: OAA: N = 394, 49%

Unknown: N = 57, 7%

State 2:

<u>Disability in waiver</u>: N = 118, 33% <u>Older adults in waiver</u>: N = 170, 48% <u>OAA</u>: N = 67, 19% Unknown: N = 2, approximately 0%

State 3:

<u>Disability in waiver</u>: N = 94, 23% <u>Older adults in waiver</u>: N = 272, 66% <u>OAA</u>: N = 37, 9% Unknown: N = 6, 2%

#### THE FOLLOWING PAGE BEGINS THE REPORT, STARTING WITH BACKGROUND SECTION OF THE SURVEY

# **BACKGROUND SECTION RESULTS**

<u>BI-1: Age</u>

	Mean	N	Std. Deviation	Minimum	Maximum
STATE 1	74.215	805	11.9244	7.0	102.0
STATE 2	69.608	357	16.9377	19.0	100.0
STATE 3	70.089	403	14.2791	23.0	101.0

	Mean	N	Std. Deviation	Minimum	Maximum
	Iviean	IN	Deviation	wiiniinun	Waximum
STATE 1 OAA	76.766	393	10.1293	7.0	97.0
STATE 1, disability in waiver	56.100	110	6.4109	38.0	64.0
STATE 1, older adult in waiver	78.608	245	8.3990	65.0	102.0
STATE 2 OAA	79.104	67	11.3460	47.0	97.0
STATE 2, disability in waiver	50.746	118	11.6767	19.0	71.0
STATE 2, older adult in waiver	79.247	170	8.6516	65.0	100.0
STATE 3 OAA	77.405	37	11.8941	34.0	98.0
STATE 3, disability in waiver	51.894	94	12.0496	23.0	76.0
STATE 3, older adult in waiver	75.382	272	9.1414	60.0	101.0

NOTE: STATE 1, OAA: minimum age of 7 is probably a mistake. Next oldest is 40. BI-2: Gender

		Person's g	jender	N
		Male	Female	N
	STATE 1 OAA	23.90%	76.10%	394
	STATE 1, disability in waiver	46.40%	53.60%	110
	STATE 1, older adult in waiver	28.60%	71.40%	245
STATE 1 overall		29.0%	71.0%	806
	STATE 2 OAA	44.80%	55.20%	67
	STATE 2, disability in waiver	44.10%	55.90%	118
	STATE 2, older adult in waiver	25.30%	74.70%	170
STATE 2 overall		35.3%	64.7%	357
	STATE 3 OAA	35.10%	64.90%	37
	STATE 3, disability in waiver	38.30%	61.70%	94
	STATE 3, older adult in waiver	22.10%	77.90%	272
STATE 3 overall		27.0%	73.0%	403

#### BI-3: Ethnicity

		Person's et	hnicity	N
		Not Hispanic	Hispanic	r
	STATE 1 OAA	100.0%	0.0%	382
	STATE 1, disability in waiver	100.0%	0.0%	96
	STATE 1, older adult in waiver	99.6%	0.4%	227
STATE 1 overall		99.7%	.3%	762
	STATE 2 OAA	n/a	n/a	n/a
	STATE 2, disability in waiver	100.0%	0.0%	118
	STATE 2, older adult in waiver	99.4%	0.6%	170
STATE 2 overall		99.7%	.3%	290
	STATE 3 OAA	97.1%	2.9%	34
	STATE 3, disability in waiver	n/a	n/a	n/a
	STATE 3, older adult in waiver	97.3%	2.7%	257
STATE 3 overall		97.3%	2.7%	291

#### BI-4: Race

					Person's	race			
		Am. Indian	Asian	Black/Afr. American	Pacific Islander	White	Other	Don't know	Ν
	STATE 1 OAA	0.3%	0.0%	47.5%	0.3%	51.0%	1.5%	0.0%	394
	STATE 1, disability in waiver	0.0%	0.0%	38.2%	0.0%	60.9%	0.0%	0.0%	109
	STATE 1, older adult in waiver	0.0%	0.8%	34.3%	0.0%	64.8%	0.0%	0.0%	244
STATE 1 overall		0.1%	0.2%	42.0%	0.1%	56.8%	0.7%	0.1%	803
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	1.7%	0.8%	12.7%	0.0%	84.7%	0.0%	0.0%	118
	STATE 2, older adult in waiver	0.6%	3.5%	4.1%	0.0%	90.6%	0.0%	1.2%	170
STATE 2 overall		1.0%	2.4%	7.6%	0.0%	88.3%	0.0%	0.7%	290
	STATE 3 OAA	0.0%	0.0%	25.0%	0.0%	75.0%	0.0%	0.0%	36
	STATE 3, disability in waiver	0.0%	1.1%	37.2%	0.0%	61.7%	0.0%	0.0%	94
	STATE 3, older adult in waiver	0.4%	1.6%	20.7%	0.0%	71.9%	5.5%	0.0%	256
STATE 3 overall		0.3%	1.3%	25.1%	0.0%	69.7%	3.6%	0.3%	386

#### BI-5: Marital status

			Ma	arital Status			
		Single, never married	Married or partnered	Separated or Divorced	Widowed	DK	N
	STATE 1 OAA	6.4%	18.8%	20.4%	50.9%	3.6%	393
	STATE 1, disability in waiver	38.1%	5.7%	38.1%	11.4%	6.7%	105
	STATE 1, older adult in waiver	14.5%	9.8%	23.8%	48.5%	3.4%	235
STATE 1 overall		14.6%	13.2%	24.1%	44.2%	4.1%	790
	STATE 2 OAA	27.0%	27.0%	3.2%	20.6%	22.2%	63
	STATE 2, disability in waiver	56.8%	4.2%	33.9%	5.1%	0.0%	118
	STATE 2, older adult in waiver	15.4%	13.0%	34.9%	36.7%	0.0%	169
STATE 2 overall		31.5%	12.5%	29.0%	23.0%	4.0%	352
	STATE 3 OAA	6.1%	36.4%	39.4%	18.2%	0.0%	33
	STATE 3, disability in waiver	54.3%	12.8%	28.7%	4.3%	0.0%	94
	STATE 3, older adult in waiver	14.4%	21.8%	27.3%	35.4%	1.1%	271
STATE 3 overall		23.1%	20.9%	28.6%	26.6%	0.8%	398

#### BI-6: Primary language

			Primary la	anguage		N
		English	Spanish	Other	DK	
	STATE 1 OAA	100.0%	0.0%	0.0%	0.0%	389
	STATE 1, disability in waiver	100.0%	0.0%	0.0%	0.0%	102
	STATE 1, older adult in waiver	99.1%	0.4%	0.4%	0.0%	234
STATE 1 overall		99.7%	0.1%	0.1%	0.0%	782
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	0.0%	0.0%	0.0%	100.0%	118
	STATE 2, older adult in waiver	0.6%	0.0%	0.6%	98.8%	170
STATE 2 overall		0.3%	0.0%	0.3%	99.3%	290
	STATE 3 OAA	100.0%	0.0%	0.0%	0.0%	5
	STATE 3, disability in waiver	100.0%	0.0%	0.0%	0.0%	94
	STATE 3, older adult in waiver	81.3%	6.3%	12.5%	0.0%	64
STATE 3 overall		92.6%	2.5%	4.9%	0.0%	163

#### BI-7: Primary means of expression

			P	Primary means of o	expression			N
		Spoken	Gestures/ body language	Sign language/ finger spelling	Communication aid/ device	Other	DK	N
	STATE 1 OAA	99.7%	0.0%	0.0%	0.0%	0.3%	0.0%	394
	STATE 1, disability in waiver	98.2%	0.9%	0.0%	0.0%	0.9%	0.0%	110
	STATE 1, older adult in waiver	98.4%	1.2%	0.4%	0.0%	0.0%	0.0%	244
STATE 1 overall		99.0%	0.6%	0.1%	0.0%	0.2%	0.0%	805
	STATE 2 OAA	98.4%	1.6%	0.0%	0.0%	0.0%	0.0%	64
	STATE 2, disability in waiver	99.1%	0.0%	0.0%	0.0%	0.9%	0.0%	115
	STATE 2, older adult in waiver	98.8%	0.6%	0.0%	0.6%	0.0%	0.0%	166
STATE 2 overall		98.8%	0.6%	0.0%	0.3%	0.3%	0.0%	347
	STATE 3 OAA	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	37
	STATE 3, disability in waiver	94.7%	2.1%	0.0%	0.0%	3.2%	0.0%	94
	STATE 3, older adult in waiver	99.6%	0.0%	0.4%	0.0%	0.0%	0.0%	272
STATE 3 overall		98.5%	0.5%	0.2%	0.0%	0.7%	0.0%	403

#### BI-8: Type of area person lives in

			Type of area		N
		Urban	Rural	DK	
	STATE 1 OAA	44.7%	55.3%	0.0%	394
	STATE 1, disability in waiver	42.1%	57.9%	0.0%	107
	STATE 1, older adult in waiver	35.6%	64.4%	0.0%	239
STATE 1 overall		41.8%	58.2%	0.0%	797
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	91.9%	8.1%	0.0%	37
	STATE 3, disability in waiver	84.0%	14.9%	1.1%	94
	STATE 3, older adult in waiver	91.2%	8.1%	0.7%	272
STATE 3 overall		89.6%	9.7%	0.7%	403

#### BI-9: Who the person lives with

					Who do	es the per	son live w	ith			
		Alone	Spouse/ partner	Parent	Child	Other family	Friends	Congregate setting	Other	DK	Ν
	STATE 1 OAA	58.1%	17.8%	0.4%	16.3%	6.3%	0.0%	1.1%	0.0%	0.0%	270
	STATE 1, disability in waiver	3.2%	4.2%	1.1%	0.0%	2.1%	0.0%	66.3%	23.2%	0.0%	95
	STATE 1, older adult in waiver	5.4%	2.5%	0.0%	2.9%	0.5%	0.0%	70.1%	18.6%	0.0%	204
STATE 1 overall		27.3%	9.3%	0.3%	8.0%	3.5%	0.0%	37.4%	14.2%	0.0%	626
	STATE 2 OAA	60.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	29.2%	10.8%	65
	STATE 2, disability in waiver	44.9%	25.4%* 29.7%						0.0%	0.0%	118
	STATE 2, older adult in waiver	53.5%			24.1%*			22.4%	0.0%	0.0%	170
STATE 2 overall		51.7%			20.3%*			20.6%	5.4%	2.0%	354
	STATE 3 OAA	56.8%	21.6%	0.0%	16.2%	5.4%	0.0%	0.0%	0.0%	0.0%	37
	STATE 3, disability in waiver	35.5%	17.2%	16.1%	6.5%	16.1%	2.2%	0.0%	6.5%	0.0%	93
	STATE 3, older adult in waiver	62.9%	15.1%	0.0%	9.2%	9.2%	1.5%	0.4%	1.8%	0.0%	272
STATE 3 overall		56.0%	16.2%	3.7%	9.2%	10.4%	1.5%	0.2%	2.7%	0.0%	402

\* State 2's administrative data did not allow for distinguishing whether person lived with a spouse, any other family, or friends

#### BI-10: Current living arrangement

				Ci	urrent living arranger	nent				
		Own/family home or apt	Adult family home	Assisted living	Other senior housing/ retirement community	Nursing facility	Homeless	Other	DK	Ν
	STATE 1 OAA	91.9%	1.9%	1.5%	4.2%	0.0%	0.0%	0.4%	0.0%	260
	STATE 1, disability in waiver	13.7%	7.4%	67.4%	4.2%	0.0%	0.0%	7.4%	0.0%	95
	STATE 1, older adult in waiver	22.7%	6.8%	61.4%	3.4%	1.0%	0.0%	4.8%	0.0%	207
STATE 1 overall		49.8%	4.2%	36.2%	5.8%	0.5%	0.0%	3.6%	0.0%	619
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	89.2%	0.0%	0.0%	10.8%	0.0%	0.0%	0.0%	0.0%	37
	STATE 3, disability in waiver	91.5%	0.0%	0.0%	6.4%	0.0%	0.0%	2.1%	0.0%	94
	STATE 3, older adult in waiver	73.2%	0.0%	4.0%	21.0%	0.0%	0.0%	1.8%	0.0%	272
STATE 3 overall		78.9%	0.0%	2.7%	16.6%	0.0%	0.0%	1.7%	0.0%	403

# BI-11: Usual living arrangement (if different)<sup>1</sup>

				U	Isual living arrangem	ent				
		Own/family home or apt	Adult family home	Assisted living	Other senior housing/ retirement community	Nursing facility	Homeles s	Other	DK	N
	STATE 1 OAA	89.8%	0.9%	4.6%	4.6%	0.0%	0.0%	0.0%	0.0%	108
	STATE 1, disability in waiver	12.0%	4.0%	73.3%	1.3%	2.7%	0.0%	6.7%	0.0%	75
	STATE 1, older adult in waiver	16.5%	3.6%	69.1%	3.6%	2.2%	0.0%	5.0%	0.0%	139
STATE 1 overall		39.7%	2.8%	48.0%	4.3%	1.5%	0.0%	3.7%	0.0%	325
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	78.6%	17.9%	0.0%	0.0%	0.0%	0.0%	3.4% (Board and Lodge)	0.0%	117
	STATE 2, older adult in waiver	82.9%	1.2%	0.0%	0.0%	0.0%	0.0%	15.3% (Board and Lodge)	0.0%	170
STATE 2 overall		81.3%	8.3%	0.0%	0.0%	0.0%	0.0%	10.4%	0.0%	288
	STATE 3 OAA	97.1%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	35
	STATE 3, disability in waiver	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	94
	STATE 3, older adult in waiver	96.7%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	271
STATE 3 overall		97.5%	0.3%	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	400

#### BI-12: Has the person moved in past 6 months

		Person	moved in past 6	months	N
		No	Yes	DK	
	STATE 1 OAA	99.2%	0.8%	0.0%	369
	STATE 1, disability in waiver	93.8%	5.2%	1.0%	97
	STATE 1, older adult in waiver	96.9%	2.2%	0.9%	226
STATE 1 overall		97.5%	2.1%	0.4%	749
	STATE 2 OAA	95.3%	4.7%	0.0%	64
	STATE 2, disability in waiver	91.5%	7.7%	0.9%	117
	STATE 2, older adult in waiver	94.0%	4.8%	1.2%	168
STATE 2 overall		93.4%	5.7%	0.9%	351
	STATE 3 OAA	100.0%	0.0%	0.0%	37
	STATE 3, disability in waiver	90.3%	9.7%	0.0%	93
	STATE 3, older adult in waiver	90.4%	9.2%	0.4%	272
STATE 3 overall		91.3%	8.5%	0.2%	402

<sup>&</sup>lt;sup>1</sup> Question slated for deletion in revised survey

#### BI-13: Type of living arrangement the person moved from (if moved in the past 6 months)

					Person moved from	n				
		Own/family home or apt	Adult family home	Assisted living	Other senior housing/ retirement community	Nursing facility	Homeless	Other	DK	N
	STATE 1 OAA	60.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	40.0%	5
	STATE 1, disability in waiver	16.7%	16.7%	16.7%	0.0%	25.0%	0.0%	0.0%	25.0%	12
	STATE 1, older adult in waiver	41.2%	17.6%	5.9%	5.9%	5.9%	0.0%	0.0%	23.5%	17
STATE 1 overall		35.0%	12.5%	15.0%	2.5%	10.0%	0.0%	0.0%	25.0%	40
	STATE 2 OAA	66.7%	0.0%	0.0%	33.3%		0.0%	0.0%	0.0%	3
	STATE 2, disability in waiver	55.6%	0.0%	33.3%	0.0%	11.1%	0.0%	0.0%	0.0%	9
	STATE 2, older adult in waiver	37.5%	25.0%	12.5%	12.5%	12.5%	0.0%	0.0%	0.0%	8
STATE 2 overall		50.0%	10.0%	20.0%	10.0%	10.0%	0.0%	0.0%	0.0%	20
	STATE 3 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	88.9%	0.0%	0.0%	0.0%	11.1%	0.0%	0.0%	0.0%	9
	STATE 3, older adult in waiver	56.0%	0.0%	12.0%	20.0%	4.0%	0.0%	8.0%	0.0%	25
STATE 3 overall		64.7%	0.0%	8.8%	14.7%	5.9%	0.0%	5.9%	0.0%	34

#### BI-14: Person directs own services

		Person	directs own s	ervices	N
		No	Yes	DK	
	STATE 1 OAA	12.1%	87.1%	0.8%	364
	STATE 1, disability in waiver	34.4%	59.4%	6.3%	96
	STATE 1, older adult in waiver	37.7%	60.5%	1.8%	220
STATE 1 overall		25.5%	71.5%	3.0%	737
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	100.0%	0.0%	0.0%	118
	STATE 2, older adult in waiver	96.5%	3.5%	0.0%	170
STATE 2 overall		97.9%	2.1%	0.0%	289
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	99.2%	0.8%	0.0%	263
STATE 3 overall		99.2%	0.8%	0.0%	263

#### BI-15: Diagnoses and conditions

Note: these tables are shown with percentages of missing data included in the denominator	

			Physical d	isability		Ν
		No	Yes	DK	Missing	
	STATE 1 OAA	41.4%	46.4%	0.8%	11.4%	394
	STATE 1, disability in waiver	29.1%	40.0%	0.0%	30.9%	110
	STATE 1, older adult in waiver	32.2%	32.7%	0.0%	35.1%	245
STATE 1 overall		35.5%	41.4%	0.4%	22.7%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	75.7%	24.3%	0.0%	0.0%	37
	STATE 3, disability in waiver	21.3%	77.7%	0.0%	1.0%	94
	STATE 3, older adult in waiver	46.7%	48.5%	4.0%	0.8%	272
STATE 3 overall		42.8%	52.3%	2.7%	2.2%	409

			Alzhein	ner's		N
		No	Yes	DK	Missing	
	STATE 1 OAA	49.5%	3.0%	0.0%	47.5%	394
	STATE 1, disability in waiver	42.7%	3.6%	0.9%	52.8%	110
	STATE 1, older adult in waiver	35.9%	9.8%	3.7%	50.6%	245
STATE 1 overall		43.2%	5.6%	1.4%	49.8%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	94.6%	5.4%	0.0%	0.0%	37
	STATE 3, disability in waiver	92.6%	1.1%	5.3%	1.0%	94
	STATE 3, older adult in waiver	87.5%	5.9%	5.9%	0.7%	272
STATE 3 overall		88.0%	4.6%	5.1%	2.3%	409

			Other den	nentia <sup>2</sup>		N
		No	Yes	DK	Missing	
	STATE 1 OAA	46.7%	5.6%	0.3%	47.5%	394
	STATE 1, disability in waiver	39.1%	7.3%	3.6%	50.0%	110
	STATE 1, older adult in waiver	32.7%	16.7%	4.1%	46.5%	245
STATE 1 overall		39.2%	10.3%	2.2%	48.3%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	0.0%	5.9%	0.0%	94.1%	118
	STATE 2, older adult in waiver	0.0%	14.1%	0.0%	85.9%	170
STATE 2 overall		0.0%	8.7%	0.0%	91.3%	357
	STATE 3 OAA	86.5%	13.5%	0.0%	0.0%	37
	STATE 3, disability in waiver	88.3%	5.3%	5.3%	1.1%	94
	STATE 3, older adult in waiver	83.8%	11.4%	4.0%	0.7%	272
STATE 3 overall		83.9%	10.0%	3.9%	2.2%	409

			Traumatic B	rain Injury		N
		No	Yes	DK	Missing	, ,
	STATE 1 OAA	51.8%	0.8%	0.0%	47.5%	394
	STATE 1, disability in waiver	34.5%	10.9%	2.7%	51.8%	110
	STATE 1, older adult in waiver	41.2%	2.4%	0.4%	55.9%	245
STATE 1 overall		44.8%	3.2%	0.6%	51.4%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	94.1%	5.9%	0.0%	0.0%	118
	STATE 2, older adult in waiver	99.4%	0.6%	0.0%	0.0%	170
STATE 2 overall		78.7%	2.2%	0.0%	19.1%	357
	STATE 3 OAA	97.3%	2.7%	0.0%	0.0%	37
	STATE 3, disability in waiver	76.6%	21.3%	1.1%	1.1%	94
	STATE 3, older adult in waiver	94.9%	3.3%	1.1%	0.7%	272
STATE 3 overall		89.5%	7.3%	1.0%	2.2%	409

