



# **2017 State of the States**

## **in Aging and Disability**

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# State of the States: Survey Background

- National survey of state LTSS systems – including aging, disability, and Medicaid programs
- Focuses on wide range of LTSS services and supports, such as:
  - Older Americans Act
  - Medicaid HCBS
  - Medicaid State-plan
  - State-funded services
- Also collects information on state administrative structure, staffing issues, policy priorities, and APS-related issues
- Survey administered multiple times over the past several years, last performed in 2015

# SOTS Methodology

- The 2017 State of the States consisted of three main elements:
  1. A web-based survey focused specifically on aging and disability agencies
  2. A web-based survey focused on state's broader LTSS and HCBS systems, including Medicaid-funded services
  3. NASUAD-developed, and state-edited, detailed charts on each states structure, LTSS system, services covered, and Medicaid options in place

# SOTS Methodology

- The survey was in the field between April and June of 2017
  - All 50 states and the District of Columbia responded to the aging and disabilities survey
  - 46 states and the District responded to the HCBS and LTSS survey
  - 34 states provided edits of the Excel tables

# State Agency Priorities Summary

# About *State Aging and Disability Agency Priorities*

- Companion publication to the SOTS survey
- Provided list of 14 topics, with 15<sup>th</sup> option to provide a separate priority area, and asked agencies to rank their top three
- Rankings were determined via scoring system:
  - 3 points for an agency's top priority
  - 2 points for the second priority
  - 1 point for the third priority
- Reflective of the State Aging and Disability Agency responses
  - Question was not asked within the broader Statewide LTSS survey

# About *State Aging and Disability Agency Priorities*

- 49 states and D.C. responded to the question
  - One state declined, stating that they could not select only three of the priorities
- There was a wide variety in state rankings:
  - No topic received votes from more than 19 states
  - Eight of the 15 options received votes from at least 11 states
  - 11 topics received votes from at least 9 state
- Resulted in:
  - Lots of ties at the top
  - Natural break between the top seven priorities and the remaining eight

# Top Priorities for Aging and Disability Agency Leadership

- Ensuring Compliance with the Medicaid Home and Community-based Services Regulation
- Adult Protective Services and Elder Justice
- Improving Quality Across Programs
- Managed Long-Term Services and Supports
- Implementing the Long-term Care Ombudsman Regulation
- Addressing Senior Hunger, Nutrition, and Food Insecurity
- Services for Individuals with Alzheimer's and Related Dementia



# **“Other” State Priorities Included:**

- 1915(k) implementation
- Delivery & payment reform of LTSS
- ADRC reinvigoration
- Advancement of NWD systems
- Data sharing across public programs
- Implementing VDHCBS

