

# Bridging our services to help meet your needs



— Introducing —



# What is Elderbridge Alliance?

Elderbridge Alliance was created in 2016 as a supportive organization of Elderbridge Agency on Aging to provide services to adults and seniors who are not served through other traditional Older Americans Act Funding. Established as a non-profit business venture, Elderbridge Alliance operates with a cost per hour, cost per assessment rate structure for all services provided.



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Our mission is to provide services that empower adults with disabilities and older lowans to live independently and safely in their preferred environment, while making self-directed life choices.



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## Services offered include:

- Home Again Transitional Care
- Care Coordination
- Home Safety Assessment
- HomeMeds Assessment
- Health Care Visit Companion
- Errand Buddy
- Tai Chi for Arthritis
- Other Personalized Services



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# Home Again

**Home Again** provides community-based support to individuals who return home from a hospital or nursing facility. Through an evaluation of needs, barriers are identified that need to be addressed in order to experience a successful transition back home.



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# Care Coordination

**Care Coordination** utilizes an interactive assessment process to provide information and support to individuals to assist them in decision making for long-term living needs. A plan of action is developed followed by either short-term or else long-term coordination, referral and monitoring as needed.



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# HomeMeds

**HomeMeds** is an in-home medication assessment program that uses HomeMeds software to screen medications of individuals for potentially harmful outcomes. Findings are reviewed by a consulting pharmacist who brings significant problems to the attention of their physicians.

**HOMEMEDS**<sup>SM</sup>



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# Home Safety Assessment

**Home Safety Assessment** helps identify potential fall and safety hazards that may be present. Recommendations will be made to address barriers and improve safety in the home.



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# Healthcare Visit Companion

## Healthcare Visit Companion

accompanies individuals to medical appointments, assists with communication to the medical provider, advocates for care and ensures understanding of prescribed treatment.



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## Errand Buddy

Errand Buddy accompanies individuals on errands such as shopping, hair salon appointments, banking, coffee or meal outings and other non-medical engagements. The individual will only be charged for the time actually spent with their Errand Buddy.



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# Tai Chi for Arthritis Program

- Easy to learn
- Reduced Stress
- Fewer Falls
- Better Balance
- Other Health Benefits



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# Other Personalized Services

If you're looking for a service that is not listed, just ask for it!

Elderbridge Alliance will consider all reasonable requests for services that are specific to an individual's situation.

We will do our best to provide the personalized assistance that you need.



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## Here's what we will do...

- Lend a hand when you need some help along the way.
- Try our very best to provide a personalized service to anyone who is in need.
- Provide professional, experienced staff to assist you or your loved ones.
- Provide assistance when family and friends cannot, promoting independence and peace of mind. We will treat your family like our family.

**We will do our very best to say “yes, we can.”**



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# Pricing and Payment

Elderbridge Alliance pledges to provide dependable, compassionate assistance that you can trust. At the heart of this promise is a local, caring and passionate individual dedicated to serving you.



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# Rates

A combination of cost per hour and cost per assessment is used for our services. All reasonable requests will be considered and prices vary on the exact needs of each individual client. Consumers will be provided a detailed invoice for services rendered.

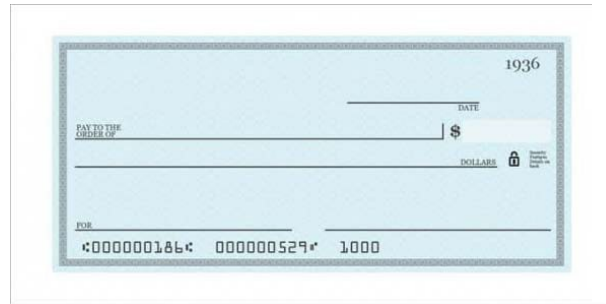


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# Payment Types

We accept cash, check and PayPal. Full payment is due at the completion of services.



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# Questions



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# Nutrition Program Contribution Guidelines

To help NEI3A continue to provide hot, nutritious meals we ask individuals age 60 and over (and his/her spouse) to contribute to the meals at the following levels. The full cost of the meal is \$8.00.