<sup>&</sup>lt;sup>2</sup> Will be combined with "Alzheimer's" in revised survey

			ID/D	D		N
		No	Yes	DK	Missing	
	STATE 1 OAA	51.8%	0.5%	0.3%	47.5%	394
	STATE 1, disability in waiver	28.2%	18.2%	2.7%	50.9%	110
	STATE 1, older adult in waiver	40.0%	4.5%	0.4%	55.1%	245
STATE 1 overall		43.9%	4.3%	0.7%	51.1%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	94.9%	5.1%	0.0%	0.0%	118
	STATE 2, older adult in waiver	97.6%	2.4%	0.0%	0.0%	170
STATE 2 overall		78.2%	2.8%	0.0%	19.0%	357
	STATE 3 OAA	97.3%	2.7%	0.0%	0.0%	37
	STATE 3, disability in waiver	77.7%	17.0%	4.3%	1.1%	94
	STATE 3, older adult in waiver	96.0%	1.1%	2.2%	0.7%	272
STATE 3 overall		90.5%	4.9%	2.4%	2.2%	409

			Mental il	Iness		N
		No	Yes	DK	Missing	
	STATE 1 OAA	48.7%	38.6%	1.3%	11.4%	394
	STATE 1, disability in waiver	29.1%	34.5%	3.6%	32.7%	110
	STATE 1, older adult in waiver	35.9%	24.1%	2.0%	38.0%	245
STATE 1 overall		40.8%	31.8%	1.7%	25.7%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	22.9%	77.1%	0.0%	0.0%	118
	STATE 2, older adult in waiver	64.1%	35.9%	0.0%	0.0%	170
STATE 2 overall		38.1%	42.9%	0.0%	19%	357
	STATE 3 OAA	94.6%	5.4%	0.0%	0.0%	37
	STATE 3, disability in waiver	73.4%	23.4%	2.1%	1.1%	94
	STATE 3, older adult in waiver	87.9%	11.0%	0.4%	0.7%	272
STATE 3 overall		83.9%	13.2%	0.7%	2.2%	409

		Seizure	e disorder/neu	rological probler	n	N
		No	Yes	DK	Missing	, ,
	STATE 1 OAA	50.3%	2.3%	0.0%	47.5%	394
	STATE 1, disability in waiver	33.6%	13.6%	0.9%	51.8%	110
	STATE 1, older adult in waiver	40.8%	2.9%	0.8%	55.5%	245
STATE 1 overall		44.2%	4.2%	0.4%	51.2%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	70.3%	29.7%	0.0%	0.0%	118
	STATE 2, older adult in waiver	81.8%	18.2%	0.0%	0.0%	170
STATE 2 overall		62.2%	18.8%	0.0%	19.0%	357
	STATE 3 OAA	91.9%	5.4%	2.7%	0.0%	37
	STATE 3, disability in waiver	60.6%	35.1%	3.2%	1.1%	94
	STATE 3, older adult in waiver	86.4%	10.7%	2.2%	0.7%	272
STATE 3 overall		79.7%	15.6%	2.4%	2.3%	409

			Diabet	tes <sup>3</sup>		N
		No	Yes	DK	Missing	, n
	STATE 1 OAA	43.7%	8.1%	0.5%	47.7%	394
	STATE 1, disability in waiver	30.9%	20.0%	0.9%	48.2%	110
	STATE 1, older adult in waiver	30.6%	16.7%	1.2%	51.4%	245
STATE 1 overall		36.8%	13.0%	0.7%	49.5%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	59.5%	40.5%	0.0%	0.0%	37
	STATE 3, disability in waiver	59.6%	39.4%	0.0%	1.1%	94
	STATE 3, older adult in waiver	51.1%	46.3%	1.8%	0.7%	272
STATE 3 overall		53.1%	43.5%	1.2%	2.2%	409

<sup>&</sup>lt;sup>3</sup> Question slated for deletion in revised survey

			Asthn	na <sup>4</sup>		N
		No	Yes	DK	Missing	
	STATE 1 OAA	49.5%	2.5%	0.3%	47.7%	394
	STATE 1, disability in waiver	40.0%	3.6%	3.6%	52.7%	110
	STATE 1, older adult in waiver	38.0%	5.7%	1.6%	54.7%	245
STATE 1 overall		44.2%	3.5%	1.1%	51.2%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	78.4%	21.6%	0.0%	0.0%	37
	STATE 3, disability in waiver	57.4%	38.3%	3.2%	1.1%	94
	STATE 3, older adult in waiver	71.7%	25.4%	2.2%	0.7%	272
STATE 3 overall		68.0%	27.6%	2.2%	2.2%	409

			Arthri	tis <sup>5</sup>		N
		No	Yes	DK	Missing	Ň
	STATE 1 OAA	37.6%	17.0%	1.8%	43.7%	394
	STATE 1, disability in waiver	28.2%	30.9%	4.5%	36.4%	110
	STATE 1, older adult in waiver	23.3%	39.2%	2.9%	34.7%	245
STATE 1 overall		31.1%	29.7%	2.4%	36.8%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	27.0%	73.0%	0.0%	0.0%	37
	STATE 3, disability in waiver	29.8%	69.1%	0.0%	1.1%	94
	STATE 3, older adult in waiver	13.2%	83.8%	2.2%	0.7%	272
STATE 3 overall		18.1%	78.2%	1.5%	2.2%	409

<sup>&</sup>lt;sup>4</sup> Question slated for deletion in revised survey <sup>5</sup> Question slated for deletion in revised survey

			Canc	er <sup>6</sup>		N
		No	Yes	DK	Missing	IN
	STATE 1 OAA	49.0%	2.8%	0.5%	47.7%	394
	STATE 1, disability in waiver	40.9%	1.8%	5.5%	51.8%	110
	STATE 1, older adult in waiver	39.6%	2.4%	2.0%	55.9%	245
STATE 1 overall		44.4%	2.4%	1.7%	51.5%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	86.5%	13.5%	0.0%	0.0%	37
	STATE 3, disability in waiver	86.2%	8.5%	3.2%	2.1%	94
	STATE 3, older adult in waiver	79.4%	18.4%	1.5%	0.7%	272
STATE 3 overall		80.4%	15.4%	1.7%	2.5%	409

		Heart disea	ase, angina, co	ongestive heart fa	ilure <sup>7</sup>	N
		No	Yes	DK	Missing	
	STATE 1 OAA	41.9%	10.2%	0.5%	47.5%	394
	STATE 1, disability in waiver	31.8%	14.5%	4.5%	49.1%	110
	STATE 1, older adult in waiver	28.2%	17.6%	3.3%	51.0%	245
STATE 1 overall		35.7%	12.9%	1.9%	49.5%	806
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	48.6%	43.2%	8.1%	0.0%	37
	STATE 3, disability in waiver	66.0%	29.8%	2.1%	2.1%	94
	STATE 3, older adult in waiver	49.6%	46.3%	3.3%	0.7%	272
STATE 3 overall		52.6%	41.6%	3.4%	2.4%	409

 <sup>&</sup>lt;sup>6</sup> Question slated for deletion in revised survey
 <sup>7</sup> Question slated for deletion in revised survey

#### BI-16: Level of hearing impairment

			Level of hearing impairment					N
		None	Mild	Moderate	Profound	Complete	DK	
	STATE 1 OAA	26.9%	11.1%	61.1%	0.9%	0.0%	0.0%	216
	STATE 1, disability in waiver	65.8%	17.8%	12.3%	1.4%	1.4%	1.4%	73
	STATE 1, older adult in waiver	46.2%	22.8%	29.1%	0.6%	1.3%	0.0%	158
STATE 1 overall		38.9%	21.8%	37.5%	1.0%	0.6%	0.2%	504
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	88.1%	10.2%	0.8%	0.0%	0.0%	0.8%	118
	STATE 2, older adult in waiver	62.9%	34.7%	2.4%	0.0%	0.0%	0.0%	170
STATE 2 overall		73.4%	24.6%	1.7%	0.0%	0.0%	0.3%	289
	STATE 3 OAA	48.6%	13.5%	16.2%	13.5%	0.0%	8.1%	37
	STATE 3, disability in waiver	71.0%	10.8%	3.2%	3.2%	1.1%	10.8%	93
	STATE 3, older adult in waiver	65.1%	8.5%	12.9%	7.4%	0.0%	6.2%	272
STATE 3 overall		64.9%	9.5%	10.9%	7.0%	0.2%	7.5%	402

#### BI-17: Level of vision impairment

			Level of vision impairment					N
		None	Mild	Moderate	Profound	Complete	DK	
	STATE 1 OAA	15.0%	19.8%	62.6%	1.3%	1.3%	0.0%	227
	STATE 1, disability in waiver	31.5%	42.5%	20.5%	2.7%	1.4%	1.4%	73
	STATE 1, older adult in waiver	23.3%	36.5%	35.2%	1.9%	2.5%	0.6%	159
STATE 1 overall		20.2%	27.9%	47.9%	1.6%	2.1%	0.4%	516
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	47.5%	44.9%	5.9%	1.7%	0.0%	0.0%	118
	STATE 2, older adult in waiver	38.8%	52.9%	5.3%	2.4%	0.0%	0.6%	170
STATE 2 overall		42.2%	49.8%	5.5%	2.1%	0.0%	0.3%	289
	STATE 3 OAA	13.5%	43.2%	32.4%	5.4%	2.7%	2.7%	37
	STATE 3, disability in waiver	18.3%	30.1%	30.1%	9.7%	5.4%	6.5%	93
	STATE 3, older adult in waiver	19.5%	33.5%	30.5%	12.9%	2.9%	0.7%	272
STATE 3 overall		18.7%	33.6%	30.6%	11.4%	3.5%	2.2%	402

BI-18: Number of prescription medications<sup>8</sup>

	Mean	N	Std. Deviation	Minimum	Maximum
STATE 1	3.65	320	2.681	0	9
STATE 3	9.25	400	5.369	0	32

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 1 OAA	3.81	91	2.796	0	9
STATE 1, disability in waiver	3.64	55	2.908	1	9
STATE 1, older adult in	0.00	440	0.555	4	0
waiver	3.39	118	2.555	1	9
STATE 3 OAA	7.27	37	3.595	2	20
STATE 3, disability in waiver	10.16	92	7.127	0	32
STATE 3, older adult in waiver	9.21	271	4.789	0	30

#### BI-19: Takes medications for MI, depression, psychotic disorder, anxiety<sup>9</sup>

		Take	es meds for MI	l, etc	N
		No	Yes	DK	
	STATE 1 OAA	78.4%	20.3%	1.3%	227
	STATE 1, disability in waiver	38.6%	48.6%	12.9%	70
	STATE 1, older adult in waiver	60.0%	29.7%	10.3%	155
STATE 1 overall		64.2%	29.9%	5.9%	509
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	67.6%	29.7%	2.7%	37
	STATE 3, disability in waiver	50.5%	48.4%	1.1%	93
	STATE 3, older adult in waiver	60.1%	36.9%	2.9%	271
STATE 3 overall		58.6%	38.9%	2.4%	401

 <sup>&</sup>lt;sup>8</sup> Question slated for deletion in revised survey
 <sup>9</sup> Question slated for deletion in revised survey

#### BI-20: Number of times person has been to ER in last 6 months

	Mean	N	Std. Deviation	Minimum	Maximum
STATE 1	.19	566	.536	0	5
STATE 3	2.08	164	2.204	0	20

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 1 OAA	.13	237	.392	0	3
STATE 1, disability in waiver	.28	85	.610	0	3
STATE 1, older adult in waiver	.25	187	.685	0	5
STATE 3 OAA	1.91	11	1.136	1	4
STATE 3, disability in waiver	2.06	48	2.046	0	12
STATE 3, older adult in waiver	2.10	105	2.365	0	20

#### Number of times person has been to ER in last year: STATE 2

	Mean	N	Std. Deviation	Minimum	Maximum
STATE 2	.99	289	1.961	0	20

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 2, disability in waiver	1.31	118	2.646	0	20
STATE 2, older adult in waiver	.75	170	1.217	0	10

#### BI-21: Number of times person has been hospitalized (overnight) in last 6 months

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 1	.12	501	.474	0	5
STATE 3	1.65	124	1.494	0	12

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 1 OAA	.08	222	.384	0	3
STATE 1, disability in waiver	.16	69	.441	0	2
STATE 1, older adult in waiver					
	.16	153	.612	0	5
STATE 3 OAA	1.37	8	.744	1	3
STATE 3, disability in waiver	1.53	30	1.383	0	8
STATE 3, older adult in waiver	1.71	86	1.586	0	12

#### Number of times person has been hospitalized (overnight) in last year: STATE 2

	Mean	N	Std. Deviation	Minimum	Maximum
STATE 2	.6194	289	1.19625	.00	10.00

	Mean	Ν	Std. Deviation	Minimum	Maximum
STATE 2, disability in waiver	.6356	118	1.37540	.00	10.00
STATE 2, older adult in waiver	.5941	170	1.04625	.00	7.00

#### BI-22: How often the person usually requires medical care<sup>10</sup>

		Но	How often requires medical care				
		Less than once a month	At least once a month, less than once a week	At least once a week or more	ice a DK ek or		
	STATE 1 OAA	85.2%	13.2%	1.2%	0.4%	243	
	STATE 1, disability in waiver	89.4%	10.6%	0.0%	0.0%	85	
	STATE 1, older adult in waiver	88.3%	11.2%	0.5%	0.0%	188	
STATE 1 overall		86.6%	12.0%	0.7%	0.7%	573	
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a	
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a	
STATE 2 overall		n/a	n/a	n/a	n/a	n/a	
	STATE 3 OAA	73.0%	24.3%	0.0%	2.7%	37	
	STATE 3, disability in waiver	44.1%	40.9%	12.9%	2.2%	93	
	STATE 3, older adult in waiver	56.8%	32.1%	8.5%	2.6%	271	
STATE 3 overall		55.4%	33.4%	8.7%	2.4%	401	

<sup>&</sup>lt;sup>10</sup> Question slated for deletion in revised survey

#### BI-23: Level of mobility

			Leve	el of mobility			
		Non- ambulatory	Moves self w/ wheelchair	Moves self w/ other aids	Moves self w/o aids	DK	N
	STATE 1 OAA	4.8%	13.5%	43.3%	38.5%	0.0%	104
	STATE 1, disability in waiver	6.6%	14.5%	39.5%	39.5%	0.0%	76
	STATE 1, older adult in waiver	5.4%	7.4%	57.7%	29.5%	0.0%	149
STATE 1 overall		5.4%	9.6%	48.2%	36.8%	0.0%	386
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	21.4%	n/a	33.3%	45.3%	0.0%	117
	STATE 2, older adult in waiver	26.2%	n/a	50.0%	23.8%	0.0%	168
STATE 2 overall		24.5%	n/a	43.0%	32.5%	0.0%	286
	STATE 3 OAA	5.4%	0.0%	32.4%	62.2%	5.4%	37
	STATE 3, disability in waiver	16.1%	26.9%	37.6%	18.3%	16.1%	93
	STATE 3, older adult in waiver	2.6%	10.0%	53.9%	33.2%	2.6%	271
STATE 3 overall		6.0%	13.0%	48.1%	32.4%	0.5%	401

#### BI-24: History of frequent falls (more than 2 falls in 6 months)

			Frequent falls	i -	N
		No	Yes	DK	
	STATE 1 OAA	92.4%	7.6%	0.0%	223
	STATE 1, disability in waiver	89.6%	6.0%	4.5%	67
	STATE 1, older adult in waiver	82.8%	13.9%	3.3%	151
STATE 1 overall		88.2%	9.6%	2.2%	498
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	57.6%	42.4%	0.0%	118
	STATE 2, older adult in waiver	45.5%	54.5%	0.0%	167
STATE 2 overall		50.3%	49.7%	0.0%	286
	STATE 3 OAA	8.1%	91.9%	0.0%	37
	STATE 3, disability in waiver	17.2%	81.7%	1.1%	93
	STATE 3, older adult in waiver	17.0%	82.3%	0.7%	271
STATE 3 overall		16.2%	83.0%	0.7%	401

Note: these data are clearly not consistent. Could be miscoding, or not understanding the question

#### BI-27: Type of medical insurance person has<sup>11</sup>

			Medicare		N
		No	Yes	DK	N
	STATE 1 OAA	5.0%	89.6%	5.4%	240
	STATE 1, disability in waiver	19.5%	79.2%	1.3%	77
	STATE 1, older adult in waiver	4.4%	94.5%	1.1%	181
STATE 1 overall		7.0%	89.3%	3.7%	544
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	4.5%	95.5%	0.0%	22
	STATE 3, disability in waiver	62.8%	37.2%	0.0%	94
	STATE 3, older adult in waiver	2.3%	97.7%	0.0%	221
STATE 3 overall		19.3%	80.7%	0.0%	337

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

			Medicaid		N
		No	Yes	DK	
	STATE 1 OAA	62.6%	29.0%	8.4%	238
	STATE 1, disability in waiver	11.3%	85.0%	3.8%	80
	STATE 1, older adult in waiver	19.4%	77.2%	3.3%	180
STATE 1 overall		35.7%	58.8%	5.5%	541
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	0.0%	100%	0.0%	118
	STATE 2, older adult in waiver	0.0%	100%	0.0%	170
STATE 2 overall		0.0%	100%	0.0%	289
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	0.0%	100%	0.0%	94
	STATE 3, older adult in waiver	0.0%	100%	0.0%	268
STATE 3 overall		0.0%	100%	0.0%	363

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

<sup>&</sup>lt;sup>11</sup> Question slated for deletion in revised survey

		Oth	ner state insura	ance	N
		No	Yes	DK	
	STATE 1 OAA	87.3%	2.6%	10.1%	189
	STATE 1, disability in waiver	97.0%	3.0%	0.0%	33
	STATE 1, older adult in waiver	94.3%	0.0%	5.7%	70
STATE 1 overall		90.5%	2.2%	7.3%	316
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	n/a	n/a	n/a	n/a
STATE 3 overall		n/a	n/a	n/a	n/a

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

		Pi	rivate insuran	се	N
		No	Yes	DK	, N
	STATE 1 OAA	23.2%	4.2%	72.6%	190
	STATE 1, disability in waiver	60.0%	11.4%	28.6%	35
	STATE 1, older adult in waiver	45.2%	6.8%	47.9%	73
STATE 1 overall		36.1%	7.0%	56.9%	327
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	n/a	n/a	n/a	n/a
STATE 3 overall		n/a	n/a	n/a	n/a

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

		C	Other insuranc	e	N
		No	Yes	DK	
	STATE 1 OAA	87.4%	3.3%	9.3%	183
	STATE 1, disability in waiver	93.9%	6.1%	0.0%	33
	STATE 1, older adult in waiver	91.5%	2.8%	5.6%	71
STATE 1 overall		88.5%	4.5%	7.0%	313
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	n/a	n/a	n/a	n/a
STATE 3 overall		n/a	n/a	n/a	n/a

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

#### BI-28: How long the person has been receiving long-term care supports

			Length receiving	long-term care	supports		
		1-6 months	6 mos – 1 year	1 yr – 3 yrs	More than 3 yrs	DK	N
	STATE 1 OAA	3.4%	4.0%	10.9%	81.0%	0.6%	174
	STATE 1, disability in waiver	0.0%	3.0%	19.7%	68.2%	9.1%	66
	STATE 1, older adult in waiver	2.0%	4.0%	28.5%	62.3%	3.3%	151
STATE 1 overall		2.0%	3.3%	19.6%	71.9%	3.1%	448
	STATE 2 OAA	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	n/a	n/a	n/a	n/a	n/a	n/a
STATE 2 overall		n/a	n/a	n/a	n/a	n/a	n/a
	STATE 3 OAA	11.1%	27.8%	19.4%	41.7%	0.0%	36
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	11.8%	14.8%	28.4%	45.0%	0.0%	271
STATE 3 overall		11.7%	16.6%	27.3%	44.5%	0.0%	308

#### BI-29: Person enrolled in managed care<sup>12</sup>

		Long-term	Medicaid mar	naged care	N
		No	Yes	DK	
	STATE 1 OAA	17.0%	11.3%	71.6%	194
	STATE 1, disability in waiver	7.4%	42.6%	50.0%	54
	STATE 1, older adult in waiver	9.0%	33.8%	57.1%	133
STATE 1 overall		13.6%	23.0%	63.4%	404
	STATE 2 OAA	n/a	n/a	n/a	n/a
	STATE 2, disability in waiver	n/a	n/a	n/a	n/a
	STATE 2, older adult in waiver	0.0%	100%	0.0%	159
STATE 2 overall		0.0%	100%	0.0%	159
	STATE 3 OAA	n/a	n/a	n/a	n/a
	STATE 3, disability in waiver	n/a	n/a	n/a	n/a
	STATE 3, older adult in waiver	n/a	n/a	n/a	n/a
STATE 3 overall		n/a	n/a	n/a	n/a

Note: STATE 2's and STATE 3's data were filled in from records. STATE 1's data were collected by interviewers

Note: The rest of data here are just as incomplete

#### THE FOLLOWING PAGE BEGINS IN-PERSON SECTION OF THE SURVEY

<sup>&</sup>lt;sup>12</sup> Question slated for deletion in revised survey

#### **IN-PERSON SURVEY**

# P Question 1: Are you currently getting services? <sup>13</sup>

		Currently get	ting services	Ν
		No	Yes	
	STATE 1 OAA	31.5%	68.5%	378
	STATE 1, disability in waiver	1.9%	98.1%	106
	STATE 1, older adult in waiver	3.8%	96.2%	236
STATE 1 overall		17.5%	82.5%	775
	STATE 2 OAA	6.0%	94.0%	67
	STATE 2, disability in waiver	4.3%	95.7%	116
	STATE 2, older adult in waiver	6.5%	93.5%	170
STATE 2 overall		5.6%	94.4%	355
	STATE 3 OAA	14.3%	85.7%	35
	STATE 3, disability in waiver	0.0%	100.0%	94
	STATE 3, older adult in waiver	3.0%	97.0%	267
STATE 3 overall		3.5%	96.5%	402

#### Question 2: What help are you currently getting?<sup>14</sup> Ρ

			Wha	t help currently ge	etting		N
		PCA	Homemaker	Transportation	Meals/Nutritional	Other	IN
	STATE 1 OAA	27.8%	27.8%	13.1%	90.7%	1.5%	259
	STATE 1, disability in waiver	67.3%	80.8%	70.2%	89.4%	33.7%	104
	STATE 1, older adult in waiver	65.2%	73.6%	61.7%	92.1%	30.8%	227
STATE 1 overall		51.8%	56.7%	43.3%	91.5%	21.0%	639
	STATE 2 OAA	31.7%	38.1%	39.7%	84.1%	3.2%	63
	STATE 2, disability in waiver	53.2%	76.6%	63.1%	54.1%	14.4%	111
	STATE 2, older adult in waiver	58.5%	79.2%	52.2%	57.9%	11.9%	159
STATE 2 overall		51.9%	70.4%	53.4%	61.8%	11.0%	335
	STATE 3 OAA	36.7%	90.0%	20.0%	40.0%	16.7%	30
	STATE 3, disability in waiver	96.8%	63.8%	47.9%	37.2%	10.6%	94
	STATE 3, older adult in waiver	86.9%	78.0%	46.3%	61.0%	18.1%	259
STATE 3 overall		85.3%	75.5%	44.3%	53.4%	16.5%	388

 <sup>&</sup>lt;sup>13</sup> Question slated for deletion in revised survey
 <sup>14</sup> Question will be changed to "are you getting any of the following services and supports:....."