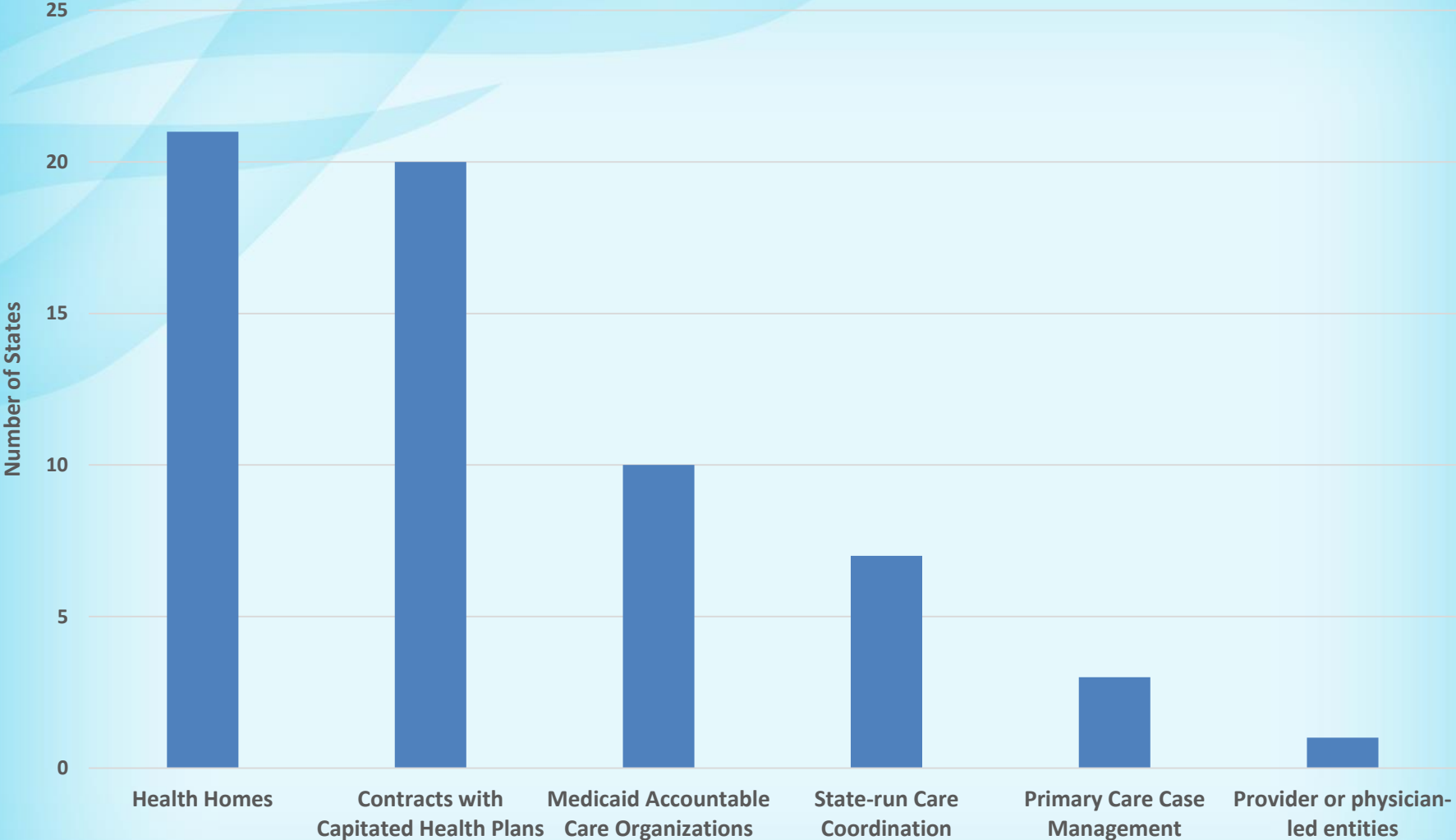
# State of the States: Key Themes Identified

# State of the States: Themes

- The Move Towards Integrated Health Delivery Continues to Change LTSS Systems
- Major Changes Continue to Significantly Impact HCBS and LTSS Systems
- State Budgets are Recovering but Demographic Trends Drive Expenditure Growth
- Elder Justice Services are a Top Priority for Agencies
- Staffing and Leadership at Agencies Continue to Experience Significant Changes
- Agency Responsibilities are Expanding to Drive Service Integration