\$8.00	<ul style="list-style-type: none"><li>• Diners with a monthly income of \$2,137 or over</li></ul>
\$6.30 or more	<ul style="list-style-type: none"><li>• Diners with a monthly income of \$1,760 to \$2,136</li></ul>
\$4.20 or more	<ul style="list-style-type: none"><li>• Diners with a monthly income of \$1,383 to \$1,759</li></ul>
\$2.10 or more	<ul style="list-style-type: none"><li>• Diners with a monthly income of \$1,006 to \$1,382</li></ul>
Contribution	<ul style="list-style-type: none"><li>• Diners with a monthly income of \$0 to \$1,005</li></ul>

**Anyone under age 60 must contribute the full cost of the meal, \$8.00.**

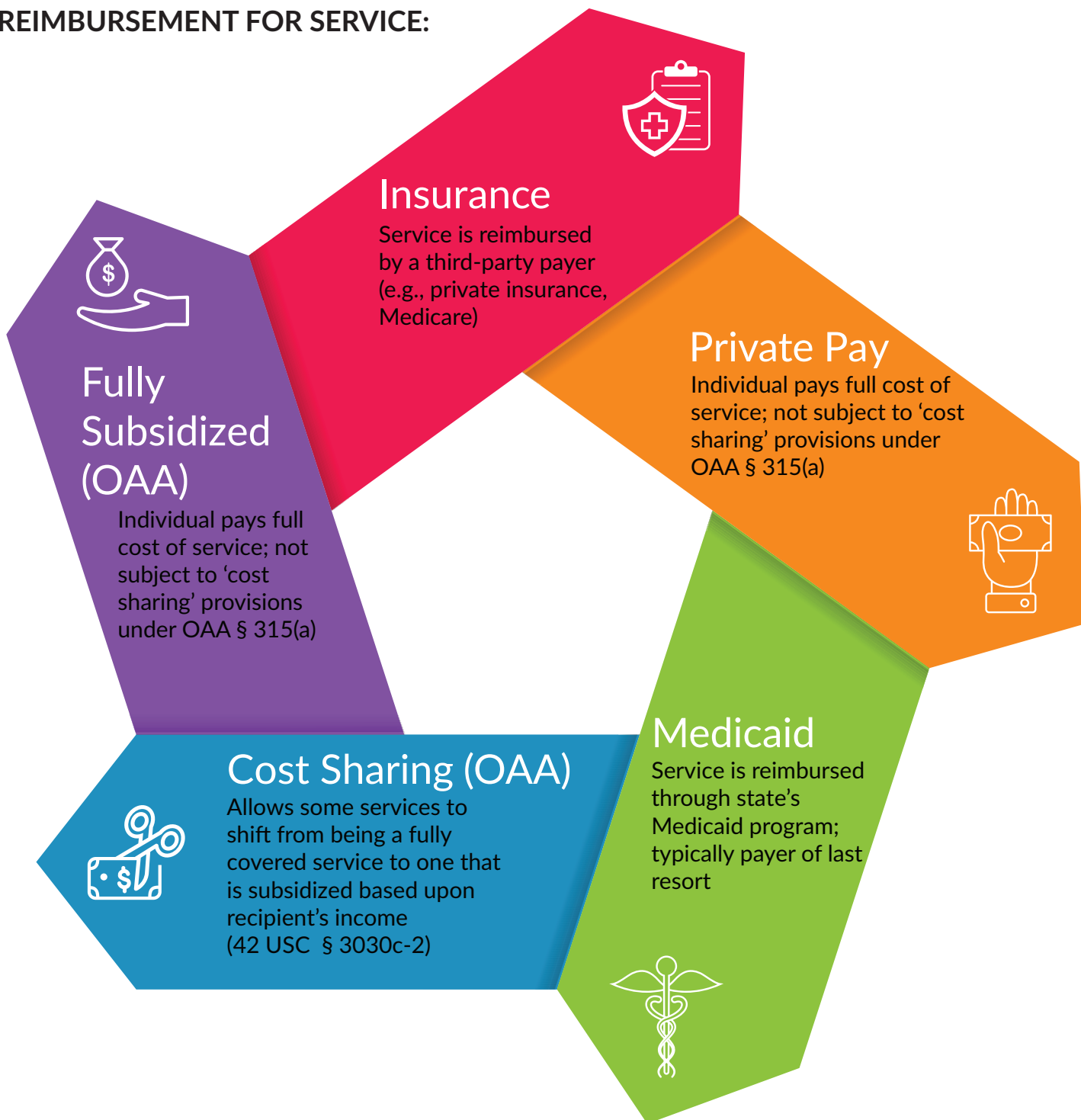
***Thank you for your support of this valuable program!***