# **P** <u>Q3: How did you first learn about services that you are getting?</u>

							How first	learned about serv	/ices					
		Friend	Family	AAA	ADRC	CIL	Newspaper/ ad	Long-term care provider	State Agency	Doctor	Case manager	Other	DK/Unclear/ refused	N
	STATE 1 OAA	12.0%	28.7%	18.7%	5.2%	3.6%	0.4%	2.8%	2.0%	6.8%	2.4%	8.0%	9.6%	251
	STATE 1, disability in waiver	4.0%	44.6%	7.9%	4.0%	1.0%	0.0%	3.0%	7.9%	7.9%	3.0%	5.0%	11.9%	101
	STATE 1, older adult in waiver	6.3%	57.0%	5.9%	1.4%	0.5%	0.0%	3.2%	3.2%	4.5%	2.7%	4.1%	11.4%	221
STATE 1 overall		9.0%	42.3%	11.6%	3.5%	1.8%	0.2%	2.9%	3.2%	5.8%	2.6%	6.3%	11.0%	622
	STATE 2 OAA	22.2%	25.4%	1.6%	1.6%	0.0%	0.0%	0.0%	3.2%	4.8%	11.1%	22.2%	8.0%	63
	STATE 2, disability in waiver	2.8%	7.3%	0.0%	0.9%	0.9%	0.9%	2.8%	22.0%	12.8%	27.5%	16.5%	5.5%	109
	STATE 2, older adult in waiver	3.8%	20.5%	1.3%	2.6%	0.6%	0.0%	4.5%	8.3%	8.3%	22.4%	14.1%	13.4%	156
STATE 2 overall		7.0%	17.0%	0.9%	1.8%	0.6%	0.3%	3.3%	11.8%	9.1%	22.1%	16.4%	9.7%	330
	STATE 3 OAA	13.3%	33.3%	6.7%	0.0%	0.0%	3.3%	3.3%	3.3%	6.7%	0.0%	6.7%	23.4%	30
	STATE 3, disability in waiver	13.8%	12.8%	7.4%	3.2%	0.0%	0.0%	9.6%	6.4%	14.9%	5.3%	11.7%	14.9%	94
	STATE 3, older adult in waiver	15.6%	23.7%	9.7%	1.9%	0.0%	0.8%	7.4%	2.7%	12.1%	5.4%	10.9%	9.7%	257
STATE 3 overall		14.8%	22.0%	8.8%	2.1%	0.0%	0.8%	7.5%	3.6%	12.4%	5.4%	10.6%	11.9%	386

# P Q4: Did you get enough information about services you are getting now?<sup>15</sup>

		G	ot enough info	about servic	es	
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	2.0%	6.3%	90.6%	1.2%	256
	STATE 1, disability in waiver	7.8%	14.6%	71.8%	5.8%	103
	STATE 1, older adult in waiver	4.4%	13.3%	72.0%	10.2%	225
STATE 1 overall		4.1%	10.1%	80.6%	5.3%	634
	STATE 2 OAA	0.0%	3.2%	87.3%	9.6%	63
	STATE 2, disability in waiver	7.3%	7.3%	84.4%	0.9%	109
	STATE 2, older adult in waiver	5.8%	3.2%	87.8%	3.2%	156
STATE 2 overall		5.2%	4.5%	86.7%	3.6%	330
	STATE 3 OAA	3.3%	16.7%	73.3%	6.6%	30
	STATE 3, disability in waiver	9.6%	13.8%	70.2%	6.4%	94
	STATE 3, older adult in waiver	3.9%	5.1%	86.4%	4.7%	257
STATE 3 overall		5.2%	8.0%	81.6%	5.2%	386

<sup>&</sup>lt;sup>15</sup> Question slated for deletion in revised survey

#### P <u>Q5: Did you get that information in the language you prefer (if English is not preferred language)</u>

		Got info	in preferred lang	uage	N
		No	Some info	Yes	
	STATE 1 OAA	0.0%	0.9%	99.1%	225
	STATE 1, disability in waiver	0.0%	0.0%	100.0%	49
	STATE 1, older adult in waiver	0.8%	1.7%	97.5%	119
STATE 1 overall		0.3%	1.0%	98.7%	393
	STATE 2 OAA	0.0%	0.0%	100.0%	7
	STATE 2, disability in waiver	0.0%	0.0%	100.0%	3
	STATE 2, older adult in waiver	20.0%	0.0%	80.0%	10
STATE 2 overall		10.0%	0.0%	90.0%	20
	STATE 3 OAA	0.0%	0.0%	100.0%	1
	STATE 3, disability in waiver	50.0%	0.0%	50.0%	2
	STATE 3, older adult in waiver	20.8%	12.5%	66.7%	24
STATE 3 overall		20.7%	10.3%	69.0%	29

Note: looks like in STATE 1, interviewers asked everyone this question, not just preferred non-English speakers

**P** <u>Q6: Did you help plan the services you are now getting?<sup>16</sup></u>

			Helped plan	services		
		No	Yes, some services	Yes, all services	DK/Unclear/ refused	N
	STATE 1 OAA	2.3%	11.7%	84.4%	1.6%	256
	STATE 1, disability in waiver	21.4%	27.2%	48.5%	2.9%	103
	STATE 1, older adult in waiver	17.8%	16.9%	59.1%	6.2%	225
STATE 1 overall		12.5%	16.1%	66.6%	4.9%	634
	STATE 2 OAA	36.5%	12.7%	41.3%	9.6%	63
	STATE 2, disability in waiver	17.4%	24.8%	56.9%	0.9%	109
	STATE 2, older adult in waiver	37.2%	16.7%	43.6%	2.6%	156
STATE 2 overall		30.3%	18.5%	47.9%	3.3%	330
	STATE 3 OAA	26.7%	13.3%	43.3%	16.6%	30
	STATE 3, disability in waiver	18.1%	12.8%	63.8%	5.3%	94
	STATE 3, older adult in waiver	28.0%	17.1%	50.6%	4.3%	257
STATE 3 overall		25.4%	15.8%	53.4%	5.4%	386

<sup>&</sup>lt;sup>16</sup> Question slated for deletion in revised survey

## P Q7: Do you have a case manager?<sup>17</sup>

		H	las case manager		
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	9.0%	85.5%	5.5%	256
	STATE 1, disability in waiver	8.7%	77.7%	13.6%	103
	STATE 1, older adult in waiver	6.7%	84.4%	8.8%	225
STATE 1 overall		7.4%	84.3%	8.4%	635
	STATE 2 OAA	58.7%	34.9%	4.8%	63
	STATE 2, disability in waiver	2.8%	96.3%	0.9%	109
	STATE 2, older adult in waiver	11.0%	85.2%	3.8%	155
STATE 2 overall		17.3%	79.3%	3.3%	329
	STATE 3 OAA	0.0%	96.7%	3.3%	30
	STATE 3, disability in waiver	0.0%	97.9%	2.1%	94
	STATE 3, older adult in waiver	4.7%	89.5%	5.9%	257
STATE 3 overall		3.1%	92.0%	5.0%	386

## P <u>Q8: Can you reach your case manager when you need to? (if has one)</u>

			Can rea	ch CM		
		No	Sometimes	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	0.9%	3.1%	93.8%	2.2%	227
	STATE 1, disability in waiver	7.7%	3.3%	81.3%	7.7%	91
	STATE 1, older adult in waiver	7.4%	2.9%	83.8%	5.9%	204
STATE 1 overall		5.5%	2.8%	86.6%	5.1%	568
	STATE 2 OAA	9.1%	4.5%	81.8%	4.5%	22
	STATE 2, disability in waiver	5.7%	11.4%	81.0%	1.9%	105
	STATE 2, older adult in waiver	1.5%	6.1%	91.7%	0.8%	132
STATE 2 overall		3.8%	8.0%	86.6%	1.5%	261
	STATE 3 OAA	0.0%	0.0%	100.0%	0.0%	29
	STATE 3, disability in waiver	12.0%	14.1%	71.7%	2.2%	92
	STATE 3, older adult in waiver	3.9%	10.9%	82.2%	3.0%	230
STATE 3 overall		5.6%	10.7%	80.8%	2.8%	355

<sup>&</sup>lt;sup>17</sup> Question slated for deletion in revised survey. Will be combined with "are you getting any of the following services:...."

# P Q9: Do the services you receive meet your needs?

			Services meet needs		
		No	Some needs or some services	Yes	N
	STATE 1 OAA	3.9%	3.9%	92.1%	254
	STATE 1, disability in waiver	2.0%	6.9%	91.2%	102
	STATE 1, older adult in waiver	2.7%	6.4%	90.9%	220
STATE 1 overall		3.2%	5.6%	91.2%	626
	STATE 2 OAA	3.2%	14.5%	82.3%	62
	STATE 2, disability in waiver	2.8%	15.7%	81.5%	108
	STATE 2, older adult in waiver	2.0%	9.2%	88.9%	153
STATE 2 overall		2.5%	12.6%	84.9%	325
	STATE 3 OAA	3.3%	13.3%	83.3%	30
	STATE 3, disability in waiver	6.6%	28.6%	64.8%	91
	STATE 3, older adult in waiver	1.6%	12.9%	85.5%	256
STATE 3 overall		2.9%	16.5%	80.6%	382

# P Q10: What kind of additional services might help with those needs? (If not all needs are met)

						Addi	tional ser	vices (continu	ied in next t	able)				
		Personal care	Home maker	Nutriti onal	Medica tion	Trans portat ion	Job	Education	Health/ Mental/ Dental care	Housing	Heating/ Cooling	Social/ Relatio nship	Communicat ion Technology	N
	STATE 1 OAA	45.0%	50.0%	35.0%	10.0%	35.0%	0.0%	0.0%	20.0%	15.0%	20.0%	15.0%	0.0%	20
	STATE 1, disability in waiver	0.0%	11.1%	11.1%	0.0%	22.2%	11.1%	22.2%	11.1%	11.1%	0.0%	77.8%	11.1%	9
	STATE 1, older adult in waiver	30.0%	25.0%	10.0%	5.0%	35.0%	5.0%	0.0%	25.0%	5.0%	20.0%	35.0%	0.0%	20
STATE 1 overall		29.1%	32.7%	18.2%	7.3%	32.7%	3.6%	3.6%	18.2%	9.1%	14.5%	30.9%	1.8%	55
	STATE 2 OAA	18.2%	18.2%	9.1%	15.0%	27.3%	9.1%	9.1%	18.2%	9.1%	27.3%	18.2%	18.2%	11
	STATE 2, disability in waiver	25.0%	20.0%	40.0%	0.0%	50.0%	15.0%	15.0%	25.0%	35.0%	15.0%	20.0%	15.0%	20
	STATE 2, older adult in waiver	17.6%	23.5%	11.8%	15.0%	29.4%	0.0%	0.0%	5.9%	17.6%	11.8%	5.9%	5.9%	17
STATE 2 overall		20.4%	20.4%	22.4%	8.2%	36.7%	8.2%	8.2%	16.3%	22.4%	16.3%	14.3%	12.2%	49
	STATE 3 OAA	20.0%	20.0%	40.0%	0.0%	80.0%	0.0%	0.0%	0.0%	20.0%	20.0%	0.0%	0.0%	5
	STATE 3, disability in waiver	37.5%	25.0%	15.6%	0.0%	28.1%	0.0%	9.4%	28.1%	12.5%	6.3%	15.6%	6.3%	32
	STATE 3, older adult in waiver	40.5%	45.9%	21.6%	10.8%	48.6%	0.0%	5.4%	21.6%	16.2%	8.1%	8.1%	5.4%	37
STATE 3 overall		37.8%	35.1%	20.3%	5.4%	41.9%	0.0%	6.8%	23.0%	14.9%	8.1%	10.8%	5.4%	74

			Additional services, continued				
		Environmental adaptations	Benefits/ insurance info	Respite/ caregiver support	Other	N	
	STATE 1 OAA	45.0%	10.0%	40.0%	20.0%	20	
	STATE 1, disability in waiver	0.0%	0.0%	0.0%	22.2%	9	
	STATE 1, older adult in waiver	10.0%	5.0%	5.0%	10.0%	20	
STATE 1 overall		20.0%	5.5%	16.4%	16.4%	55	
	STATE 2 OAA	9.1%	18.2%	18.2%	9.1%	11	
	STATE 2, disability in waiver	10.0%	20.0%	0.0%	30.0%	20	
	STATE 2, older adult in waiver	11.8%	5.9%	0.0%	17.6%	17	
STATE 2 overall		10.2%	14.3%	4.1%	22.4%	49	
	STATE 3 OAA	20.0%	0.0%	0.0%	0.0%	5	
	STATE 3, disability in waiver	18.8%	3.1%	12.5%	25.0%	32	
	STATE 3, older adult in waiver	13.5%	2.7%	2.7%	13.5%	37	
STATE 3 overall		16.2%	2.7%	6.8%	17.6%	74	

**P** <u>Q11: Has your case manager talked to you about services that might help with your needs? (If not all needs are met and if has case manager)</u>

		Cas	Case manager talked about services			
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	7.7%	7.7%	76.9%	7.7%	13
	STATE 1, disability in waiver	0.0%	0.0%	100.0%	0.0%	4
	STATE 1, older adult in waiver	10.0%	20.0%	45.0%	25.0%	20
STATE 1 overall		9.1%	13.6%	63.6%	13.5%	44
	STATE 2 OAA	50.0%	0.0%	50.0%	0.0%	6
	STATE 2, disability in waiver	40.0%	15.0%	45.0%	0.0%	20
	STATE 2, older adult in waiver	25.0%	16.7%	50.0%	8.3%	12
STATE 2 overall		35.9%	12.8%	48.7%	2.6%	39
	STATE 3 OAA	40.0%	0.0%	60.0%	0.0%	5
	STATE 3, disability in waiver	28.1%	12.5%	56.3%	3.1%	32
	STATE 3, older adult in waiver	44.8%	6.9%	44.8%	3.4%	29
STATE 3 overall		36.4%	9.1%	51.5%	3.0%	66

#### P Q12: Are you in charge of services and supports you receive?<sup>18</sup>

		Person is in charge				
		No	Sometimes or some services	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	3.1%	5.1%	90.2%	1.6%	256
	STATE 1, disability in waiver	8.7%	12.6%	72.8%	5.8%	103
	STATE 1, older adult in waiver	13.3%	12.0%	72.0%	2.7%	225
STATE 1 overall		9.4%	9.6%	77.8%	3.1%	635
	STATE 2 OAA	12.7%	14.3%	65.1%	7.9%	63
	STATE 2, disability in waiver	18.3%	13.8%	65.1%	2.7%	109
	STATE 2, older adult in waiver	14.8%	8.4%	69.0%	7.8%	155
STATE 2 overall		15.8%	11.2%	66.9%	6.0%	329
	STATE 3 OAA	13.3%	10.0%	66.7%	10.0%	30
	STATE 3, disability in waiver	10.6%	13.8%	73.4%	2.1%	94
	STATE 3, older adult in waiver	7.4%	12.8%	74.7%	5.1%	257
STATE 3 overall		8.5%	13.0%	73.8%	4.7%	386

**P** <u>Q13:</u> If you have a question about the services you are getting, do you know who to call?<sup>19</sup>

		Know	s who to call with a que	estion	N
		No	Maybe, not sure	Yes	N
	STATE 1 OAA	2.4%	3.9%	93.7%	255
	STATE 1, disability in waiver	11.0%	11.0%	78.0%	100
	STATE 1, older adult in waiver	8.7%	11.5%	79.8%	208
STATE 1 overall		6.7%	7.3%	86.0%	613
	STATE 2 OAA	16.9%	3.4%	79.7%	59
	STATE 2, disability in waiver	10.1%	3.7%	86.2%	109
	STATE 2, older adult in waiver	4.7%	4.0%	91.3%	150
STATE 2 overall		8.8%	3.8%	87.5%	320
	STATE 3 OAA	3.3%	0.0%	96.7%	30
	STATE 3, disability in waiver	11.8%	8.6%	79.6%	93
	STATE 3, older adult in waiver	7.5%	3.9%	88.6%	255
STATE 3 overall		8.4%	4.7%	86.9%	383

<sup>&</sup>lt;sup>18</sup> Question will be changed and split into two: "Can you choose or change what kind of services you get and determine how often and when you get them?" and "Can you choose who provides your services?"

<sup>&</sup>lt;sup>19</sup> Question will be changed to "If your needs change and you need new or different types of services and supports, do you know who to call or how to get information?"

# **P** Q14: If you have a complaint about the services you are getting, do you know who to call?

		Knows who to call with a complaint				
		No	Maybe, not sure	Yes	DK/Unclear/ refused	Ν
	STATE 1 OAA	4.3%	4.7%	90.6%	0.4%	256
	STATE 1, disability in waiver	11.7%	10.7%	75.7%	2.0%	103
	STATE 1, older adult in waiver	7.1%	6.7%	81.3%	4.9%	225
STATE 1 overall		6.8%	6.0%	84.7%	2.5%	635
	STATE 2 OAA	22.6%	1.6%	64.5%	11.2%	62
	STATE 2, disability in waiver	14.7%	4.6%	80.7%	0.0%	109
	STATE 2, older adult in waiver	5.8%	5.8%	84.5%	3.8%	155
STATE 2 overall		11 <b>.9</b> %	4.6%	79.6%	3.9%	328
	STATE 3 OAA	3.3%	3.3%	93.3%	0.0%	30
	STATE 3, disability in waiver	11.7%	6.4%	80.9%	1.1%	94
	STATE 3, older adult in waiver	10.5%	3.1%	85.6%	0.8%	257
STATE 3 overall		<b>10.4%</b>	3.9%	85.0%	0.8%	386

#### Q15: In general, how satisfied are you with the services you receive?

			General satisfaction with services					
		Very dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Very satisfied	N	
	STATE 1 OAA	0.0%	1.7%	0.4%	11.8%	86.1%	237	
	STATE 1, disability in waiver	2.0%	0.0%	1.0%	25.5%	71.4%	98	
	STATE 1, older adult in waiver	1.0%	1.0%	2.5%	12.7%	82.8%	204	
STATE 1 overall		0.7%	1.5%	1.5%	14.8%	81.5%	589	
	STATE 2 OAA	2.0%	2.0%	5.9%	15.7%	74.5%	51	
	STATE 2, disability in waiver	2.8%	5.7%	7.5%	25.5%	58.5%	106	
	STATE 2, older adult in waiver	2.1%	2.1%	2.8%	15.3%	77.8%	144	
STATE 2 overall		2.3%	3.3%	5.0%	19.1%	70.3%	303	
	STATE 3 OAA	0.0%	0.0%	0.0%	43.3%	56.7%	30	
	STATE 3, disability in waiver	1.2%	11.0%	4.9%	30.5%	52.4%	82	
	STATE 3, older adult in waiver	0.8%	2.0%	3.3%	23.3%	70.6%	245	
STATE 3 overall		0.8%	3.9%	3.3%	26.8%	65.2%	362	

**P** <u>Q16.</u> Do you generally need help with basic self-care needs like bathing, dressing, going to the bathroom, eating or moving around your home?