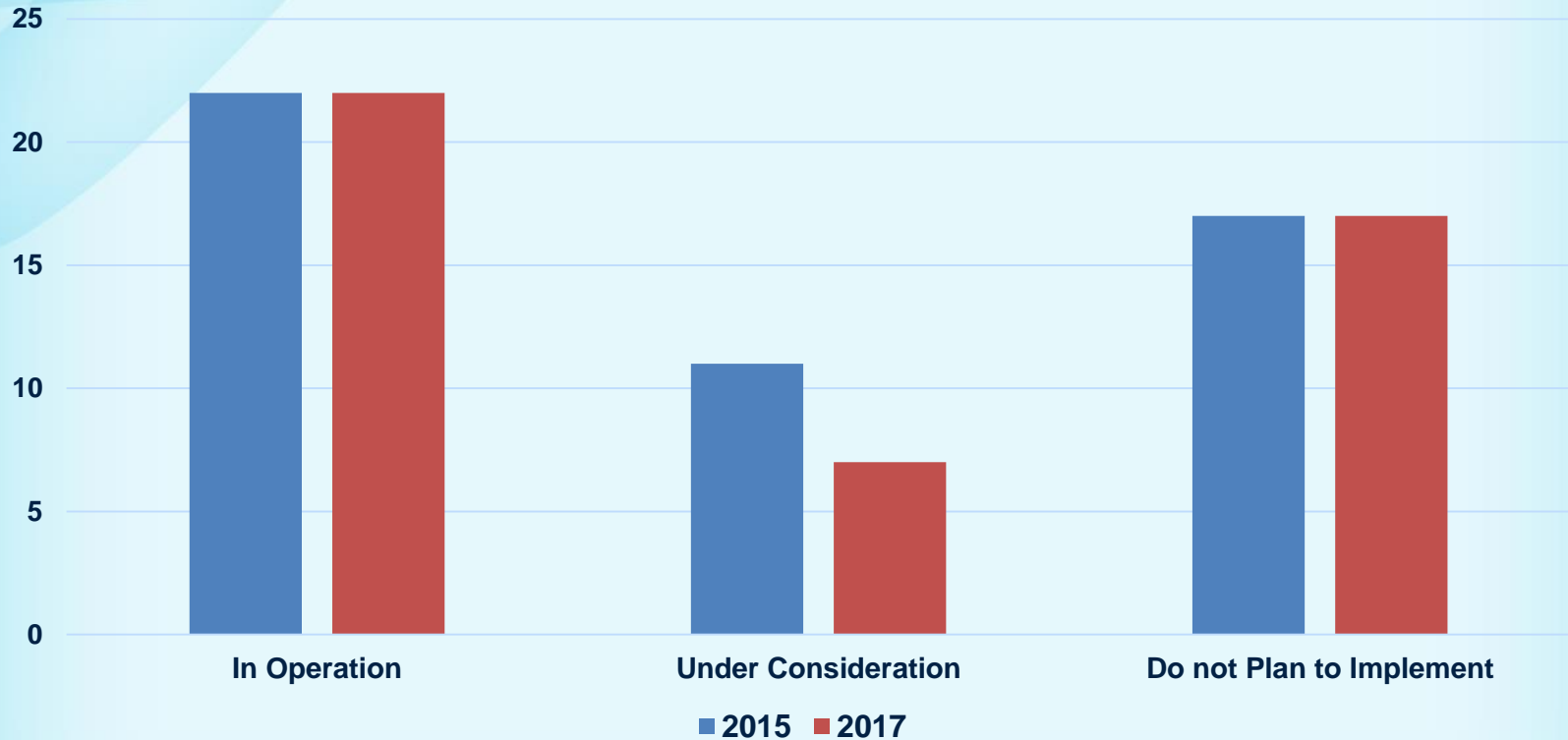
# Theme 1: The Move Towards Integrated Health Delivery Continues to Change LTSS Systems