IOWA DEPARTMENT ON AGING  
510 E. 12TH ST., STE. 2 | DES MOINES, IA 50309 | IOWAAGING.GOV

# Sliding Fees, Private Pay, Innovative Services & the Older Americans Act, Too

## REIMBURSEMENT FOR SERVICE:



## OAA SERVICES & COST SHARING:

 <b>Cost Sharing Allowed</b>	 <b>Cost Sharing Prohibited OAA § 315 (a)(2)</b>
<ul style="list-style-type: none"> <li>• Adult Day Services</li> <li>• Assisted Transportation</li> <li>• Chore</li> <li>• Evidence-Based Health Activities</li> <li>• Health Promotion/Disease Prevention Programs</li> <li>• Home Care</li> <li>• Long-Term Financial Planning</li> <li>• Personal Care</li> <li>• Respite</li> <li>• Self-Directed Care</li> <li>• Transportation</li> </ul>	<ul style="list-style-type: none"> <li>• Information and Assistance</li> <li>• Outreach</li> <li>• Benefits Counseling</li> <li>• Title VII Services (Ombudsman, Elder Abuse Prevention, Legal Assistance or other Consumer Protection Services)</li> <li>• Case Management Services</li> <li>• Congregate Meals</li> <li>• Home-Delivered Meals</li> <li>• Any service delivered through a tribal organization</li> <li>• Any service provided to older individuals whose income is at or below the federal poverty level</li> </ul>



### **VOLUNTARY CONTRIBUTIONS:**

Shall be allowed and may be solicited for all services for which funds are received under the OAA if the method of solicitation is non-coercive. Contributions shall be encouraged for individuals whose self-declared income is at or above 185% of federal poverty, at levels based on the actual cost of the service.



### **DENIAL OF SERVICE:**

Denial of service cannot occur for any service for which funds are received under the OAA for an older individual due to income or failure to make a cost-sharing payment or voluntary contribution.

OAA § 315(5)(e)



### **COST-SHARING PRE-IMPLEMENTATION STEPS**

1. Create a cost-sharing plan prior to implementing cost sharing.
2. Solicit input from stakeholders (older adults, providers and others) on implementation of cost-sharing in the service area or state.
3. Make a determination that cost-sharing will not affect the participation of low-income older adults receiving OAA services.
4. Create and distribute materials about cost-sharing that reflect the reading ability and language of your target population(s). Include:
  - Criteria for cost-sharing;
  - State's sliding fee scale; and
  - A statement ensuring that services will not be denied due to income, failure to make a cost-sharing payment or failure to make a voluntary contribution.

## NEI3A Shared Financial Participation

	0 - 100% FPG*	101 - 200% FPG*	201% + FPG*
Yearly Income/per person	\$0 - \$12,140	\$12,141 - \$24,280	\$24,281 +
Monthly Income/per person	\$0-\$1,012	\$1,013 - \$2,023	\$2,024 +
Yearly Income/couple	\$0 - \$16,460	\$16,461 - \$32,920	\$32,921 +
Monthly Income/couple	\$0 - \$1,372	\$1,373 - \$2,743	\$2,744+
Customer Shared Responsibility of Service Cost	Contribution	50%	100%

**In Home Appraisal Fee - \$75**

\*Federal Poverty Guidelines