		Needs help wit thi	N	
		No	Yes	
	STATE 1 OAA	72.3%	27.7%	368
	STATE 1, disability in waiver	67.9%	32.1%	106
	STATE 1, older adult in waiver	57.3%	42.7%	234
STATE 1 overall		65.2%	34.8%	765
	STATE 2 OAA	73.8%	26.2%	65
	STATE 2, disability in waiver	65.8%	34.2%	114
	STATE 2, older adult in waiver	53.0%	47.0%	168
STATE 2 overall		60.7%	39.3%	349
	STATE 3 OAA	69.4%	30.6%	36
	STATE 3, disability in waiver	11.8%	88.2%	93
	STATE 3, older adult in waiver	22.8%	77.2%	267
STATE 3 overall		24.6%	75.4%	402

# P Q17. Do you get enough of that help? (If generally needs help with basic self-care things)

		Gets enough	Gets enough help with basic self-care things			
		No	Sometimes	Yes, always	N	
	STATE 1 OAA	29.3%	2.2%	68.5%	92	
	STATE 1, disability in waiver	5.9%	8.8%	85.3%	34	
	STATE 1, older adult in waiver	4.2%	10.4%	85.4%	96	
STATE 1 overall		13.1%	6.7%	80.2%	252	
	STATE 2 OAA	0.0%	29.4%	70.6%	17	
	STATE 2, disability in waiver	7.7%	12.8%	79.5%	39	
	STATE 2, older adult in waiver	5.1%	10.3%	84.6%	78	
STATE 2 overall		5.1%	14.0%	80.9%	136	
	STATE 3 OAA	0.0%	27.3%	72.7%	11	
	STATE 3, disability in waiver	7.3%	18.3%	74.4%	82	
	STATE 3, older adult in waiver	4.9%	12.3%	82.8%	204	
STATE 3 overall		5.3%	14.6%	80.1%	301	

**P** <u>Q18.</u> Do you generally need help with everyday activities like preparing meals, housework, shopping or taking your medications?

			with everyday vities	- N
		No	Yes	
	STATE 1 OAA	68.6%	31.4%	366
	STATE 1, disability in waiver	17.0%	83.0%	106
	STATE 1, older adult in waiver	21.9%	78.1%	233
STATE 1 overall		43.6%	56.4%	762
	STATE 2 OAA	31.7%	68.3%	63
	STATE 2, disability in waiver	16.2%	83.8%	117
	STATE 2, older adult in waiver	22.3%	77.7%	166
STATE 2 overall		21.8%	78.2%	348
	STATE 3 OAA	19.4%	80.6%	36
	STATE 3, disability in waiver	3.2%	96.8%	93
	STATE 3, older adult in waiver	13.9%	86.1%	266
STATE 3 overall		12.0%	88.0%	401

P <u>Q19. Do you get enough of that help? (If generally needs help with everyday activities)</u>

		Gets enoug	h help with everyda	ay activities	N
		No	Sometimes	Yes, always	
	STATE 1 OAA	26.4%	6.6%	67.0%	106
	STATE 1, disability in waiver	0.0%	9.2%	90.8%	87
	STATE 1, older adult in waiver	2.2%	6.1%	91.6%	179
STATE 1 overall		7.9%	7.0%	85.1%	416
	STATE 2 OAA	7.0%	11.6%	81.4%	43
	STATE 2, disability in waiver	10.2%	10.2%	79.6%	98
	STATE 2, older adult in waiver	3.9%	9.4%	86.6%	127
STATE 2 overall		6.7%	10.0%	83.3%	270
	STATE 3 OAA	10.3%	17.2%	72.4%	29
	STATE 3, disability in waiver	7.8%	16.7%	75.6%	90
	STATE 3, older adult in waiver	3.1%	10.5%	86.4%	228
STATE 3 overall		4.8%	12.5%	82.7%	352

		Needs help	with finances	- N
		No	Yes	
	STATE 1 OAA	82.8%	17.2%	367
	STATE 1, disability in waiver	49.1%	50.9%	106
	STATE 1, older adult in waiver	49.8%	50.2%	229
STATE 1 overall		64.0%	36.0%	759
	STATE 2 OAA	67.2%	32.8%	64
	STATE 2, disability in waiver	59.1%	40.9%	115
	STATE 2, older adult in waiver	65.4%	34.6%	162
STATE 2 overall		63.6%	36.4%	343
	STATE 3 OAA	77.8%	22.2%	36
	STATE 3, disability in waiver	50.5%	49.5%	93

**P** <u>Q20.</u> Do you generally need help with keeping track of your finances or doing bills?

# P Q21. Do you get enough of that help? (If generally needs help with finances)

STATE 3, older adult in

waiver

**STATE 3** 

overall

		Gets e	nough help with fi	nances	N
		No	Sometimes	Yes, always	
	STATE 1 OAA	8.2%	1.6%	90.2%	61
	STATE 1, disability in waiver	5.7%	1.9%	92.5%	53
	STATE 1, older adult in waiver	2.7%	3.6%	93.6%	110
STATE 1 overall		4.2%	2.3%	93.6%	265
	STATE 2 OAA	4.8%	0.0%	95.2%	21
	STATE 2, disability in waiver	6.5%	4.3%	89.1%	46
	STATE 2, older adult in waiver	0.0%	3.7%	96.3%	54
STATE 2 overall		4.1%	3.3%	92.6%	122
	STATE 3 OAA	0.0%	12.5%	87.5%	8
	STATE 3, disability in waiver	4.3%	6.5%	89.1%	46
	STATE 3, older adult in waiver	6.4%	2.6%	91.0%	78
STATE 3 overall		5.2%	4.5%	90.3%	134

70.7%

66.6%

29.3%

33.4%

266

401

# P Q22. Is there someone who helps you on a regular basis (at least once a week)?

		Someone help	os on a regular basis	Ν
		No	Yes	
	STATE 1 OAA	26.5%	73.5%	366
	STATE 1, disability in waiver	6.6%	93.4%	106
	STATE 1, older adult in waiver	4.3%	95.7%	233
STATE 1 overall		15.2%	84.8%	762
	STATE 2 OAA	35.9%	64.1%	64
	STATE 2, disability in waiver	5.2%	94.8%	116
	STATE 2, older adult in waiver	15.1%	84.9%	166
STATE 2 overall		15.5%	84.5%	348
	STATE 3 OAA	19.4%	80.6%	36
	STATE 3, disability in waiver	3.2%	96.8%	94
	STATE 3, older adult in waiver	3.4%	96.6%	267
STATE 3 overall		5.0%	95.0%	403

# P Q23. Who is the person who helps you the most?

				Who help	s the most			
		Paid direct care worker	Paid relative	Paid friend	Unpaid relative	Unpaid friend or volunteer	Other	N
	STATE 1 OAA	61.3%	0.0%	1.1%	32.3%	4.9%	0.4%	266
	STATE 1, disability in waiver	89.9%	0.0%	1.0%	9.1%	0.0%	0.0%	99
	STATE 1, older adult in waiver	86.5%	0.0%	0.0%	13.0%	0.4%	0.0%	223
STATE 1 overall		75.7%	0.0%	0.6%	20.8%	2.6%	0.2%	643
	STATE 2 OAA	20.5%	7.7%	2.6%	56.4%	10.3%	2.6%	39
	STATE 2, disability in waiver	65.1%	7.3%	0.9%	16.5%	2.8%	7.3%	109
	STATE 2, older adult in waiver	61.0%	5.0%	0.0%	26.2%	6.4%	1.4%	141
STATE 2 overall		57.4%	6.2%	0.7%	26.5%	5.5%	3.8%	291
	STATE 3 OAA	60.7%	3.6%	3.6%	32.1%	0.0%	0.0%	28
	STATE 3, disability in waiver	62.9%	12.4%	1.1%	23.6%	0.0%	0.0%	89
	STATE 3, older adult in waiver	51.0%	5.5%	0.8%	37.9%	3.2%	1.6%	253
STATE 3 overall		54.7%	6.9%	1.1%	34.1%	2.1%	1.1%	375

## P <u>Q24. Who else provides assistance for you when you need help?</u>

				Who e	else helps				
		Another paid direct care worker	Paid relative	Paid friend	Unpaid relative	Unpaid friend or volunteer	Other	No one else	Ν
	STATE 1 OAA	8.6%	0.0%	0.0%	29.7%	9.3%	3.0%	6.7%	269
	STATE 1, disability in waiver	26.3%	8.1%	2.0%	37.4%	6.1%	2.0%	6.1%	99
	STATE 1, older adult in waiver	23.8%	10.8%	0.0%	42.6%	2.7%	0.9%	2.7%	223
STATE 1 overall		16.4%	5.0%	0.3%	36.2%	6.0%	2.0%	4.8%	646
	STATE 2 OAA	12.2%	0.0%	0.0%	51.2%	22.0%	2.4%	14.6%	41
	STATE 2, disability in waiver	30.0%	1.8%	0.9%	28.2%	11.8%	10.0%	20.9%	110
	STATE 2, older adult in waiver	27.0%	1.4%	0.7%	47.5%	10.6%	3.5%	18.4%	141
STATE 2 overall		26.2%	1.4%	0.7%	40.5%	12.6%	5.8%	19.0%	294
	STATE 3 OAA	17.2%	0.0%	0.0%	62.1%	17.2%	0.0%	10.3%	29
	STATE 3, disability in waiver	29.7%	1.1%	2.2%	52.7%	3.3%	4.4%	12.1%	91
	STATE 3, older adult in waiver	34.9%	0.4%	0.8%	43.0%	12.4%	2.3%	10.9%	258
STATE 3 overall		32.4%	0.5%	1.0%	47.0%	10.7%	2.6%	11.0%	383

# **P** <u>Q25</u>: Do you think that the people who are paid to help you have had enough training to work with you?<sup>20</sup>

		Paid worl	kers had enoug	h training	N
		No, none	Some	Yes, all	_ IN
	STATE 1 OAA	0.6%	0.6%	98.9%	175
	STATE 1, disability in waiver	2.2%	9.8%	88.0%	92
	STATE 1, older adult in waiver	1.5%	7.7%	90.7%	194
STATE 1 overall		1.2%	5.5%	93.3%	495
	STATE 2 OAA	7.7%	15.4%	76.9%	13
	STATE 2, disability in waiver	6.0%	10.8%	83.1%	83
	STATE 2, older adult in waiver	0.9%	10.1%	89.0%	109
STATE 2 overall		3.4%	11.1%	85.5%	207
	STATE 3 OAA	5.0%	35.0%	60.0%	20
	STATE 3, disability in waiver	3.2%	27.4%	69.4%	62
	STATE 3, older adult in waiver	1.8%	16.7%	81.5%	168
STATE 3 overall		2.4%	21.3%	76.4%	254

<sup>&</sup>lt;sup>20</sup> Question slated for deletion in revised survey.

# **P** <u>Q26:</u> Do the people who are paid to help you change too often?

		Paid wo	orkers change to	o often	N
		No	Some	Yes	
	STATE 1 OAA	90.2%	5.7%	4.0%	174
	STATE 1, disability in waiver	76.6%	6.4%	17.0%	94
	STATE 1, older adult in waiver	81.2%	8.6%	10.2%	197
STATE 1 overall		84.0%	6.9%	9.1%	494
	STATE 2 OAA	76.9%	0.0%	23.1%	13
	STATE 2, disability in waiver	66.3%	9.6%	24.1%	83
	STATE 2, older adult in waiver	70.8%	11.3%	17.9%	106
STATE 2 overall		69.6%	9.8%	20.6%	204
	STATE 3 OAA	80.0%	20.0%	0.0%	20
	STATE 3, disability in waiver	66.1%	16.1%	17.7%	62
	STATE 3, older adult in waiver	65.1%	16.6%	18.3%	169
STATE 3 overall		65.9%	16.5%	17.6%	255

**P** <u>Q27: Can you change the people who are paid to help you if you want to?<sup>21</sup></u>

			Can change paid wo	rkers if wants	to	
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	0.0%	1.7%	94.9%	3.4%	175
	STATE 1, disability in waiver	21.7%	28.3%	41.3%	8.7%	92
	STATE 1, older adult in waiver	19.4%	29.6%	45.4%	5.6%	196
STATE 1 overall		12.2%	19.9%	61.0%	6.8%	498
	STATE 2 OAA	7.7%	0.0%	84.6%	7.7%	13
	STATE 2, disability in waiver	18.8%	7.1%	69.4%	4.7%	85
	STATE 2, older adult in waiver	16.2%	7.2%	63.1%	13.5%	111
STATE 2 overall		16.6%	6.6%	67.3%	9.5%	211
	STATE 3 OAA	10.0%	5.0%	80.0%	5.0%	20
	STATE 3, disability in waiver	1.6%	8.1%	87.1%	3.2%	62
	STATE 3, older adult in waiver	2.3%	7.0%	89.5%	1.2%	172
STATE 3 overall		3.1%	7.0%	88.0%	2.0%	258

<sup>&</sup>lt;sup>21</sup> Question slated for deletion in revised survey.

# **P** <u>Q28: Do the people who are paid to help you come and leave when they are supposed to?</u>

		Paid workers co	me and leave w to	vhen supposed	N
		No, never	Usually	Yes, always	
	STATE 1 OAA	0.0%	4.6%	95.4%	175
	STATE 1, disability in waiver	2.2%	6.7%	91.1%	90
	STATE 1, older adult in waiver	0.0%	9.4%	90.6%	191
STATE 1 overall		0.4%	6.8%	92.8%	484
	STATE 2 OAA	7.7%	0.0%	92.3%	13
	STATE 2, disability in waiver	4.8%	8.3%	86.9%	84
	STATE 2, older adult in waiver	0.9%	5.5%	93.6%	109
STATE 2 overall		2.9%	6.7%	90.4%	208
	STATE 3 OAA	0.0%	10.0%	90.0%	20
	STATE 3, disability in waiver	3.3%	16.7%	80.0%	60
	STATE 3, older adult in waiver	4.1%	12.9%	82.9%	170
STATE 3 overall		3.5%	13.8%	82.7%	254

### Q29: Do you feel that the people who are paid to help you treat you with respect?

		Paid w	orkers treat with re	spect	N
		No, never	Usually	Yes, always	N.
	STATE 1 OAA	0.0%	0.0%	100.0%	172
	STATE 1, disability in waiver	1.1%	9.8%	89.1%	92
	STATE 1, older adult in waiver	0.5%	8.6%	90.9%	187
STATE 1 overall		0.4%	5.6%	94.0%	486
	STATE 2 OAA	0.0%	11.1%	88.9%	9
	STATE 2, disability in waiver	1.2%	8.3%	90.5%	84
	STATE 2, older adult in waiver	0.0%	1.9%	98.1%	105
STATE 2 overall		0.5%	5.5%	94.0%	200
	STATE 3 OAA	0.0%	0.0%	100.0%	19
	STATE 3, disability in waiver	1.9%	18.9%	79.2%	53
	STATE 3, older adult in waiver	1.8%	5.4%	92.8%	167
STATE 3 overall		1.6%	7.8%	90.5%	243

### Q30: Do the people who are paid to help you do things the way you want them done?

		Paid workers	do things the way p them done	person wants	N
		No, never	Usually	Yes, always	
	STATE 1 OAA	0.6%	1.8%	97.7%	171
	STATE 1, disability in waiver	2.2%	13.0%	84.8%	92
	STATE 1, older adult in waiver	4.3%	12.3%	83.4%	187
STATE 1 overall		2.3%	8.2%	89.5%	485
	STATE 2 OAA	0.0%	22.2%	77.8%	9
	STATE 2, disability in waiver	3.6%	21.4%	75.0%	84
	STATE 2, older adult in waiver	2.9%	18.4%	78.6%	103
STATE 2 overall		3.0%	20.2%	76.8%	198
	STATE 3 OAA	0.0%	21.1%	78.9%	19
	STATE 3, disability in waiver	3.8%	17.3%	78.8%	52
	STATE 3, older adult in waiver	4.8%	14.5%	80.6%	165
STATE 3 overall		4.2%	15.8%	80.0%	240

## Q31: Do you feel safe around the people who are paid to help you?

		Person fee	els safe around paie	d workers	N
		No, never	Usually	Yes, always	
	STATE 1 OAA	0.0%	0.6%	99.4%	174
	STATE 1, disability in waiver	2.2%	2.2%	95.7%	92
	STATE 1, older adult in waiver	0.0%	5.3%	94.7%	188
STATE 1 overall		0.4%	2.9%	96.7%	488
	STATE 2 OAA	0.0%	11.1%	88.9%	9
	STATE 2, disability in waiver	0.0%	3.6%	96.4%	84
	STATE 2, older adult in waiver	0.0%	1.0%	99.0%	105
STATE 2 overall		0.0%	2.5%	97.5%	200
	STATE 3 OAA	0.0%	10.5%	89.5%	19
	STATE 3, disability in waiver	3.8%	11.5%	84.6%	52
	STATE 3, older adult in waiver	0.6%	6.0%	93.4%	167
STATE 3 overall		1.2%	7.4%	91.3%	242

### Q32: Overall, how satisfied are you with the people who are paid to help you?

			General sati	sfaction with paid	d workers		
		Very dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Very satisfied	N
	STATE 1 OAA	0.0%	0.0%	0.6%	1.7%	97.7%	174
	STATE 1, disability in waiver	0.0%	4.4%	1.1%	17.6%	76.9%	91
	STATE 1, older adult in waiver	0.0%	0.5%	1.6%	12.9%	84.9%	186
STATE 1 overall		0.0%	1.2%	1.6%	9.3%	87.9%	486
	STATE 2 OAA	0.0%	11.1%	0.0%	33.3%	55.6%	9
	STATE 2, disability in waiver	0.0%	0.0%	4.8%	21.7%	73.5%	83
	STATE 2, older adult in waiver	1.0%	1.0%	1.0%	11.7%	85.4%	103
STATE 2 overall		0.5%	1.0%	3.0%	16.8%	78.7%	197
	STATE 3 OAA	0.0%	0.0%	0.0%	31.6%	68.4%	19
	STATE 3, disability in waiver	1.9%	3.8%	7.5%	18.9%	67.9%	53
	STATE 3, older adult in waiver	1.2%	1.8%	2.4%	17.5%	77.1%	166
STATE 3 overall		1.2%	2.1%	3.3%	19.0%	74.4%	242

### Q33: In general, do you like where you are living right now?

		Per	son likes where liv	es	N
		No	In-between	Yes	
	STATE 1 OAA	1.1%	1.1%	97.8%	365
	STATE 1, disability in waiver	4.9%	7.8%	87.4%	103
	STATE 1, older adult in waiver	2.7%	5.5%	91.8%	219
STATE 1 overall		2.4%	4.0%	93.5%	742
	STATE 2 OAA	5.4%	5.4%	89.3%	56
	STATE 2, disability in waiver	11.5%	11.5%	77.0%	113
	STATE 2, older adult in waiver	8.9%	4.5%	86.6%	157
STATE 2 overall		9.1%	7.3%	83.5%	328
	STATE 3 OAA	11.1%	2.8%	86.1%	36
	STATE 3, disability in waiver	20.3%	11.4%	68.4%	79
	STATE 3, older adult in waiver	11.8%	9.1%	79.1%	254
STATE 3 overall		13.3%	8.8%	77.9%	375

### Q34 (exploratory question): Why don't you like where you live?

Responses included: accessibility of housing, feeling unsafe or disliking the neighborhood, feeling unsafe in the home, housing needing upkeep, layout or size of housing, problems with other residents, problems with staff, wanting more independence and control, wanting to be closer to family/friends, feeling isolated from the community or lonely.

		Person	would prefer to live el	sewhere	
		No	Yes	DK/Unclear/ refused	Ν
	STATE 1 OAA	95.3%	1.9%	2.8%	361
	STATE 1, disability in waiver	72.5%	20.6%	6.9%	102
	STATE 1, older adult in waiver	78.2%	15.9%	5.9%	220
STATE 1 overall		85.5%	10.4%	4.1%	740
	STATE 2 OAA	82.8%	13.8%	3.4%	58
	STATE 2, disability in waiver	50.9%	40.4%	8.8%	114
	STATE 2, older adult in waiver	78.1%	17.5%	4.3%	160
STATE 2 overall		69.2%	25.1%	5.7%	334
	STATE 3 OAA	69.4%	27.8%	2.8%	36
	STATE 3, disability in waiver	53.1%	44.4%	2.4%	81
	STATE 3, older adult in waiver	69.8%	27.8%	2.4%	255
STATE 3 overall		66.1%	31.5%	2.4%	378

Q35: Would you prefer to live somewhere else?