# State LTSS Care Coordination Activities

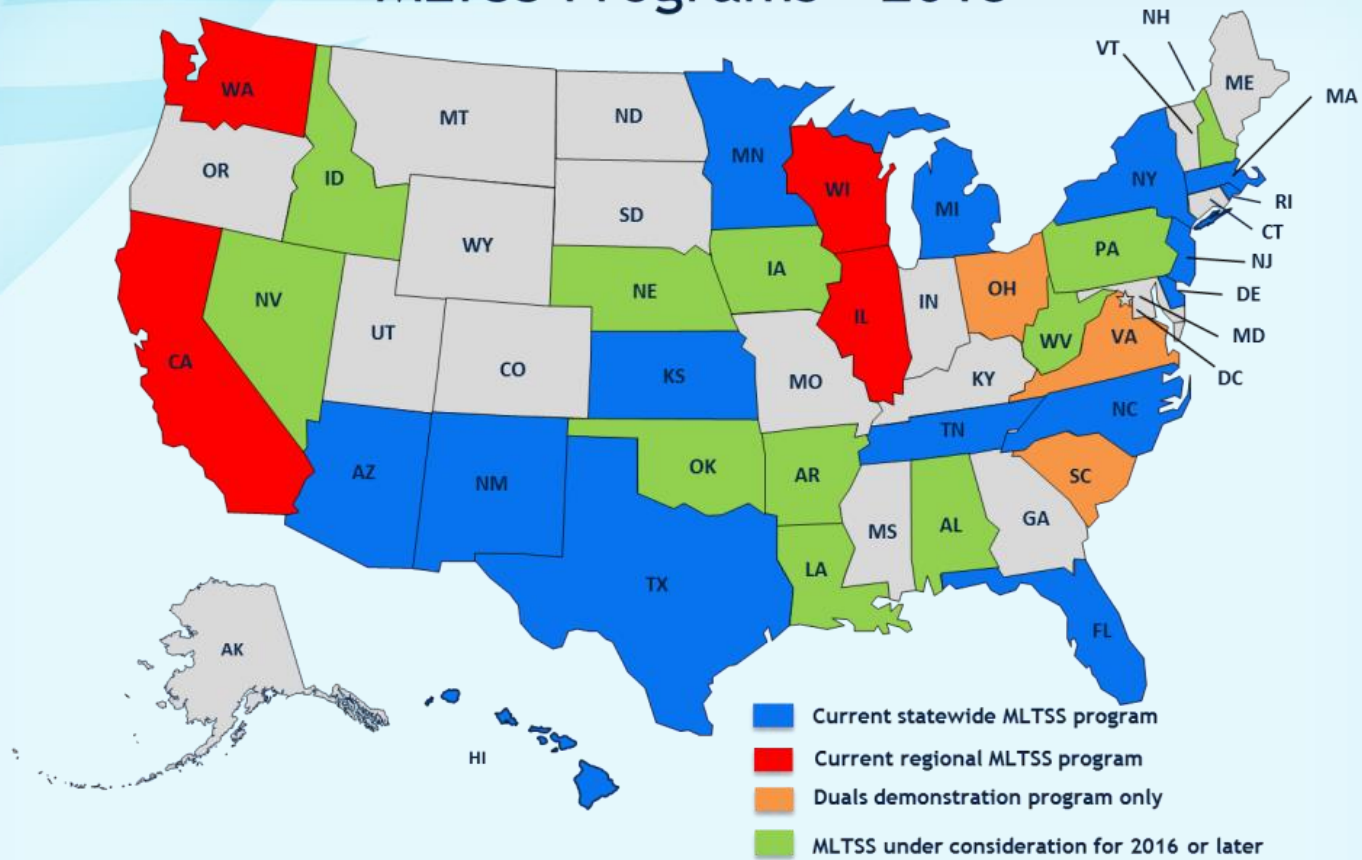


# Status of MLTSS Programs

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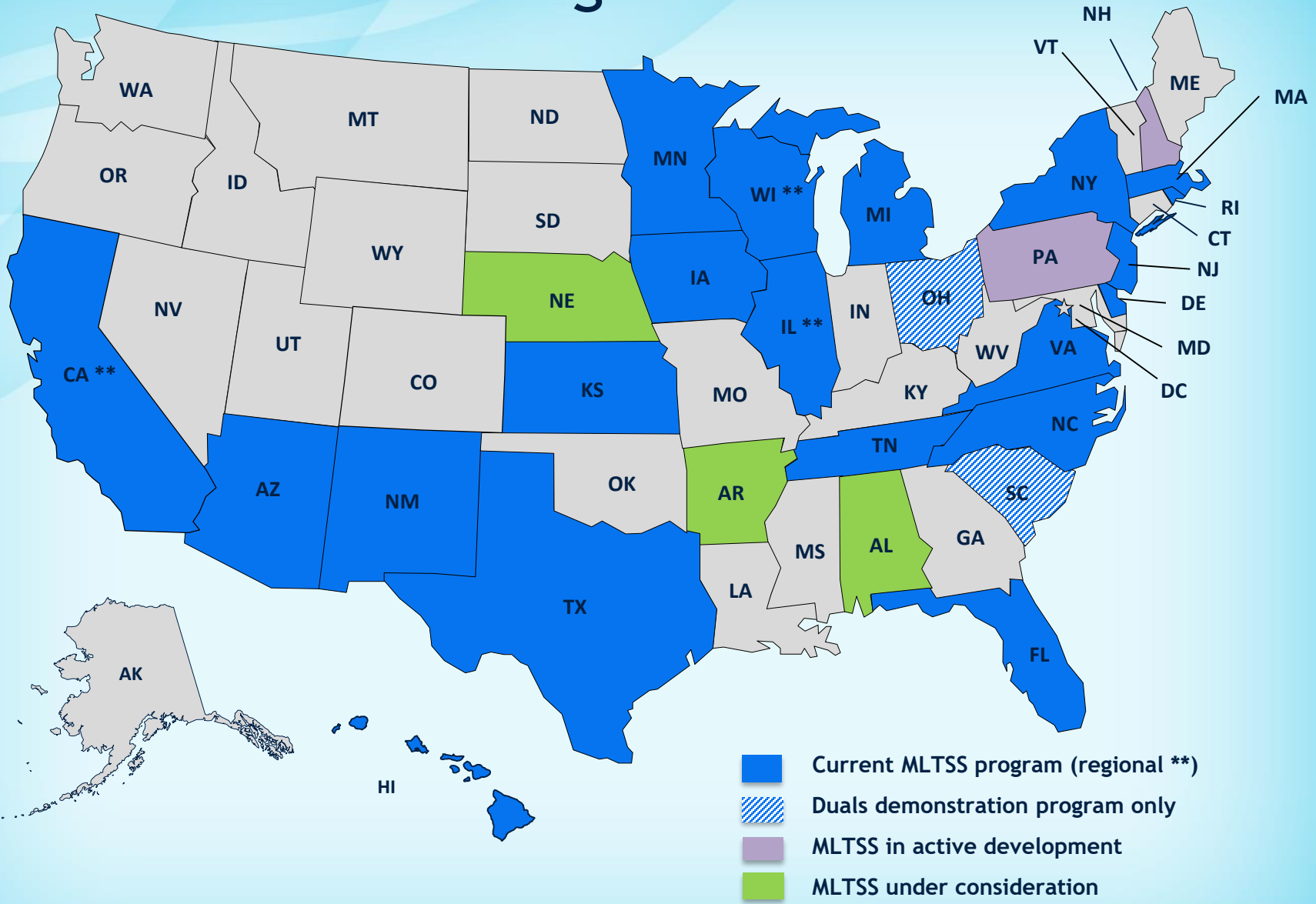