### Q36: What prevents you from living somewhere else?<sup>22</sup>

					What preve	ents from living	somewhere else	9			
		Finances	Family/ friends are here	Loss of benefits/ services	Accessi bility	Healthcare providers are here	Don't know anything else/ fear of change	Too much trouble to move	Health/ physical/ mental condition	Other	N
	STATE 1 OAA	57.1%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	0.0%	28.6%	7
	STATE 1, disability in waiver	14.3%	4.8%	0.0%	9.5%	14.3%	14.3%	14.3%	28.6%	9.5%	21
	STATE 1, older adult in waiver	37.1%	0.0%	2.9%	11.4%	14.3%	25.7%	5.7%	22.9%	20.0%	35
STATE 1 overall		28.6%	1.3%	1.3%	9.1%	11.7%	15.6%	7.8%	27.3%	19.5%	77
	STATE 2 OAA	50.0%	12.5%	0.0%	0.0%	0.0%	0.0%	37.5%	25.0%	25.0%	8
	STATE 2, disability in waiver	47.8%	8.7%	4.3%	17.4%	8.7%	10.9%	21.7%	15.2%	30.4%	46
	STATE 2, older adult in waiver	25.0%	3.6%	0.0%	0.0%	3.6%	3.6%	17.9%	7.1%	42.9%	28
STATE 2 overall		41.7%	7.1%	2.4%	10.7%	6.0%	7.1%	21.4%	13.1%	33.3%	84
	STATE 3 OAA	60.0%	20.0%	10.0%	10.0%	0.0%	10.0%	20.0%	10.0%	20.0%	10
	STATE 3, disability in waiver	69.4%	5.6%	0.0%	25.0%	5.6%	8.3%	8.3%	22.2%	13.9%	36
	STATE 3, older adult in waiver	46.5%	14.1%	2.8%	5.6%	0.0%	1.4%	11.3%	8.5%	28.2%	71
STATE 3 overall		54.6%	11.8%	2.5%	11.8%	1.7%	4.2%	10.9%	12.6%	24.4%	119

<sup>22</sup> Question will changed to "What has prevented you from moving to where you would like to live?"

**P** <u>Q37: Would you have to live somewhere else if you didn't have the services and help you are receiving?<sup>23</sup></u>

		Would have	to live somewhere e	else without cu	rrent services	
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	79.2%	4.6%	11.9%	4.3%	371
	STATE 1, disability in waiver	24.5%	3.8%	63.2%	7.5%	106
	STATE 1, older adult in waiver	29.5%	8.5%	52.6%	9.4%	234
STATE 1 overall		53.0%	6.0%	34.8%	6.3%	768
	STATE 2 OAA	48.5%	9.1%	30.3%	12.1%	66
	STATE 2, disability in waiver	23.7%	13.6%	53.4%	9.3%	118
	STATE 2, older adult in waiver	26.8%	13.1%	49.4%	10.7%	168
STATE 2 overall		29.7%	12.4%	47.5%	10.4%	354
	STATE 3 OAA	61.1%	19.4%	13.9%	5.6%	36
	STATE 3, disability in waiver	32.3%	14.0%	47.3%	6.5%	93
	STATE 3, older adult in waiver	41.6%	19.9%	33.0%	5.6%	267
STATE 3 overall		40.8%	18.4%	35.1%	5.7%	402

P <u>Q38: To continue living here, do you need more or different types of supports or help?<sup>24</sup></u>

		Needs more	e/different suppor	ts to contin	ue living here	
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	84.0%	1.9%	13.2%	0.9%	363
	STATE 1, disability in waiver	82.7%	5.8%	10.6%	1.0%	104
	STATE 1, older adult in waiver	86.8%	3.1%	6.1%	4.0%	228
STATE 1 overall		85.4%	2.8%	9.8%	2.1%	752
	STATE 2 OAA	65.1%	14.3%	17.5%	3.2%	63
	STATE 2, disability in waiver	63.2%	8.5%	18.9%	9.4%	106
	STATE 2, older adult in waiver	73.0%	5.5%	16.6%	4.8%	163
STATE 2 overall		68.0%	8.4%	17.7%	6.0%	334
	STATE 3 OAA	71.4%	8.6%	14.3%	5.7%	35
	STATE 3, disability in waiver	47.8%	12.0%	34.8%	5.5%	92
	STATE 3, older adult in waiver	66.3%	12.5%	18.9%	2.2%	264
STATE 3 overall		62.0%	12.1%	22.7%	3.3%	397

 <sup>&</sup>lt;sup>23</sup> Question slated for deletion in revised survey
 <sup>24</sup> Question slated for deletion in revised survey

## P Q39: What kind of supports? (if needs more or different supports to continue living here)<sup>25</sup>

			What kin	d of support	s are needed to c	ontinue living	here		
		Help with basic self- care	Help with everyday things	Home mods	Help with transportation	Nutritional supports	Financial assistance	Other	N
	STATE 1 OAA	60.0%	65.5%	25.5%	50.9%	27.3%	10.9%	20.0%	55
	STATE 1, disability in waiver	23.5%	35.3%	23.5%	35.3%	11.8%	5.9%	23.5%	17
	STATE 1, older adult in waiver	33.3%	28.6%	14.3%	47.6%	0.0%	4.8%	28.6%	21
STATE 1 overall		48.4%	52.6%	23.2%	46.3%	18.9%	8.4%	23.2%	95
	STATE 2 OAA	35.0%	40.0%	30.0%	40.0%	15.0%	30.0%	10.0%	20
	STATE 2, disability in waiver	20.7%	44.8%	31.0%	37.9%	27.6%	41.4%	27.6%	29
	STATE 2, older adult in waiver	33.3%	41.7%	19.4%	27.8%	22.2%	25.0%	19.4%	36
STATE 2 overall		29.9%	43.7%	26.4%	34.5%	23.0%	32.2%	19.5%	87
	STATE 3 OAA	62.5%	25.0%	25.0%	50.0%	12.5%	0.0%	25.0%	8
	STATE 3, disability in waiver	39.5%	37.2%	37.2%	37.2%	23.3%	34.9%	11.6%	43
	STATE 3, older adult in waiver	48.2%	44.6%	30.1%	28.9%	15.7%	24.1%	22.9%	83
STATE 3 overall		46.4%	42.8%	32.6%	32.6%	18.1%	26.1%	18.8%	138

# P Q40: Have you thought that you might need to move somewhere else in the next year?<sup>26</sup>

		Might r	need to move in	next year	
		No	Yes	DK/Unclear/ refused	- N
	STATE 1 OAA	96.4%	2.5%	1.1%	363
	STATE 1, disability in waiver	81.0%	9.5%	9.5%	105
	STATE 1, older adult in waiver	91.4%	2.6%	6.0%	233
STATE 1 overall		91.7%	4.1%	4.2%	758
	STATE 2 OAA	70.8%	21.5%	7.7%	65
	STATE 2, disability in waiver	67.8%	25.4%	6.7%	118
	STATE 2, older adult in waiver	77.4%	13.7%	8.9%	168
STATE 2 overall		72.5%	19.5%	7.9%	353
	STATE 3 OAA	72.2%	16.7%	11.1%	36
	STATE 3, disability in waiver	65.6%	31.2%	3.2%	93
	STATE 3, older adult in waiver	76.4%	18.4%	5.3%	267
STATE 3 overall		73.4%	21.4%	5.2%	402

 <sup>&</sup>lt;sup>25</sup> Question slated for deletion in revised survey
 <sup>26</sup> Question slated for deletion in revised survey

## **P** <u>Q41: What kind of place would you like to move to when you need to move?<sup>27</sup></u>

				Where would l	ike to move whe	en needs to			
		Different own house/ apt	Family member's house/ apt	Assisted living	Adult family home	Other senior housing	Nursing facility	Other	N
	STATE 1 OAA	44.4%	0.0%	44.4%	0.0%	0.0%	0.0%	0.0%	9
	STATE 1, disability in waiver	70.0%	30.0%	10.0%	10.0%	10.0%	10.0%	10.0%	10
	STATE 1, older adult in waiver	0.0%	16.7%	16.7%	0.0%	16.7%	33.3%	16.7%	6
STATE 1 overall		54.8%	12.9%	19.4%	3.2%	9.7%	9.7%	6.5%	31
	STATE 2 OAA	42.9%	0.0%	50.0%	0.0%	21.4%	14.3%	14.3%	14
	STATE 2, disability in waiver	63.3%	3.3%	10.0%	0.0%	3.3%	0.0%	26.7%	30
	STATE 2, older adult in waiver	26.1%	4.3%	30.4%	4.3%	8.7%	13.0%	26.1%	23
STATE 2 overall		46.4%	2.9%	26.1%	1.4%	8.7%	7.2%	24.6%	69
	STATE 3 OAA	83.3%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	6
	STATE 3, disability in waiver	82.8%	0.0%	6.9%	3.4%	0.0%	3.4%	17.2%	29
	STATE 3, older adult in waiver	57.1%	8.2%	12.2%	2.0%	18.4%	4.1%	14.3%	49
STATE 3 overall		66.3%	7.0%	9.3%	2.3%	11.6%	3.5%	15.1%	86

# **P** <u>Q42: Home modifications: do you currently have one of the following?<sup>28</sup></u>

				I	Home modification	ons currently	has			
		None	Grab bars	Bathroom mods	Specialized bed	Ramp	Remote monitoring	Emergency response system	Other	N
	STATE 1 OAA	25.1%	24.3%	13.7%	8.4%	11.6%	5.3%	6.1%	0.8%	379
	STATE 1, disability in waiver	28.3%	53.8%	30.2%	11.3%	40.6%	9.4%	26.4%	0.9%	106
	STATE 1, older adult in waiver	15.3%	62.7%	30.5%	11.4%	43.2%	11.9%	30.9%	0.4%	236
STATE 1 overall		23.7%	44.3%	23.7%	9.5%	28.3%	7.5%	17.6%	0.8%	778
	STATE 2 OAA	19.4%	64.2%	37.3%	6.0%	10.4%	3.0%	31.3%	4.5%	67
	STATE 2, disability in waiver	29.7%	58.5%	41.5%	20.3%	8.5%	5.1%	32.2%	2.5%	118
	STATE 2, older adult in waiver	8.8%	72.4%	56.5%	17.6%	14.7%	12.9%	59.4%	4.1%	170
STATE 2 overall		17.6%	66.4%	47.9%	16.2%	12.3%	9.0%	44.8%	3.6%	357
	STATE 3 OAA	10.8%	67.6%	54.1%	18.9%	13.5%	2.7%	56.8%	8.1%	37
	STATE 3, disability in waiver	10.6%	62.8%	58.5%	37.2%	34.0%	14.9%	57.4%	3.2%	94
	STATE 3, older adult in waiver	4.0%	77.2%	47.4%	21.7%	11.4%	10.3%	69.5%	5.1%	272
STATE 3 overall		6.4%	72.6%	50.4%	25.2%	16.6%	10.5%	65.5%	4.9%	409

 <sup>&</sup>lt;sup>27</sup> Question slated for deletion in revised survey
 <sup>28</sup> Question slated for deletion in revised survey

# **P** <u>Q43: Home modifications: do you need one of these (or an upgrade from the one you have now)?</u>

			Home modifications needed (or an upgrade)							
		None	Grab bars	Bathroom mods	Specialized bed	Ramp	Remote monitoring	Emergency response system	Other	Ν
	STATE 1 OAA	36.9%	12.9%	11.3%	6.3%	5.8%	5.3%	12.9%	3.7%	379
	STATE 1, disability in waiver	35.8%	4.7%	9.4%	0.9%	2.8%	0.0%	2.8%	6.6%	106
	STATE 1, older adult in waiver	27.1%	5.5%	6.4%	3.0%	1.3%	2.1%	3.8%	3.8%	236
STATE 1 overall		33.7%	9.0%	9.3%	4.1%	4.0%	3.2%	8.4%	3.9%	778
	STATE 2 OAA	71.6%	4.5%	1.5%	0.0%	0.0%	3.0%	11.9%	3.0%	67
	STATE 2, disability in waiver	72.9%	6.8%	6.8%	8.5%	3.4%	5.1%	5.1%	5.1%	118
	STATE 2, older adult in waiver	74.1%	5.9%	5.3%	3.5%	6.5%	2.4%	2.9%	4.1%	170
STATE 2 overall		72.8%	5.9%	5.0%	4.5%	4.5%	3.4%	5.3%	4.5%	357
	STATE 3 OAA	62.2%	13.5%	16.2%	2.7%	5.4%	0.0%	8.1%	8.1%	37
	STATE 3, disability in waiver	44.7%	20.2%	35.1%	18.1%	12.8%	2.1%	10.6%	12.8%	94
	STATE 3, older adult in waiver	55.5%	11.4%	14.3%	6.3%	6.3%	1.8%	2.2%	10.7%	272
STATE 3 overall		54.0%	13.7%	19.3%	8.8%	7.6%	1.7%	4.6%	10.8%	409

## Q44: Are you afraid of falling when at home?<sup>29</sup>

		Afrai	d of falling when at h	ome	N
		No	Maybe, not sure	Yes	IN
	STATE 1 OAA	76.7%	5.0%	18.3%	361
	STATE 1, disability in waiver	76.0%	1.0%	23.1%	104
	STATE 1, older adult in waiver	79.3%	3.7%	17.1%	217
STATE 1 overall		75.7%	4.6%	19.7%	737
	STATE 2 OAA	63.6%	10.9%	25.5%	55
	STATE 2, disability in waiver	69.0%	2.7%	28.3%	113
	STATE 2, older adult in waiver	61.1%	7.0%	31.8%	157
STATE 2 overall		63.9%	6.1%	30.0%	327
	STATE 3 OAA	55.6%	11.1%	33.3%	36
	STATE 3, disability in waiver	50.0%	7.5%	42.5%	80
	STATE 3, older adult in waiver	50.8%	9.8%	39.4%	254
STATE 3 overall		51.3%	9.3%	39.4%	376

<sup>&</sup>lt;sup>29</sup> Question will be changed to "Are you afraid of falling or being unstable?"

### Q45: Has somebody worked with you to reduce your risk or fear of falling?<sup>30</sup>

		Somebody	worked with pers / falli		risk or fear of	N
		No	Maybe, not sure	Yes	DK/Unclear/ refused	
	STATE 1 OAA	61.7%	0.5%	35.5%	2.2%	366
	STATE 1, disability in waiver	50.0%	5.9%	43.1%	1.0%	102
	STATE 1, older adult in waiver	46.6%	3.2%	44.8%	5.5%	221
STATE 1 overall		52.8%	2.4%	41.7%	3.1%	745
	STATE 2 OAA	63.2%	1.8%	28.1%	7.0%	57
	STATE 2, disability in waiver	63.2%	5.3%	28.9%	2.7%	114
	STATE 2, older adult in waiver	49.7%	1.3%	45.3%	3.8%	159
STATE 2 overall		56.6%	2.7%	36.7%	3.9%	332
	STATE 3 OAA	50.0%	0.0%	47.2%	2.8%	36
	STATE 3, disability in waiver	40.7%	6.2%	50.6%	2.4%	81
	STATE 3, older adult in waiver	38.0%	3.9%	55.3%	2.8%	255
STATE 3 overall		39.9%	4.0%	53.4%	2.7%	378

### Somebody worked with person to reduce risk or fear of falling, IF "YES" OR "MAYBE" AFRAID OF FALLING IN Q. 44

			Somebody worked with person to reduce risk or fear of falling, IF AFRAID OF FALLING IN Q. 44			
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	36.1%	1.2%	61.4%	1.2%	83
	STATE 1, disability in waiver	40.0%	12.0%	48.0%	0.0%	25
	STATE 1, older adult in waiver	40.0%	6.7%	53.3%	0.0%	45
STATE 1 overall		36.0%	5.1%	58.4%	0.6%	178
	STATE 2 OAA	45.0%	0.0%	50.0%	5.0%	20
	STATE 2, disability in waiver	51.4%	14.3%	34.3%	0.0%	35
	STATE 2, older adult in waiver	34.4%	1.6%	55.7%	8.2%	61
STATE 2 overall		41.5%	5.1%	48.3%	5.0%	118
	STATE 3 OAA	37.5%	0.0%	56.3%	6.3%	16
	STATE 3, disability in waiver	35.0%	7.5%	57.5%	0.0%	40
	STATE 3, older adult in waiver	38.4%	4.0%	54.4%	3.2%	125
STATE 3 overall		37.7%	4.4%	55.2%	2.7%	183

<sup>&</sup>lt;sup>30</sup> Question will only be asked if person is afraid of falling

### Q46: Are you concerned for your safety at home?

		Concer	ned for safety	at home	
		Rarely or never	Sometimes	Most of the time	N
	STATE 1 OAA	92.8%	5.0%	2.2%	363
	STATE 1, disability in waiver	86.4%	3.9%	9.7%	103
	STATE 1, older adult in waiver	91.2%	5.5%	3.2%	217
STATE 1 overall		90.8%	5.0%	4.2%	737
	STATE 2 OAA	75.0%	14.3%	10.7%	56
	STATE 2, disability in waiver	80.4%	14.3%	5.4%	112
	STATE 2, older adult in waiver	84.6%	9.0%	6.4%	156
STATE 2 overall		81.0%	12.3%	6.7%	326
	STATE 3 OAA	80.6%	16.7%	2.8%	36
	STATE 3, disability in waiver	81.5%	7.4%	11.1%	81
	STATE 3, older adult in waiver	79.2%	10.6%	10.2%	255
STATE 3 overall		79.9%	10.6%	9.5%	378

Q47: If you are concerned for your safety or if you were to ever feel unsafe, do you have somebody to talk to that could help you feel safe?<sup>31</sup>

		Has someb	ody to talk to that c feel safe	ould help to	N
		No	Maybe, not sure	Yes	
	STATE 1 OAA	5.0%	0.6%	94.4%	357
	STATE 1, disability in waiver	3.0%	2.0%	95.0%	101
	STATE 1, older adult in waiver	5.2%	2.4%	92.4%	210
STATE 1 overall		4.7%	1.3%	94.0%	717
	STATE 2 OAA	14.3%	0.0%	85.7%	56
	STATE 2, disability in waiver	9.8%	2.7%	87.5%	112
	STATE 2, older adult in waiver	12.0%	4.0%	84.0%	150
STATE 2 overall		11.9%	2.8%	85.3%	320
	STATE 3 OAA	5.7%	8.6%	85.7%	35
	STATE 3, disability in waiver	5.0%	6.3%	88.8%	80
	STATE 3, older adult in waiver	4.9%	3.7%	91.4%	245
STATE 3 overall		4.9%	4.6%	90.4%	366

<sup>&</sup>lt;sup>31</sup> Question slated for deletion in revised survey

### Q48: Are you ever worried for the security of your belongings?

		Worried	for security of bel	ongings	N
		No	Sometimes	Yes	
	STATE 1 OAA	94.5%	1.7%	3.9%	363
	STATE 1, disability in waiver	85.4%	4.9%	9.7%	103
	STATE 1, older adult in waiver	93.0%	3.7%	3.3%	215
STATE 1 overall		92.5%	2.7%	4.8%	736
	STATE 2 OAA	86.0%	5.3%	8.8%	57
	STATE 2, disability in waiver	71.7%	10.6%	17.7%	113
	STATE 2, older adult in waiver	85.9%	5.1%	9.0%	156
STATE 2 overall		80.8%	7.0%	12.2%	328
	STATE 3 OAA	91.7%	5.6%	2.8%	36
	STATE 3, disability in waiver	74.1%	13.6%	12.3%	81
	STATE 3, older adult in waiver	85.1%	8.2%	6.7%	255
STATE 3 overall		83.6%	9.0%	7.4%	378

### Q49: Do you feel that someone around you has been using your money in a way you did not give them permission to?

		Worried	for security of bel	ongings	N
		No	Maybe, not sure	Yes	, n
	STATE 1 OAA	99.4%	0.3%	0.3%	362
	STATE 1, disability in waiver	95.1%	1.0%	3.9%	102
	STATE 1, older adult in waiver	97.2%	0.9%	1.9%	213
STATE 1 overall		98.2%	0.5%	1.2%	731
	STATE 2 OAA	96.3%	0.0%	3.7%	54
	STATE 2, disability in waiver	96.4%	2.7%	0.9%	112
	STATE 2, older adult in waiver	99.4%	0.0%	0.6%	154
STATE 2 overall		97.5%	1.2%	1.2%	322
	STATE 3 OAA	100.0%	0.0%	0.0%	35
	STATE 3, disability in waiver	93.8%	1.2%	4.9%	81
	STATE 3, older adult in waiver	94.4%	1.2%	4.4%	252
STATE 3 overall		94.9%	1.1%	4.0%	374