# MLTSS Programs - 2015



Sources: NASUAD Survey; Discussions with States; CMS data

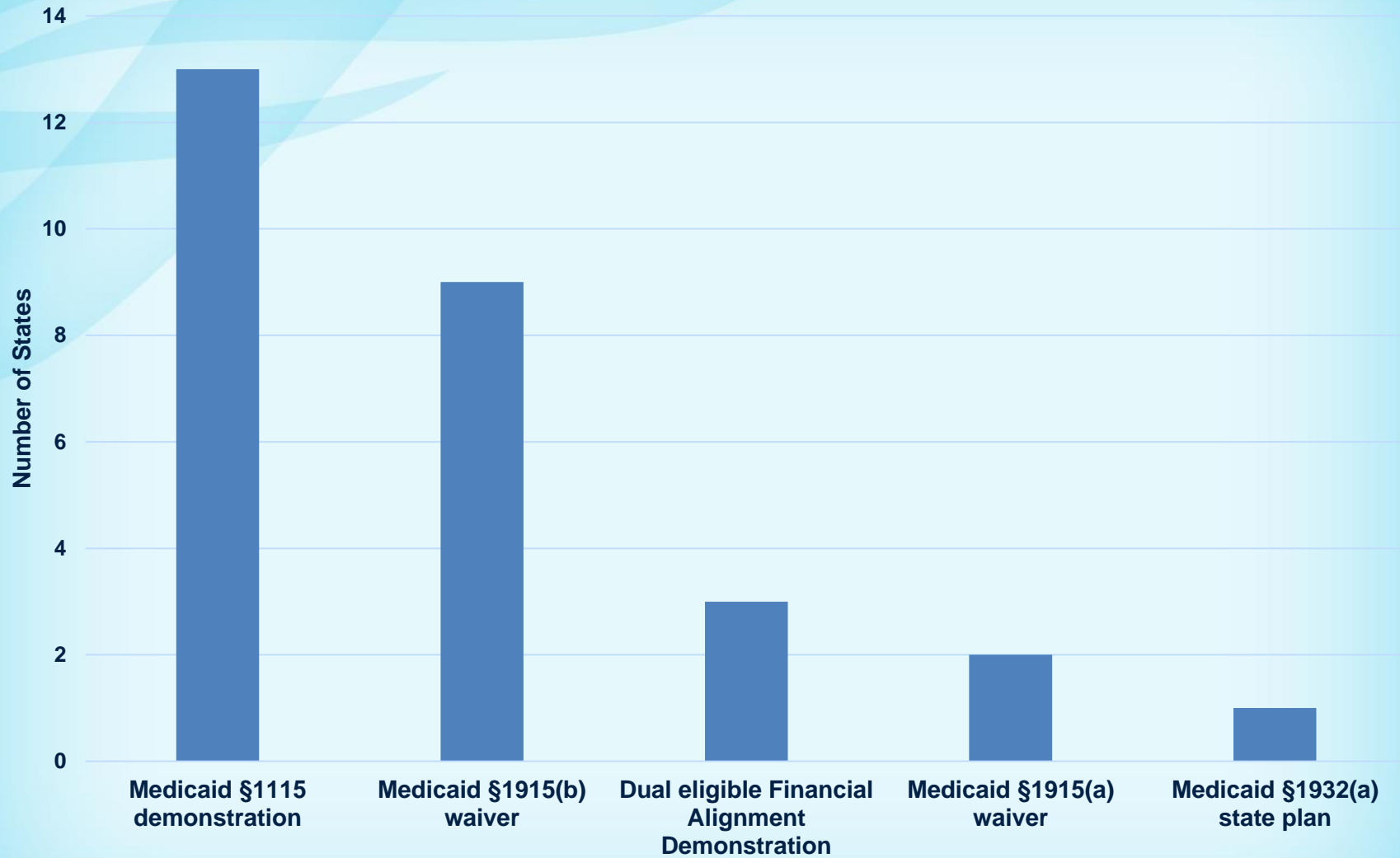
# MLTSS Programs - 2017