### Q50: Do you feel that you have enough privacy in your home?

		Has enough p	rivacy at home	N
		No	Yes	
	STATE 1 OAA	8.3%	91.7%	362
	STATE 1, disability in waiver	11.5%	88.5%	104
	STATE 1, older adult in waiver	9.8%	90.2%	215
STATE 1 overall		8.7%	91.3%	735
	STATE 2 OAA	3.6%	96.4%	55
	STATE 2, disability in waiver	8.9%	91.1%	112
	STATE 2, older adult in waiver	3.2%	96.8%	157
STATE 2 overall		5.5%	94.5%	326
	STATE 3 OAA	0.0%	100.0%	36
	STATE 3, disability in waiver	12.7%	87.3%	79
	STATE 3, older adult in waiver	3.2%	96.8%	252
STATE 3 overall		4.8%	95.2%	373

# Q51: Are you able to be alone at home with visitors if you want to?

			e with visitors at me	N
		No	Yes	
	STATE 1 OAA	0.6%	99.4%	362
	STATE 1, disability in waiver	1.9%	98.1%	104
	STATE 1, older adult in waiver	0.0%	100.0%	217
STATE 1 overall		0.5%	99.5%	736
	STATE 2 OAA	0.0%	100.0%	56
	STATE 2, disability in waiver	4.6%	95.4%	109
	STATE 2, older adult in waiver	0.6%	99.4%	156
STATE 2 overall		2.2%	97.8%	323
	STATE 3 OAA	2.9%	97.1%	35
	STATE 3, disability in waiver	5.1%	94.9%	78
	STATE 3, older adult in waiver	1.2%	98.8%	250
STATE 3 overall		2.2%	97.8%	369

### Q52: Can you use the phone whenever you want to?

			whenever wants to	N
		No	Yes	ň
	STATE 1 OAA	0.0%	100.0%	363
	STATE 1, disability in waiver	1.0%	99.0%	103
	STATE 1, older adult in waiver	0.5%	99.5%	213
STATE 1 overall		0.4%	99.6%	731
	STATE 2 OAA	0.0%	100.0%	56
	STATE 2, disability in waiver	0.9%	99.1%	112
	STATE 2, older adult in waiver	1.3%	98.7%	158
STATE 2 overall		0.9%	99.1%	328
	STATE 3 OAA	2.9%	97.1%	34
	STATE 3, disability in waiver	0.0%	100.0%	77
	STATE 3, older adult in waiver	0.8%	99.2%	250
STATE 3 overall		0.8%	99.2%	367

# Q53: Have people entered your home/room without permission in the last 30 days?

		Home/roo	m entered without	ut permission i	n last 30 days	
		No	Sometimes	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	95.4%	1.1%	1.1%	2.5%	368
	STATE 1, disability in waiver	75.2%	2.9%	18.1%	3.9%	105
	STATE 1, older adult in waiver	77.2%	4.0%	12.1%	6.7%	224
STATE 1 overall		87.1%	2.1%	6.8%	4.0%	753
	STATE 2 OAA	93.0%	1.8%	3.5%	1.8%	57
	STATE 2, disability in waiver	82.3%	0.9%	15.0%	1.8%	113
	STATE 2, older adult in waiver	86.2%	1.3%	8.2%	4.4%	159
STATE 2 overall		85.8%	1.2%	10.0%	3.0%	331
	STATE 3 OAA	91.7%	0.0%	8.3%	0.0%	36
	STATE 3, disability in waiver	96.3%	1.2%	1.2%	1.2%	81
	STATE 3, older adult in waiver	96.5%	0.4%	2.4%	0.8%	255
STATE 3 overall		96.0%	0.5%	2.6%	0.8%	378

### Q54: Have people opened your mail/email without permission in the last 30 days?

			opened w/o n last 30 days	- N
		No	Yes	
	STATE 1 OAA	99.4%	0.6%	362
	STATE 1, disability in waiver	98.0%	2.0%	98
	STATE 1, older adult in waiver	96.6%	3.4%	203
STATE 1 overall		98.5%	1.5%	714
	STATE 2 OAA	100.0%	0.0%	57
	STATE 2, disability in waiver	96.4%	3.6%	111
	STATE 2, older adult in waiver	97.4%	2.6%	153
STATE 2 overall		97.2%	2.8%	323
	STATE 3 OAA	100.0%	0.0%	34
	STATE 3, disability in waiver	95.0%	5.0%	80
	STATE 3, older adult in waiver	98.8%	1.2%	252
STATE 3 overall		98.1%	1.9%	372

P Q55: In the last 30 days, have you participated in some type of social activity, either inside or outside your home?<sup>32</sup>

		Participated in activity in last inside	n some social 30 days, either or out	N
		No	Yes	
	STATE 1 OAA	11.5%	88.5%	366
	STATE 1, disability in waiver	18.3%	81.7%	104
	STATE 1, older adult in waiver	17.4%	82.6%	230
STATE 1 overall		15.2%	84.8%	757
	STATE 2 OAA	24.6%	75.4%	65
	STATE 2, disability in waiver	28.2%	71.8%	117
	STATE 2, older adult in waiver	29.2%	70.8%	168
STATE 2 overall		27.8%	72.2%	352
	STATE 3 OAA	37.1%	62.9%	35
	STATE 3, disability in waiver	32.2%	67.8%	90
	STATE 3, older adult in waiver	44.2%	55.8%	267
STATE 3 overall		41.0%	59.0%	398

<sup>&</sup>lt;sup>32</sup> Question is slated for deletion in revised survey

## P Q56: Why not? (Reason did not participate in some social activity)<sup>33</sup>

					Reason did not	participate in	some socia	al activity				
		Didn't want to	Cost	Transportatio n	Accessibility	Health/ physical limitation s	Staffin g	Feeling unwelcome	No activities available	Lack of info	Other	Ν
	STATE 1 OAA	33.3%	0.0%	42.9%	4.8%	40.5%	4.8%	0.0%	0.0%	0.0%	4.8%	42
	STATE 1, disability in waiver	15.8%	31.6%	36.8%	10.5%	15.8%	5.3%	0.0%	26.3%	21.1%	5.3%	19
	STATE 1, older adult in waiver	25.0%	15.0%	52.5%	12.5%	20.0%	10.0%	0.0%	10.0%	5.0%	0.0%	40
STATE 1 overall		28.7%	10.4%	41.7%	8.7%	26.1%	6.1%	0.0%	7.8%	5.2%	6.1%	115
	STATE 2 OAA	25.0%	12.5%	18.8%	12.5%	37.5%	0.0%	6.3%	6.3%	6.3%	31.3%	16
	STATE 2, disability in waiver	39.4%	15.2%	18.2%	6.1%	12.1%	0.0%	3.0%	12.1%	15.2%	24.2%	33
	STATE 2, older adult in waiver	26.5%	4.1%	22.4%	12.2%	30.6%	4.1%	0.0%	4.1%	8.2%	24.5%	49
STATE 2 overall		30.6%	9.2%	20.4%	10.2%	25.5%	2.0%	2.0%	7.1%	10.2%	25.5%	98
	STATE 3 OAA	23.1%	0.0%	15.4%	7.7%	61.5%	0.0%	15.4%	0.0%	0.0%	7.7%	13
	STATE 3, disability in waiver	31.0%	13.8%	20.7%	24.1%	48.3%	0.0%	6.9%	6.9%	0.0%	10.3%	29
	STATE 3, older adult in waiver	47.5%	10.2%	14.4%	14.4%	45.8%	0.0%	5.1%	6.8%	5.9%	6.8%	118
STATE 3 overall		42.3%	9.8%	15.3%	16.0%	47.2%	0.0%	2.5%	6.1%	4.3%	7.4%	163

# **P** <u>Q57</u>: Do you get to do things outside of your home when you want to?<sup>34</sup>

		Ge	ets to do things	outside o	f home	N
		No	Sometimes	Yes	Doesn't want to	, r
	STATE 1 OAA	7.9%	6.3%	85.2%	0.5%	366
	STATE 1, disability in waiver	28.8%	24.0%	46.2%	1.0%	104
	STATE 1, older adult in waiver	27.8%	27.0%	42.2%	3.0%	230
STATE 1 overall		16.9%	15.3%	66.3%	1.5%	757
	STATE 2 OAA	12.3%	10.8%	72.3%	4.6%	65
	STATE 2, disability in waiver	12.0%	4.3%	83.8%	0.0%	117
	STATE 2, older adult in waiver	10.2%	10.8%	72.3%	6.6%	166
STATE 2 overall		11.4%	8.6%	76.0%	4.0%	350
	STATE 3 OAA	11.4%	5.7%	71.4%	11.4%	35
	STATE 3, disability in waiver	15.6%	17.8%	61.1%	5.6%	90
	STATE 3, older adult in waiver	17.7%	14.3%	55.6%	12.4%	266
STATE 3 overall		16.6%	14.6%	58.2%	10.6%	397

<sup>&</sup>lt;sup>33</sup> Question is slated for deletion in revised survey

<sup>&</sup>lt;sup>34</sup> Question will be changed to "Are you able to do things you enjoy <u>outside of your home</u> whenever you want to and with whoever you want?"

## P <u>Q58: Why not? (Reason doesn't get to do things outside of home)</u>

				Reaso	on does not get to	o do things o	outside of home				
		Cost	Transportat ion	Accessibility	Health/ physical limitations	Staffing	Feeling unwelcome	No activities available	Lack of info	Other	N
	STATE 1 OAA	3.8%	59.6%	7.7%	48.1%	3.8%	0.0%	0.0%	0.0%	1.9%	52
	STATE 1, disability in waiver	9.1%	80.0%	5.5%	5.5%	10.9%	0.0%	1.8%	10.9%	1.8%	55
	STATE 1, older adult in waiver	7.1%	82.5%	7.1%	16.7%	7.9%	0.0%	2.4%	4.0%	0.8%	126
STATE 1 overall		6.6%	75.4%	7.4%	20.9%	7.4%	0.0%	1.6%	4.5%	2.0%	244
	STATE 2 OAA	6.7%	33.3%	13.3%	66.7%	6.7%	0.0%	0.0%	0.0%	20.0%	15
	STATE 2, disability in waiver	36.8%	68.4%	47.4%	31.6%	15.8%	0.0%	10.5%	15.8%	10.5%	19
	STATE 2, older adult in waiver	8.6%	31.4%	11.4%	31.4%	0.0%	0.0%	0.0%	2.9%	48.6%	35
STATE 2 overall		15.7%	42.9%	21.4%	38.6%	5.7%	0.0%	2.9%	5.7%	31.4%	70
	STATE 3 OAA	0.0%	16.7%	16.7%	66.7%	0.0%	0.0%	0.0%	0.0%	0.0%	6
	STATE 3, disability in waiver	43.3%	63.3%	50.0%	56.7%	10.0%	3.3%	3.3%	6.7%	6.7%	30
	STATE 3, older adult in waiver	21.2%	44.7%	17.6%	51.8%	4.7%	0.0%	3.5%	8.2%	12.9%	85
STATE 3 overall		25.0%	46.8%	25.8%	54.0%	5.6%	0.8%	3.2%	7.3%	10.5%	124

# **P** <u>Q59</u>: Do you have transportation when you want to do things outside of your home, like visit a friend, go for entertainment, or do something for fun?

		Has transportati	on when wants to do t	hings outside of	
			home		Ν
		No	Sometimes	Yes	
	STATE 1 OAA	9.5%	8.2%	82.3%	367
	STATE 1, disability in waiver	32.7%	25.0%	42.3%	104
	STATE 1, older adult in waiver	30.8%	28.1%	41.1%	224
STATE 1 overall		19.2%	16.4%	64.4%	750
	STATE 2 OAA	9.5%	11.1%	79.4%	63
	STATE 2, disability in waiver	12.2%	19.1%	68.7%	115
	STATE 2, older adult in waiver	13.4%	12.1%	74.5%	157
STATE 2 overall		12.5%	14.2%	73.3%	337
	STATE 3 OAA	13.9%	5.6%	80.6%	36
	STATE 3, disability in waiver	15.6%	20.0%	64.4%	90
	STATE 3, older adult in waiver	14.2%	19.2%	66.7%	261
STATE 3 overall		14.2%	18.1%	67.7%	393

P Q60: Do you have transportation to get to medical appointments/ pick up medications when you need it?

		Has trans	portation to get to	medical appointments	N
		No	Sometimes	Yes	- N
	STATE 1 OAA	0.8%	2.5%	96.7%	364
	STATE 1, disability in waiver	1.0%	1.0%	98.1%	105
	STATE 1, older adult in waiver	1.3%	1.7%	97.0%	230
STATE 1 overall		1.1%	1.9%	97.1%	754
	STATE 2 OAA	3.1%	1.6%	95.3%	64
	STATE 2, disability in waiver	0.9%	6.0%	93.2%	117
	STATE 2, older adult in waiver	1.2%	3.6%	95.2%	165
STATE 2 overall		1.4%	4.0%	94.5%	348
	STATE 3 OAA	0.0%	2.9%	97.1%	35
	STATE 3, disability in waiver	5.4%	7.5%	87.1%	93
	STATE 3, older adult in waiver	3.0%	2.3%	94.7%	265
STATE 3 overall		3.3%	3.5%	93.2%	398

# **P** <u>Q61: Assistive devices: Do you currently have one of the following?<sup>35</sup></u>

						Assistive devices	currently ha	IS			
		None	Walker	Scooter	Cane	Wheelchair	Hearing aids	Glasses	Communication device	Other	N
	STATE 1 OAA	21.9%	28.5%	6.3%	22.2%	13.2%	2.1%	21.4%	0.0%	0.8%	379
	STATE 1, disability in waiver	26.4%	37.7%	2.8%	28.3%	17.0%	2.8%	44.3%	0.0%	3.8%	106
	STATE 1, older adult in waiver	13.1%	51.7%	5.1%	33.9%	16.5%	3.0%	48.3%	0.4%	0.0%	236
STATE 1 overall		21.5%	37.8%	5.4%	27.8%	14.8%	2.7%	33.5%	0.1%	1.5%	778
	STATE 2 OAA	3.0%	53.7%	4.5%	53.7%	19.4%	17.9%	70.1%	1.5%	4.5%	67
	STATE 2, disability in waiver	13.6%	33.1%	10.2%	39.0%	24.6%	1.7%	65.3%	4.2%	8.5%	118
	STATE 2, older adult in waiver	4.1%	65.9%	12.4%	52.9%	28.2%	22.4%	79.4%	1.8%	6.5%	170
STATE 2 overall		7.0%	52.9%	10.6%	48.5%	25.8%	14.6%	72.8%	2.5%	6.7%	357
	STATE 3 OAA	5.4%	59.5%	8.1%	48.6%	16.2%	10.8%	86.5%	18.9%	2.7%	37
	STATE 3, disability in waiver	2.1%	58.5%	18.1%	50.0%	64.9%	3.2%	68.1%	8.5%	3.2%	94
	STATE 3, older adult in waiver	1.5%	72.1%	14.7%	56.3%	38.2%	14.7%	79.0%	6.3%	7.4%	272
STATE 3 overall		2.0%	68.0%	14.9%	54.5%	42.3%	11.7%	77.0%	7.8%	6.1%	409

<sup>35</sup> Question is slated for deletion in revised survey

# **P** <u>Q62: Assistive devices: Do you need one of these (or an upgrade to the one you have)?</u>

					Assis	tive devices nee	ded (or an up	grade)			
		None	Walker	Scooter	Cane	Wheelchair	Hearing aids	Glasses	Communication device	Other	N
	STATE 1 OAA	76.5%	5.3%	4.5%	1.1%	2.1%	4.5%	6.9%	0.3%	3.2%	379
	STATE 1, disability in waiver	63.2%	3.8%	3.8%	1.9%	3.8%	3.8%	8.5%	0.0%	4.7%	106
	STATE 1, older adult in waiver	66.1%	2.5%	1.7%	1.7%	3.0%	5.1%	3.0%	0.0%	3.8%	236
STATE 1 overall		68.1%	3.9%	3.2%	1.3%	2.7%	4.2%	5.8%	0.1%	3.3%	778
	STATE 2 OAA	71.6%	4.5%	4.5%	3.0%	1.5%	3.0%	6.0%	0.0%	4.5%	67
	STATE 2, disability in waiver	70.3%	5.9%	9.3%	0.8%	4.2%	2.5%	6.8%	0.8%	3.4%	118
	STATE 2, older adult in waiver	63.5%	4.1%	11.8%	3.5%	3.5%	10.0%	7.6%	1.2%	1.2%	170
STATE 2 overall		67.2%	4.8%	9.5%	2.5%	3.6%	6.2%	7.0%	0.8%	2.5%	357
	STATE 3 OAA	51.4%	5.4%	2.7%	5.4%	0.0%	10.8%	35.1%	0.0%	5.4%	37
	STATE 3, disability in waiver	40.4%	10.6%	20.2%	5.3%	20.2%	6.4%	22.3%	2.1%	5.3%	94
	STATE 3, older adult in waiver	45.2%	9.9%	9.6%	4.8%	9.2%	12.9%	20.2%	0.0%	5.9%	272
STATE 3 overall		45.0%	9.5%	11.2%	4.9%	11.0%	11.2%	21.8%	0.5%	5.6%	409

# P <u>Q63: Do you have a paying job, either full-time or part-time?</u>

			Has a job		N
		No	Yes, part time	Yes, full time	- N
	STATE 1 OAA	100.0%	0.0%	0.0%	367
	STATE 1, disability in waiver	98.1%	1.9%	0.0%	106
	STATE 1, older adult in waiver	100.0%	0.0%	0.0%	232
STATE 1 overall		99.7%	0.3%	0.0%	762
	STATE 2 OAA	95.4%	4.6%	0.0%	65
	STATE 2, disability in waiver	80.3%	17.1%	2.6%	117
	STATE 2, older adult in waiver	98.2%	1.2%	0.6%	168
STATE 2 overall		91.8%	7.1%	1.1%	352
	STATE 3 OAA	97.2%	2.8%	0.0%	36
	STATE 3, disability in waiver	97.8%	2.2%	0.0%	93
	STATE 3, older adult in waiver	100.0%	0.0%	0.0%	267
STATE 3 overall		99.3%	0.7%	0.0%	402

### Q64: Would you prefer to have a full-time job? (If has part time)<sup>36</sup>

Numbers are too small

Q65: Do you like your job?<sup>37</sup>

Numbers are too small

## Q66: Do you want to work somewhere else?38

### Numbers are too small

### Q67: Would you like a job? (If has no job)

		Wo	uld like a job		Ν
		No	Maybe	Yes	N
	STATE 1 OAA	98.9%	0.3%	0.8%	363
	STATE 1, disability in waiver	78.0%	3.0%	19.0%	100
	STATE 1, older adult in waiver	88.3%	6.6%	5.2%	213
STATE 1 overall		91.5%	2.7%	5.8%	703
	STATE 2 OAA	90.2%	2.0%	7.8%	51
	STATE 2, disability in waiver	64.0%	9.0%	27.0%	89
	STATE 2, older adult in waiver	82.1%	5.3%	12.6%	151
STATE 2 overall		77.5%	6.1%	16.4%	293
	STATE 3 OAA	88.6%	2.9%	8.6%	35
	STATE 3, disability in waiver	65.8%	5.1%	29.1%	79
	STATE 3, older adult in waiver	86.3%	4.3%	9.4%	255
STATE 3 overall		81.9%	4.3%	13.9%	375

### Q68: Do you like how you typically spend your time during the day?

		Likes how sp	ends time dur	ing the day	N
		No, never	Some days	Yes, always	N
	STATE 1 OAA	1.1%	12.7%	86.2%	362
	STATE 1, disability in waiver	6.7%	26.9%	66.3%	104
	STATE 1, older adult in waiver	4.6%	23.6%	71.8%	216
STATE 1 overall		3.0%	18.5%	78.5%	736
	STATE 2 OAA	5.5%	21.8%	72.7%	55
	STATE 2, disability in waiver	14.2%	25.7%	60.2%	113
	STATE 2, older adult in waiver	4.4%	20.9%	74.7%	158
STATE 2 overall		8.2%	22.9%	68.9%	328
	STATE 3 OAA	5.7%	31.4%	62.9%	35
	STATE 3, disability in waiver	15.2%	30.4%	54.4%	79
	STATE 3, older adult in waiver	8.0%	29.3%	62.7%	249
STATE 3 overall		9.2%	29.3%	61.5%	369

 $<sup>^{\</sup>rm 36}$  Question slated for deletion in revised survey

<sup>&</sup>lt;sup>37</sup> Question slated for deletion in revised survey

<sup>&</sup>lt;sup>38</sup> Question is slated for deletion in revised survey

### Q69: Can you eat your meals at the time when you want to?

		Can ea	at meals when wa	nts to	N
		No	Sometimes	Yes	N
	STATE 1 OAA	0.3%	0.3%	99.4%	362
	STATE 1, disability in waiver	53.8%	7.7%	38.5%	104
	STATE 1, older adult in waiver	47.6%	4.2%	48.1%	212
STATE 1 overall		22.7%	2.7%	74.6%	732
	STATE 2 OAA	1.8%	1.8%	96.5%	57
	STATE 2, disability in waiver	11.5%	3.5%	85.0%	113
	STATE 2, older adult in waiver	9.6%	1.9%	88.5%	156
STATE 2 overall		9.1%	2.4%	88.4%	328
	STATE 3 OAA	5.7%	2.9%	91.4%	35
	STATE 3, disability in waiver	4.9%	4.9%	90.1%	81
	STATE 3, older adult in waiver	3.1%	3.5%	93.3%	254
STATE 3 overall		3.7%	3.7%	92.6%	376

### Q70: Do you get up and go to bed when you want to?

		Can get up a	and go to bed whe	en wants to	N
		No	Sometimes	Yes	
	STATE 1 OAA	0.0%	0.0%	100.0%	362
	STATE 1, disability in waiver	17.3%	3.8%	78.8%	104
	STATE 1, older adult in waiver	7.4%	2.3%	90.2%	215
STATE 1 overall		5.2%	1.8%	93.1%	734
	STATE 2 OAA	0.0%	1.8%	98.2%	57
	STATE 2, disability in waiver	3.5%	8.8%	87.6%	113
	STATE 2, older adult in waiver	1.3%	1.9%	96.8%	155
STATE 2 overall		1.8%	4.9%	93.3%	327
	STATE 3 OAA	2.8%	0.0%	97.2%	36
	STATE 3, disability in waiver	2.5%	6.2%	91.4%	81
	STATE 3, older adult in waiver	0.8%	0.4%	98.8%	254
STATE 3 overall		1.3%	1.9%	96.8%	377

### Q71: Can you see or talk to your family as often as you want to?<sup>39</sup>

		Can	see or talk to fan	nily	
		No	Sometimes, some family	Yes	N
	STATE 1 OAA	1.1%	1.7%	97.2%	362
	STATE 1, disability in waiver	1.0%	5.8%	93.2%	103
	STATE 1, older adult in waiver	1.9%	5.2%	92.9%	212
STATE 1 overall		1.4%	3.3%	95.3%	728
	STATE 2 OAA	3.6%	7.3%	89.1%	55
	STATE 2, disability in waiver	12.7%	10.0%	77.3%	110
	STATE 2, older adult in waiver	8.7%	8.0%	83.3%	150
STATE 2 overall		9.5%	8.5%	82.0%	317
	STATE 3 OAA	8.8%	8.8%	82.4%	34
	STATE 3, disability in waiver	10.5%	9.2%	80.3%	76
	STATE 3, older adult in waiver	6.9%	9.3%	83.8%	247
STATE 3 overall		7.7%	9.1%	83.2%	363

### Q72: Why not? (If can't see or talk to family as often as wants to)

		Why can't see or talk to family					
	Transportation	Accessibility	Staffing	Health/ physical limitations	Other	Ν	
STATE 1 overall	23.5%	20.6%	0.0%	8.8%	17.6%	34	
STATE 2 overall	19.3%	28.1%	3.5%	7.0%	59.6%	57	
STATE 3 overall	21.3%	29.5%	1.6%	19.7%	65.6%	61	

<sup>&</sup>lt;sup>39</sup> Will be combined with "can you see or talk to your friends" and changed to "Can you see or talk to your friends and family when you want to?"

### Q73: Do you have a best friend, or someone you are really close to?<sup>40</sup>

		Has a be	st friend	N
		No	Yes	- N
	STATE 1 OAA	6.9%	93.1%	360
	STATE 1, disability in waiver	25.2%	74.8%	103
	STATE 1, older adult in waiver	17.2%	82.8%	215
STATE 1 overall		13.4%	86.6%	729
	STATE 2 OAA	19.3%	80.7%	57
	STATE 2, disability in waiver	19.6%	80.4%	112
	STATE 2, older adult in waiver	24.4%	75.6%	156
STATE 2 overall		21.7%	78.3%	327
	STATE 3 OAA	16.7%	83.3%	36
	STATE 3, disability in waiver	26.3%	73.8%	80
	STATE 3, older adult in waiver	20.9%	79.1%	253
STATE 3 overall		21.9%	78.1%	375

### Q74: Can you see or talk to your friends as often as you want to?<sup>41</sup>

		Can	see or talk to frier	nds	
		No	Sometimes, some friends	Yes	N
	STATE 1 OAA	1.7%	0.8%	97.5%	358
	STATE 1, disability in waiver	3.2%	4.2%	92.6%	95
	STATE 1, older adult in waiver	2.1%	6.7%	91.3%	195
STATE 1 overall		1.9%	3.3%	94.8%	698
	STATE 2 OAA	0.0%	1.8%	98.2%	55
	STATE 2, disability in waiver	15.4%	11.5%	73.1%	104
	STATE 2, older adult in waiver	3.9%	3.2%	92.9%	154
STATE 2 overall		7.0%	6.0%	87.0%	315
	STATE 3 OAA	0.0%	8.8%	91.2%	34
	STATE 3, disability in waiver	11.0%	9.6%	79.5%	73
	STATE 3, older adult in waiver	6.8%	7.2%	86.1%	237
STATE 3 overall		6.9%	7.7%	85.4%	349

<sup>&</sup>lt;sup>40</sup> Question slated for deletion in revised survey

<sup>&</sup>lt;sup>41</sup> Will be combined with "can you see or talk to your family" and changed to "Can you see or talk to your friends and family when you want to?"

### Q75: Why not? (If can't see or talk to friends as often as wants to)

		Why can't see or talk to friends					
	Transportation	Accessibility	Staffing	Health/ physical limitations	Other	N	
STATE 1 overall	41.7%	25.0%	2.8%	5.6%	11.1%	36	
STATE 2 overall	36.6%	43.9%	4.9%	4.9%	39.0%	41	
STATE 3 overall	11.8%	27.5%	2.0%	37.3%	51.0%	51	

# **P** <u>Q76: How would you describe your overall health?</u>

				Health			
		Poor	Fair	Good	Very good	Excellent	N
	STATE 1 OAA	13.6%	46.3%	27.6%	11.7%	0.8%	369
	STATE 1, disability in waiver	9.5%	35.2%	42.9%	7.6%	4.8%	105
	STATE 1, older adult in waiver	3.5%	46.1%	36.0%	12.3%	2.2%	228
STATE 1 overall		9.4%	43.2%	33.6%	11.3%	2.5%	755
	STATE 2 OAA	10.8%	33.8%	36.9%	16.9%	1.5%	65
	STATE 2, disability in waiver	12.9%	31.0%	30.2%	19.8%	6.0%	116
	STATE 2, older adult in waiver	10.4%	32.3%	38.4%	11.6%	7.3%	164
STATE 2 overall		11.8%	32.0%	35.2%	15.3%	5.8%	347
	STATE 3 OAA	5.6%	50.0%	33.3%	8.3%	2.8%	36
	STATE 3, disability in waiver	25.0%	38.0%	20.7%	14.1%	2.2%	92
	STATE 3, older adult in waiver	19.3%	37.9%	29.2%	11.0%	2.7%	264
STATE 3 overall		19.6%	38.7%	27.6%	11.6%	2.5%	398

## P Q77: Do you have trouble remembering basic things?<sup>42</sup>

		Trouble	Trouble remembering basic things			
		No	Sometimes	Yes, often	N	
	STATE 1 OAA	77.2%	14.6%	8.2%	364	
	STATE 1, disability in waiver	58.7%	30.8%	10.6%	104	
	STATE 1, older adult in waiver	56.1%	23.2%	20.6%	228	
STATE 1 overall		66.4%	21.0%	12.6%	752	
	STATE 2 OAA	60.0%	23.1%	16.9%	65	
	STATE 2, disability in waiver	59.0%	26.5%	14.5%	117	
	STATE 2, older adult in waiver	60.7%	20.2%	19.0%	168	
STATE 2 overall		59.7%	23.3%	17.0%	352	
	STATE 3 OAA	47.2%	30.6%	22.2%	36	
	STATE 3, disability in waiver	52.3%	30.7%	17.0%	88	
	STATE 3, older adult in waiver	52.1%	32.6%	15.4%	267	
STATE 3 overall		51.4%	32.0%	16.6%	397	

P Q78: Have you talked to someone about having trouble remembering things? (If has trouble)<sup>43</sup>

		Talked to	someone	
		No	Yes	- N
	STATE 1 OAA	50.0%	50.0%	82
	STATE 1, disability in waiver	54.8%	45.2%	42
	STATE 1, older adult in waiver	53.3%	46.7%	90
STATE 1 overall		52.5%	47.5%	240
	STATE 2 OAA	38.5%	61.5%	26
	STATE 2, disability in waiver	31.9%	68.1%	47
	STATE 2, older adult in waiver	41.3%	58.7%	63
STATE 2 overall		37.0%	63.0%	138
	STATE 3 OAA	42.1%	57.9%	19
	STATE 3, disability in waiver	31.7%	68.3%	41
	STATE 3, older adult in waiver	44.9%	55.1%	127
STATE 3 overall		40.8%	59.2%	191

<sup>&</sup>lt;sup>42</sup> Question will be changed to "During the past 12 months, do you forget things more often than before? Does it seem to be getting worse?"

<sup>&</sup>lt;sup>43</sup> Question will be changed to "Have you or anyone else discussed your forgetting things or memory loss with a health care professional?"

### Q79: How often do you feel lonely?44

			How often f	eels lonely		
		Never, almost never	Not often	Sometimes	Often	N
	STATE 1 OAA	24.0%	47.9%	23.4%	4.7%	363
	STATE 1, disability in waiver	27.2%	21.4%	31.1%	20.4%	103
	STATE 1, older adult in waiver	27.8%	29.7%	29.7%	12.7%	212
STATE 1 overall		27.2%	36.9%	26.5%	9.4%	727
	STATE 2 OAA	41.8%	21.8%	30.9%	5.5%	55
	STATE 2, disability in waiver	22.5%	28.8%	27.9%	20.7%	111
	STATE 2, older adult in waiver	44.9%	21.2%	20.5%	13.5%	156
STATE 2 overall		36.4%	23.8%	25.3%	14.5%	324
	STATE 3 OAA	47.2%	22.2%	27.8%	2.8%	36
	STATE 3, disability in waiver	26.3%	18.8%	36.3%	18.8%	80
	STATE 3, older adult in waiver	34.9%	18.1%	32.5%	14.5%	249
STATE 3 overall		34.8%	18.6%	32.6%	14.0%	371

Q80: How often do you feel sad or depressed?<sup>45</sup>

		How	How often feels sad or depressed			
		Never, almost never	Not often	Sometimes	Often	N
	STATE 1 OAA	18.9%	57.4%	19.8%	3.9%	359
	STATE 1, disability in waiver	23.3%	27.2%	35.9%	13.6%	103
	STATE 1, older adult in waiver	25.7%	47.1%	21.9%	5.2%	210
STATE 1 overall		22.7%	47.5%	24.1%	5.7%	722
	STATE 2 OAA	39.6%	15.1%	35.8%	9.4%	53
	STATE 2, disability in waiver	21.6%	18.9%	40.5%	18.9%	111
	STATE 2, older adult in waiver	41.5%	18.2%	27.0%	13.2%	159
STATE 2 overall		34.5%	17.8%	33.2%	14.5%	325
	STATE 3 OAA	45.7%	25.7%	22.9%	5.7%	35
	STATE 3, disability in waiver	20.0%	16.3%	40.0%	23.8%	80
	STATE 3, older adult in waiver	34.1%	19.4%	31.7%	14.7%	252
STATE 3 overall		31.9%	19.6%	32.7%	15.8%	373

<sup>&</sup>lt;sup>44</sup> Will be combined with "how often do you feel sad/depressed" and changed to "How often do you feel lonely, sad or depressed?"

<sup>&</sup>lt;sup>45</sup> Will be combined with "how often do you feel lonely" and changed to "How often do you feel lonely, sad or depressed?"

Q81: Do you have someone to talk to about your feelings? (If often or sometimes sad/depressed)

		Has some	eone to talk to abou	t feelings	N
		No	Maybe, not sure	Yes	
	STATE 1 OAA	6.0%	1.2%	92.9%	84
	STATE 1, disability in waiver	10.4%	2.1%	87.5%	48
	STATE 1, older adult in waiver	12.7%	7.3%	80.0%	55
STATE 1 overall		8.6%	3.8%	87.6%	209
overall	STATE 2 OAA	12.5%	0.0%	87.5%	24
	STATE 2, disability in waiver	4.8%	6.3%	88.9%	63
	STATE 2, older adult in waiver	12.5%	0.0%	87.5%	64
STATE 2 overall		9.2%	2.6%	88.2%	152
	STATE 3 OAA	20.0%	0.0%	80.0%	10
	STATE 3, disability in waiver	8.2%	4.1%	87.8%	49
	STATE 3, older adult in waiver	17.7%	2.7%	79.6%	113
STATE 3 overall		15.4%	2.9%	81.7%	175

### Q82: Do you take medications that help you feel less sad/depressed? (If often or sometimes sad/depressed)

		Takes med	s to feel less sad/	depressed	N
		No	Maybe, not sure	Yes	
	STATE 1 OAA	26.2%	0.0%	73.8%	84
	STATE 1, disability in waiver	27.7%	2.1%	70.2%	47
	STATE 1, older adult in waiver	35.2%	3.7%	61.1%	54
STATE 1 overall		29.8%	1.5%	68.8%	205
	STATE 2 OAA	57.1%	9.5%	33.3%	21
	STATE 2, disability in waiver	26.6%	0.0%	73.4%	64
	STATE 2, older adult in waiver	47.5%	3.4%	49.2%	59
STATE 2 overall		39.3%	2.8%	57.9%	145
	STATE 3 OAA	55.6%	0.0%	44.4%	9
	STATE 3, disability in waiver	38.8%	0.0%	61.2%	49
	STATE 3, older adult in waiver	41.6%	5.3%	53.1%	113
STATE 3 overall		40.8%	3.4%	55.7%	174

Q83: During the last 12 months, did you talk to a doctor or other professional about feeling sad/depressed? (If often or sometimes sad/depressed)

			Talked to doctor about feeling sad/ depressed		
		No	Yes		
	STATE 1 OAA	22.2%	77.8%	81	
	STATE 1, disability in waiver	24.5%	75.5%	49	
	STATE 1, older adult in waiver	48.2%	51.8%	56	
STATE 1 overall		30.9%	69.1%	207	
	STATE 2 OAA	56.5%	43.5%	23	
	STATE 2, disability in waiver	28.8%	71.2%	66	
	STATE 2, older adult in waiver	55.7%	44.3%	61	
STATE 2 overall		43.7%	56.3%	151	
	STATE 3 OAA	22.2%	77.8%	9	
	STATE 3, disability in waiver	37.3%	62.7%	51	
	STATE 3, older adult in waiver	47.4%	52.6%	116	
STATE 3 overall		42.5%	57.5%	179	

# **P** <u>Q84: Do you have a primary care doctor?</u>

		Has prima	ry care doctor	N
		No	Yes	, n
	STATE 1 OAA	0.5%	99.5%	364
	STATE 1, disability in waiver	1.9%	98.1%	106
	STATE 1, older adult in waiver	0.9%	99.1%	229
STATE 1 overall		0.9%	99.1%	755
	STATE 2 OAA	7.7%	92.3%	65
	STATE 2, disability in waiver	3.4%	96.6%	117
	STATE 2, older adult in waiver	3.6%	96.4%	165
STATE 2 overall		4.3%	95.7%	349
	STATE 3 OAA	0.0%	100.0%	36
	STATE 3, disability in waiver	2.2%	97.8%	92
	STATE 3, older adult in waiver	1.9%	98.1%	266
STATE 3 overall		1.8%	98.3%	400

## **P** <u>Q85: Can you get an appointment to see your primary care doctor when you need to?</u>

		Can get appointm	Can get appointment to see primary care doc		
		Sometimes, rarely Usually Always			N
	STATE 1 OAA	0.0%	1.7%	98.3%	358
	STATE 1, disability in waiver	0.0%	3.8%	96.2%	104
	STATE 1, older adult in waiver	1.8%	6.6%	91.6%	226
STATE 1 overall		0.7%	3.4%	95.9%	740
	STATE 2 OAA	3.4%	8.5%	88.1%	59
	STATE 2, disability in waiver	9.0%	7.2%	83.8%	111
	STATE 2, older adult in waiver	7.6%	9.5%	82.9%	158
STATE 2 overall		7.3%	8.8%	83.9%	330
	STATE 3 OAA	0.0%	2.9%	97.1%	35
	STATE 3, disability in waiver	4.5%	3.4%	92.0%	88
	STATE 3, older adult in waiver	3.9%	6.2%	89.9%	257
STATE 3 overall		3.6%	5.2%	91.2%	386

P Q86: In the past 6 months, did you have to go to the emergency room?<sup>46</sup>

		Went to ER in past	Went to ER in past 6 months		
		No	Yes	N	
	STATE 1 OAA	87.3%	12.7%	362	
	STATE 1, disability in waiver	80.2%	19.8%	106	
	STATE 1, older adult in waiver	78.9%	21.1%	232	
STATE 1 overall		83.2%	16.8%	755	
	STATE 2 OAA	82.8%	17.2%	64	
	STATE 2, disability in waiver	64.6%	35.4%	113	
	STATE 2, older adult in waiver	65.5%	34.5%	165	
STATE 2 overall		68.0%	32.0%	344	
	STATE 3 OAA	69.4%	30.6%	36	
	STATE 3, disability in waiver	49.5%	50.5%	91	
	STATE 3, older adult in waiver	62.1%	37.9%	264	
STATE 3 overall		59.9%	40.1%	397	

<sup>&</sup>lt;sup>46</sup> Question will be changed to "In the past year, have you gone to the emergency room or hospital because of any of the following:
1) tooth or mouth pain, 2) having a fall or losing your balance, 3) any other reason?"

**P** <u>Q87: In the past 6 months, have you stayed overnight in hospital or rehab/nursing facility?</u>

		rehab/nursing facili	ht in hospital or ity in past 6 months	N
		No	Yes	
	STATE 1 OAA	88.2%	11.8%	357
	STATE 1, disability in waiver	88.0%	12.0%	92
	STATE 1, older adult in waiver	86.7%	13.3%	210
STATE 1 overall		87.7%	12.3%	715
	STATE 2 OAA	79.7%	20.3%	64
	STATE 2, disability in waiver	79.3%	20.7%	116
	STATE 2, older adult in waiver	74.3%	25.7%	167
STATE 2 overall		76.8%	23.2%	349
	STATE 3 OAA	77.8%	22.2%	36
	STATE 3, disability in waiver	68.5%	31.5%	92
	STATE 3, older adult in waiver	68.9%	31.1%	264
STATE 3 overall		69.8%	30.2%	398

**P** <u>Q88:</u> When leaving the hospital or rehab/nursing facility, did you feel comfortable going home/ready to go home? (If stayed in hospital or rehab/nursing facility)

		Felt c	omfortable going	home	
		No	In-between	Yes	N
	STATE 1 OAA	7.7%	0.0%	92.3%	39
	STATE 1, disability in waiver	0.0%	0.0%	100.0%	9
	STATE 1, older adult in waiver	4.0%	4.0%	92.0%	25
STATE 1 overall		5.1%	3.8%	91.0%	78
	STATE 2 OAA	0.0%	16.7%	83.3%	12
	STATE 2, disability in waiver	20.8%	0.0%	79.2%	24
	STATE 2, older adult in waiver	10.0%	2.5%	87.5%	40
STATE 2 overall		13.0%	3.9%	83.1%	77
	STATE 3 OAA	0.0%	37.5%	62.5%	8
	STATE 3, disability in waiver	14.3%	7.1%	78.6%	28
	STATE 3, older adult in waiver	6.1%	4.9%	89.0%	82
STATE 3 overall		7.6%	7.6%	84.9%	119

**P** <u>Q89: After leaving the hospital or rehab/nursing facility, did someone follow up with you to make sure you had the services, supports and help you needed? (If stayed in hospital or rehab/nursing facility)</u>

		Someone foll	owed up after lea faci		or rehab/nursing	N
		No	Yes	Didn't need or want	DK/Unclear/ refused	Ň
	STATE 1 OAA	7.1%	88.1%	0.0%	4.8%	42
	STATE 1, disability in waiver	7.1%	57.1%	0.0%	35.6%	14
	STATE 1, older adult in waiver	10.5%	57.9%	0.0%	31.6%	38
STATE 1 overall		7.9%	70.3%	1.0%	20.9%	101
	STATE 2 OAA	7.7%	76.9%	7.7%	7.7%	13
	STATE 2, disability in waiver	8.3%	91.7%	0.0%	0.0%	24
	STATE 2, older adult in waiver	20.9%	74.4%	2.3%	2.3%	43
STATE 2 overall		16.0%	79.0%	2.5%	2.5%	81
	STATE 3 OAA	0.0%	87.5%	0.0%	12.5%	8
	STATE 3, disability in waiver	17.2%	69.0%	3.4%	10.3%	29
	STATE 3, older adult in waiver	20.7%	72.0%	2.4%	4.8%	82
STATE 3 overall		18.3%	72.5%	2.5%	6.7%	120

## **P** <u>Q90: Have you had the following preventive care?</u>

		Pł	Physical exam in past year		
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	17.6%	80.2%	2.3%	363
	STATE 1, disability in waiver	8.6%	85.7%	5.7%	105
	STATE 1, older adult in waiver	15.8%	82.1%	2.2%	234
STATE 1 overall		14.9%	82.2%	2.9%	759
	STATE 2 OAA	18.5%	78.5%	3.0%	65
	STATE 2, disability in waiver	12.0%	84.6%	3.4%	117
	STATE 2, older adult in waiver	15.0%	81.4%	3.6%	167
STATE 2 overall		14.8%	81.8%	3.5%	351
	STATE 3 OAA	16.7%	77.8%	5.6%	36
	STATE 3, disability in waiver	15.2%	78.3%	6.5%	92
	STATE 3, older adult in waiver	15.0%	81.6%	3.4%	267
STATE 3 overall		15.0%	80.8%	4.1%	401

		Н	earing exam in past ye	ar	
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	61.4%	34.8%	3.7%	365
	STATE 1, disability in waiver	59.0%	35.2%	5.7%	105
	STATE 1, older adult in waiver	56.0%	40.1%	3.8%	232
STATE 1 overall		59.9%	35.6%	4.5%	759
	STATE 2 OAA	65.6%	29.7%	4.7%	64
	STATE 2, disability in waiver	72.6%	25.6%	1.7%	117
	STATE 2, older adult in waiver	69.7%	29.1%	1.2%	165
STATE 2 overall		70.1%	27.9%	2.0%	348
	STATE 3 OAA	80.6%	19.4%	0.0%	36
	STATE 3, disability in waiver	79.1%	16.5%	4.4%	91
	STATE 3, older adult in waiver	75.9%	23.3%	0.8%	266
STATE 3 overall		77.4%	21.1%	1.6%	399

		١	Vision exam in past yea	ır	
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	41.9%	54.0%	4.0%	365
	STATE 1, disability in waiver	32.1%	63.2%	4.7%	106
	STATE 1, older adult in waiver	32.9%	62.4%	4.7%	234
STATE 1 overall		37.1%	58.3%	4.6%	761
	STATE 2 OAA	36.9%	61.5%	1.5%	65
	STATE 2, disability in waiver	28.2%	70.9%	0.9%	117
	STATE 2, older adult in waiver	33.3%	64.9%	1.8%	168
STATE 2 overall		32.4%	66.2%	1.5%	352
	STATE 3 OAA	48.6%	51.4%	0.0%	35
	STATE 3, disability in waiver	45.1%	53.8%	1.1%	91
	STATE 3, older adult in waiver	33.7%	65.2%	1.2%	267
STATE 3 overall		37.8%	61.2%	1.1%	399

		De	ntal visit in past 6 mon	ths	
		No	Yes	DK/Unclear/ refused	- N
	STATE 1 OAA	65.0%	32.2%	2.8%	357
	STATE 1, disability in waiver	66.0%	31.1%	2.9%	103
	STATE 1, older adult in waiver	58.7%	37.7%	3.6%	223
STATE 1 overall		63.8%	32.4%	3.8%	740
	STATE 2 OAA	58.7%	39.7%	1.6%	63
	STATE 2, disability in waiver	48.7%	49.6%	1.7%	117
	STATE 2, older adult in waiver	65.0%	34.4%	0.6%	163
STATE 2 overall		58.3%	40.6%	1.2%	345
	STATE 3 OAA	77.8%	22.2%	0.0%	36
	STATE 3, disability in waiver	66.3%	33.7%	0.0%	89
	STATE 3, older adult in waiver	79.1%	20.2%	0.8%	258
STATE 3 overall		75.8%	23.7%	0.6%	389

		Pne	eumonia vaccination (e	ver)	
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	39.9%	57.1%	2.9%	371
	STATE 1, disability in waiver	34.0%	51.9%	14.1%	106
	STATE 1, older adult in waiver	22.7%	66.5%	10.7%	233
STATE 1 overall		33.0%	59.3%	7.7%	767
	STATE 2 OAA	23.4%	65.6%	11.0%	64
	STATE 2, disability in waiver	29.9%	60.7%	9.4%	117
	STATE 2, older adult in waiver	17.4%	74.3%	8.4%	167
STATE 2 overall		22.6%	67.9%	9.5%	349
	STATE 3 OAA	16.7%	77.8%	5.6%	36
	STATE 3, disability in waiver	36.6%	59.1%	4.3%	93
	STATE 3, older adult in waiver	20.2%	72.7%	7.1%	267
STATE 3 overall		23.6%	70.1%	6.2%	402

			Flu shot (past year)		
		No	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	28.1%	69.5%	2.5%	367
	STATE 1, disability in waiver	13.2%	79.2%	7.5%	106
	STATE 1, older adult in waiver	13.0%	82.3%	4.8%	231
STATE 1 overall		20.4%	75.3%	4.3%	761
	STATE 2 OAA	12.5%	85.9%	1.6%	64
	STATE 2, disability in waiver	25.6%	74.4%	0.0%	117
	STATE 2, older adult in waiver	18.7%	79.5%	1.8%	166
STATE 2 overall		20.1%	78.7%	1.2%	348
	STATE 3 OAA	25.0%	75.0%	0.0%	36
	STATE 3, disability in waiver	33.3%	65.6%	1.1%	90
	STATE 3, older adult in waiver	25.6%	72.6%	1.9%	266
STATE 3 overall		27.1%	71.4%	1.6%	398

**P** <u>Q91: Have you been diagnosed with a chronic condition or conditions?</u>

		Diagnosed with o	chronic condition	N
		No	Yes	
	STATE 1 OAA	11.0%	89.0%	364
	STATE 1, disability in waiver	16.0%	84.0%	106
	STATE 1, older adult in waiver	12.2%	87.8%	230
STATE 1 overall		12.5%	87.5%	754
	STATE 2 OAA	11.1%	88.9%	63
	STATE 2, disability in waiver	25.6%	74.4%	117
	STATE 2, older adult in waiver	17.6%	82.4%	165
STATE 2 overall		19.0%	81.0%	347
	STATE 3 OAA	8.3%	91.7%	36
	STATE 3, disability in waiver	11.8%	88.2%	93
	STATE 3, older adult in waiver	6.0%	94.0%	266
STATE 3 overall		7.7%	92.3%	401

P Q92: Do you get enough info and support to help you manage that chronic condition/s? (If has been diagnosed)<sup>47</sup>

		Gets enoug	Gets enough info and support to help manage chronic condition			
		No	No Maybe, not sure, some Yes			
	STATE 1 OAA	0.9%	0.9%	98.1%	324	
	STATE 1, disability in waiver	3.4%	4.5%	92.1%	89	
	STATE 1, older adult in waiver	1.5%	4.5%	94.0%	200	
STATE 1 overall		1.4%	3.5%	95.1%	658	
	STATE 2 OAA	7.1%	3.6%	89.3%	56	
	STATE 2, disability in waiver	3.5%	8.2%	88.2%	85	
	STATE 2, older adult in waiver	4.7%	6.2%	89.1%	129	
STATE 2 overall		4.8%	6.6%	88.6%	272	
	STATE 3 OAA	3.1%	3.1%	93.8%	32	
	STATE 3, disability in waiver	1.3%	8.9%	89.9%	79	
	STATE 3, older adult in waiver	2.4%	6.4%	91.2%	249	
STATE 3 overall		2.5%	6.6%	91.0%	365	

P Q93: Do you get enough help with understanding your medications?<sup>48</sup>

		Gets er	Gets enough help with understanding medications		
		No			
	STATE 1 OAA	0.3%	0.3%	99.4%	363
	STATE 1, disability in waiver	4.0%	5.0%	91.1%	101
	STATE 1, older adult in waiver	3.1%	3.6%	93.3%	223
STATE 1 overall		1.6%	2.4%	96.0%	741
	STATE 2 OAA	3.3%	1.7%	95.0%	60
	STATE 2, disability in waiver	6.5%	1.9%	91.7%	108
	STATE 2, older adult in waiver	5.3%	2.7%	92.0%	150
STATE 2 overall		5.3%	2.8%	91.9%	320
	STATE 3 OAA	0.0%	0.0%	100.0%	32
	STATE 3, disability in waiver	3.6%	3.6%	92.8%	83
	STATE 3, older adult in waiver	2.4%	2.0%	95.5%	247
STATE 3 overall		2.7%	2.2%	95.1%	368

<sup>&</sup>lt;sup>47</sup> Question will be changed to "Do you feel that you know how to manage that chronic condition or conditions?"

<sup>&</sup>lt;sup>48</sup> Question will be changed to "Do you feel that you understand why you take your medications and what they are for?"

# **P** <u>Q94: Do you ever split or skip a pill because of price?</u>

		Ever spl	it or skip a pill b	pecause of price	N
		No, never	Sometimes	Yes, often or always	
	STATE 1 OAA	91.4%	8.4%	0.3%	359
	STATE 1, disability in waiver	96.2%	1.9%	1.9%	106
	STATE 1, older adult in waiver	99.1%	0.4%	0.4%	229
STATE 1 overall		94.9%	4.4%	0.7%	749
	STATE 2 OAA	95.0%	5.0%	0.0%	60
	STATE 2, disability in waiver	93.1%	5.2%	1.7%	116
	STATE 2, older adult in waiver	96.4%	3.0%	0.6%	167
STATE 2 overall		95.1%	4.1%	0.9%	345
	STATE 3 OAA	88.6%	11.4%	0.0%	35
	STATE 3, disability in waiver	89.2%	7.5%	3.2%	93
	STATE 3, older adult in waiver	94.3%	5.3%	0.4%	265
STATE 3 overall		92.7%	6.3%	1.0%	399

**P** <u>Q95: Have you planned or are you planning for your future need for services or supports?<sup>49</sup></u>

		Planı	ned/planning for fu	iture need for	services	
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	71.4%	5.4%	21.0%	2.1%	371
	STATE 1, disability in waiver	64.2%	10.4%	23.6%	1.8%	106
	STATE 1, older adult in waiver	59.8%	10.7%	22.6%	6.9%	234
STATE 1 overall		63.5%	8.7%	23.4%	4.3%	768
	STATE 2 OAA	56.3%	3.1%	29.7%	10.9%	64
	STATE 2, disability in waiver	49.6%	6.0%	36.8%	7.7%	117
	STATE 2, older adult in waiver	54.2%	8.3%	31.5%	6.0%	168
STATE 2 overall		53.0%	6.6%	33.0%	7.4%	351
	STATE 3 OAA	52.8%	13.9%	30.6%	2.8%	36
	STATE 3, disability in waiver	52.7%	7.5%	36.6%	3.3%	93
	STATE 3, older adult in waiver	58.4%	9.4%	28.1%	4.1%	267
STATE 3 overall		55.7%	10.0%	30.3%	3.9%	402

<sup>&</sup>lt;sup>49</sup> Question slated for deletion in revised survey

**P** <u>Q96: Do you know how to get info/help when you are planning for your future need for services or supports?<sup>50</sup></u>

		Knows how	Knows how to get info/help when planning for future need for services			
		No	Maybe, not sure	Yes	DK/Unclear/ refused	N
	STATE 1 OAA	8.9%	4.3%	86.2%	0.5%	370
	STATE 1, disability in waiver	32.1%	10.4%	52.8%	4.7%	106
	STATE 1, older adult in waiver	25.2%	9.8%	59.0%	6.0%	234
STATE 1 overall		17.3%	7.3%	71.7%	3.7%	767
	STATE 2 OAA	15.6%	12.5%	65.6%	6.2%	64
	STATE 2, disability in waiver	14.5%	6.8%	75.2%	3.5%	117
	STATE 2, older adult in waiver	14.3%	4.2%	73.8%	7.8%	168
STATE 2 overall		14.8%	6.6%	72.6%	6.0%	351
	STATE 3 OAA	13.9%	19.4%	61.1%	5.6%	36
	STATE 3, disability in waiver	19.4%	5.4%	73.1%	2.2%	93
	STATE 3, older adult in waiver	15.0%	10.9%	70.8%	3.4%	267
STATE 3 overall		15.9%	10.2%	70.6%	3.2%	402

Q97: Do you feel that you are as independent as you can be?

		Person	feels as independent a	s can be	N
		No	In-between	Yes	
	STATE 1 OAA	5.6%	3.1%	91.4%	360
	STATE 1, disability in waiver	8.7%	7.8%	83.5%	103
	STATE 1, older adult in waiver	8.9%	8.9%	82.2%	213
STATE 1 overall		7.3%	5.4%	87.3%	722
	STATE 2 OAA	5.5%	5.5%	89.1%	55
	STATE 2, disability in waiver	10.7%	10.7%	78.6%	112
	STATE 2, older adult in waiver	7.7%	6.4%	85.9%	156
STATE 2 overall		8.6%	7.7%	83.7%	325
	STATE 3 OAA	0.0%	11.4%	88.6%	35
	STATE 3, disability in waiver	18.8%	8.8%	72.5%	80
	STATE 3, older adult in waiver	7.5%	10.6%	82.0%	255
STATE 3 overall		9.0%	10.1%	80.9%	376

<sup>&</sup>lt;sup>50</sup> Question will be changed to "Do you need any help planning for your future need for services?"

### Q98: Do you feel in control of your life?

		Person	eels in control of	their life	N
		No	In-between	Yes	
	STATE 1 OAA	5.2%	3.9%	90.9%	363
	STATE 1, disability in waiver	8.7%	16.3%	75.0%	104
	STATE 1, older adult in waiver	7.5%	11.2%	81.3%	214
STATE 1 overall		6.5%	8.2%	85.3%	728
	STATE 2 OAA	5.9%	11.8%	82.4%	51
	STATE 2, disability in waiver	14.3%	19.6%	66.1%	112
	STATE 2, older adult in waiver	9.7%	7.7%	82.6%	155
STATE 2 overall		10.9%	12.8%	76.3%	320
	STATE 3 OAA	12.1%	9.1%	78.8%	33
	STATE 3, disability in waiver	21.3%	16.3%	62.5%	80
	STATE 3, older adult in waiver	7.2%	14.4%	78.4%	250
STATE 3 overall		10.8%	14.1%	75.1%	369

### Q99: Rank in order of importance: health, safety, being independent, feeling in control<sup>51</sup>

			Rank: Health			
		Ranked 1	Ranked 2	Ranked 3	Ranked 4	N
	STATE 1 OAA	81.0%	12.2%	5.2%	1.5%	343
	STATE 1, disability in waiver	51.0%	25.5%	13.3%	10.2%	98
	STATE 1, older adult in waiver	52.7%	26.1%	12.8%	8.4%	203
STATE 1		67.2%	18.8%	9.0%	5.0%	686
overall						
	STATE 2 OAA	68.8%	18.8%	6.3%	6.3%	48
	STATE 2, disability in waiver	45.5%	23.2%	23.2%	8.1%	99
	STATE 2, older adult in waiver	52.9%	18.8%	19.6%	8.7%	138
STATE 2 overall		53.0%	20.6%	18.5%	8.0%	287
	STATE 3 OAA	75.0%	9.4%	9.4%	6.3%	32
	STATE 3, disability in waiver	50.6%	22.1%	19.5%	7.8%	77
	STATE 3, older adult in waiver	60.5%	20.6%	14.7%	4.2%	238
STATE 3 overall		58.6%	20.1%	16.1%	5.1%	353

<sup>&</sup>lt;sup>51</sup> Question will be changed to ranking health, safety, being independent, being engaged with community and friends

		Rank: Safety				N	
		Ranked 1	Ranked 2	Ranked 3	Ranked 4		
	STATE 1 OAA	7.3%	45.9%	28.7%	18.1%	343	
	STATE 1, disability in waiver	25.8%	17.5%	28.9%	27.8%	98	
	STATE 1, older adult in waiver	21.5%	30.0%	26.0%	22.5%	203	
STATE 1 overall		14.8%	36.0%	27.8%	21.4%	686	
	STATE 2 OAA	8.5%	27.7%	31.9%	31.9%	48	
	STATE 2, disability in waiver	11.1%	31.3%	23.2%	34.3%	99	
	STATE 2, older adult in waiver	6.6%	26.3%	28.5%	38.7%	138	
STATE 2 overall		8.8%	28.1%	27.4%	35.8%	287	
	STATE 3 OAA	0.0%	21.9%	40.6%	37.5%	32	
	STATE 3, disability in waiver	17.1%	18.4%	23.7%	40.8%	77	
	STATE 3, older adult in waiver	5.2%	24.5%	29.6%	40.8%	238	
STATE 3 overall		7.2%	22.5%	29.1%	41.2%	353	

		Rank: Being independent				N	
		Ranked 1	Ranked 2	Ranked 3	Ranked 4		
	STATE 1 OAA	12.6%	23.7%	44.7%	19.0%	343	
	STATE 1, disability in waiver	15.5%	27.8%	28.9%	27.8%	98	
	STATE 1, older adult in waiver	13.0%	22.5%	34.0%	30.5%	203	
STATE 1 overall		13.1%	24.4%	38.0%	24.5%	686	
	STATE 2 OAA	17.0%	27.7%	31.9%	23.4%	48	
	STATE 2, disability in waiver	21.2%	24.2%	33.3%	21.2%	99	
	STATE 2, older adult in waiver	19.0%	37.2%	28.5%	15.3%	138	
STATE 2 overall		19.3%	31.2%	30.9%	18.6%	287	
	STATE 3 OAA	3.1%	40.6%	40.6%	15.6%	32	
	STATE 3, disability in waiver	18.7%	36.0%	32.0%	13.3%	77	
	STATE 3, older adult in waiver	13.3%	33.8%	28.7%	24.2%	238	
STATE 3 overall		14.2%	34.6%	30.3%	21.0%	353	

		Rank: Feeling in control				N	
		Ranked 1	Ranked 2	Ranked 3	Ranked 4		
	STATE 1 OAA	4.7%	16.1%	19.9%	59.4%	343	
	STATE 1, disability in waiver	21.4%	23.5%	24.5%	30.6%	98	
	STATE 1, older adult in waiver	21.3%	18.8%	25.7%	34.2%	203	
STATE 1 overall		12.3%	18.0%	23.1%	46.6%	686	
	STATE 2 OAA	6.4%	25.5%	29.8%	38.3%	48	
	STATE 2, disability in waiver	22.2%	21.2%	20.2%	36.4%	99	
	STATE 2, older adult in waiver	21.9%	17.5%	23.4%	37.2%	138	
STATE 2 overall		19.3%	20.0%	23.2%	37.5%	287	
	STATE 3 OAA	21.9%	28.1%	9.4%	40.6%	32	
	STATE 3, disability in waiver	14.7%	24.0%	24.0%	37.3%	77	
	STATE 3, older adult in waiver	23.7%	20.8%	26.3%	29.2%	238	
STATE 3 overall		22.1%	22.6%	23.8%	31.5%	353	

### Average rank:

	Rank: health	Rank: safety	Rank: being independent	Rank: feeling in control
STATE 1	1.52	2.56	2.74	3.04
STATE 2	1.82	2.90	2.49	2.79
STATE 3	1.68	3.04	2.58	2.65

	Rank: health	Rank: safety	Rank: being independent	Rank: feeling in control
STATE 1 OAA	1.27	2.58	2.70	3.34
STATE 1, disability in waiver	1.83	2.59	2.69	2.64
STATE 1, older adult in waiver	1.77	2.49	2.82	2.73
STATE 2 OAA	1.50	2.87	2.62	3.00
STATE 2, disability in waiver	1.94	2.81	2.55	2.71
STATE 2, older adult in waiver	1.84	2.99	2.40	2.76
STATE 3 OAA	1.47	3.16	2.69	2.69
STATE 3, disability in waiver	1.84	2.88	2.40	2.84
STATE 3, older adult in waiver	1.63	3.06	2.64	2.61



### FOR MORE INFORMATION:

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- HSRI: WWW.HSRI.ORG
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