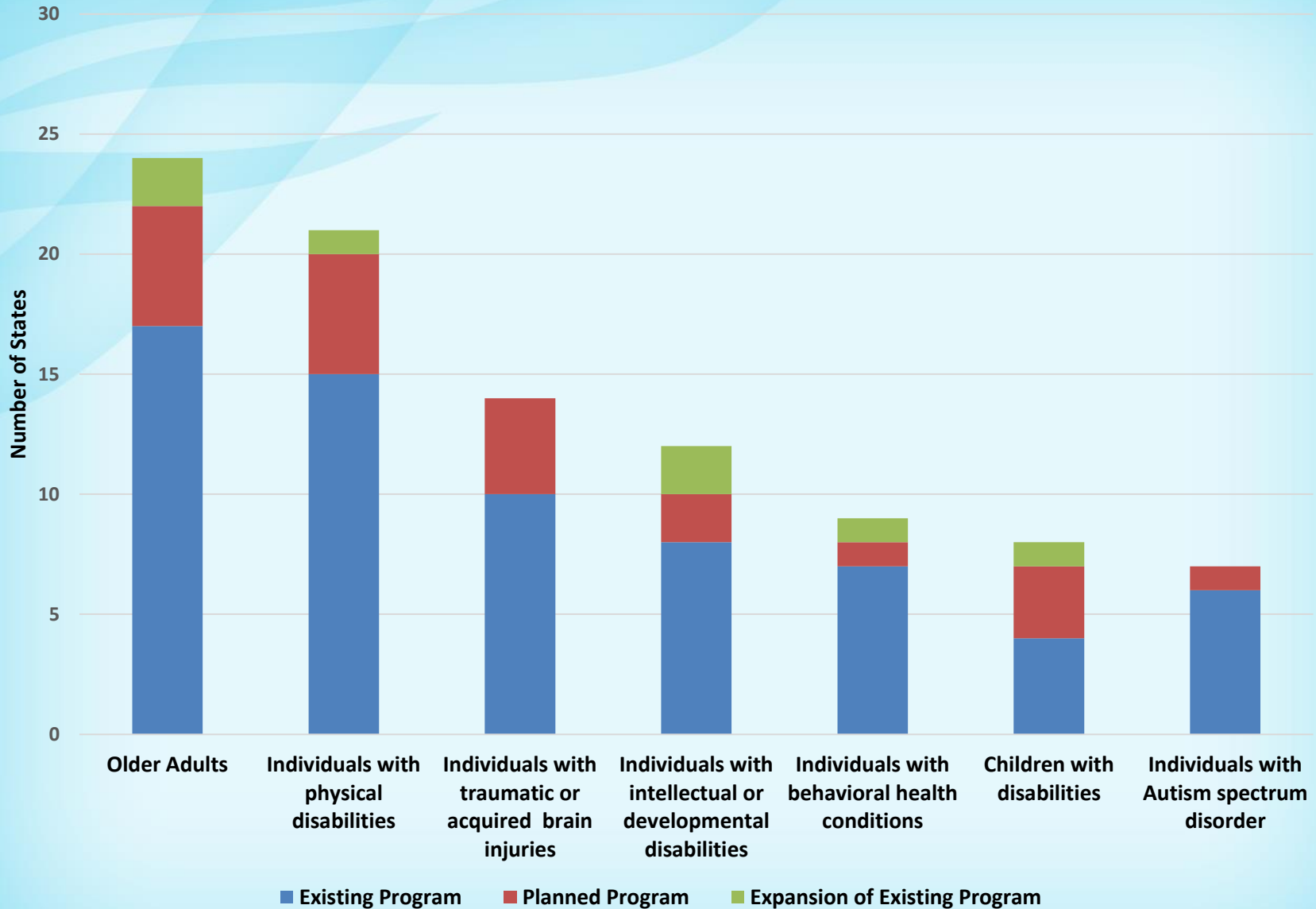
Source: NASUAD survey; CMS data



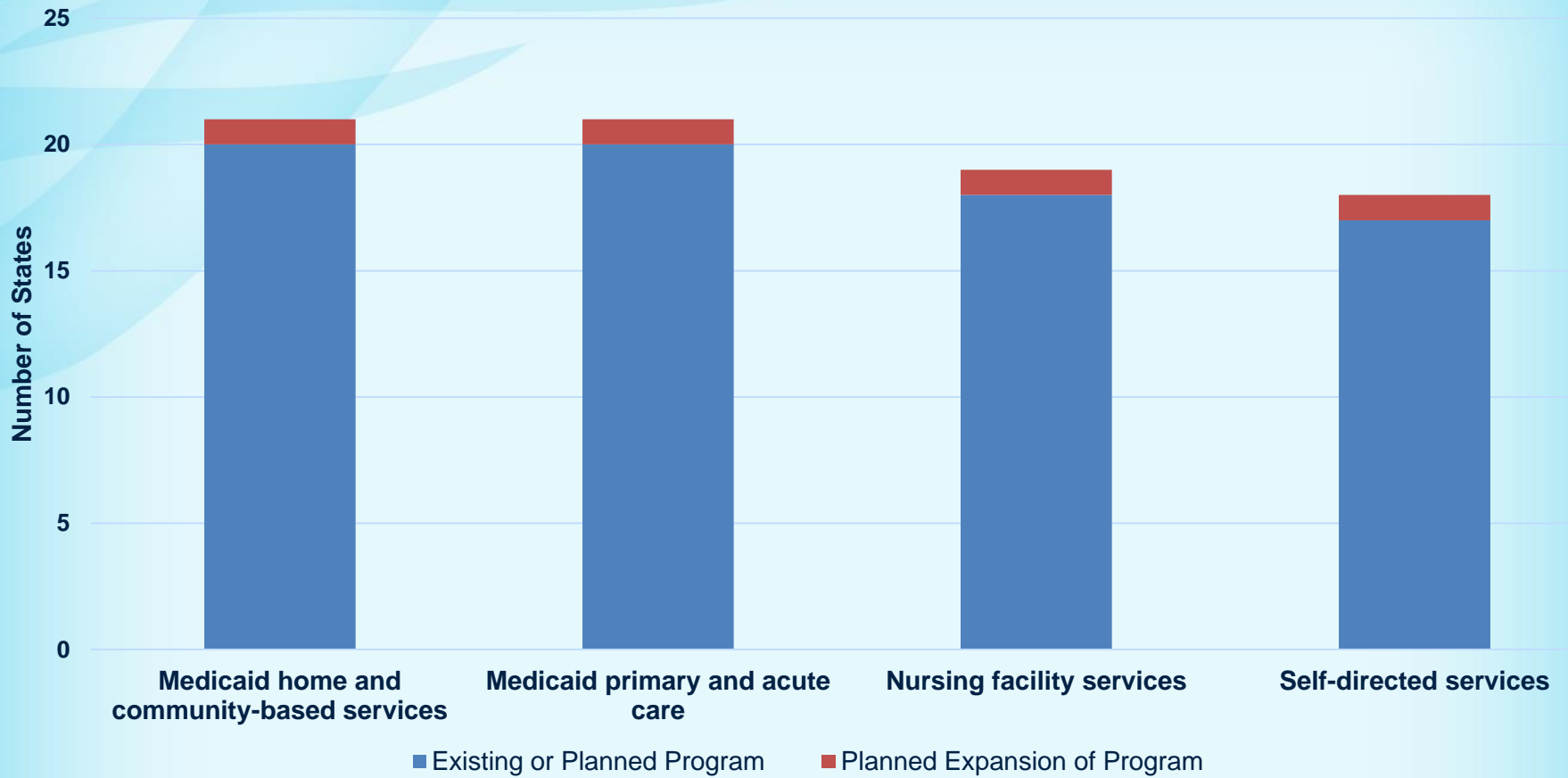
## Authority Used to Implement MLTSS



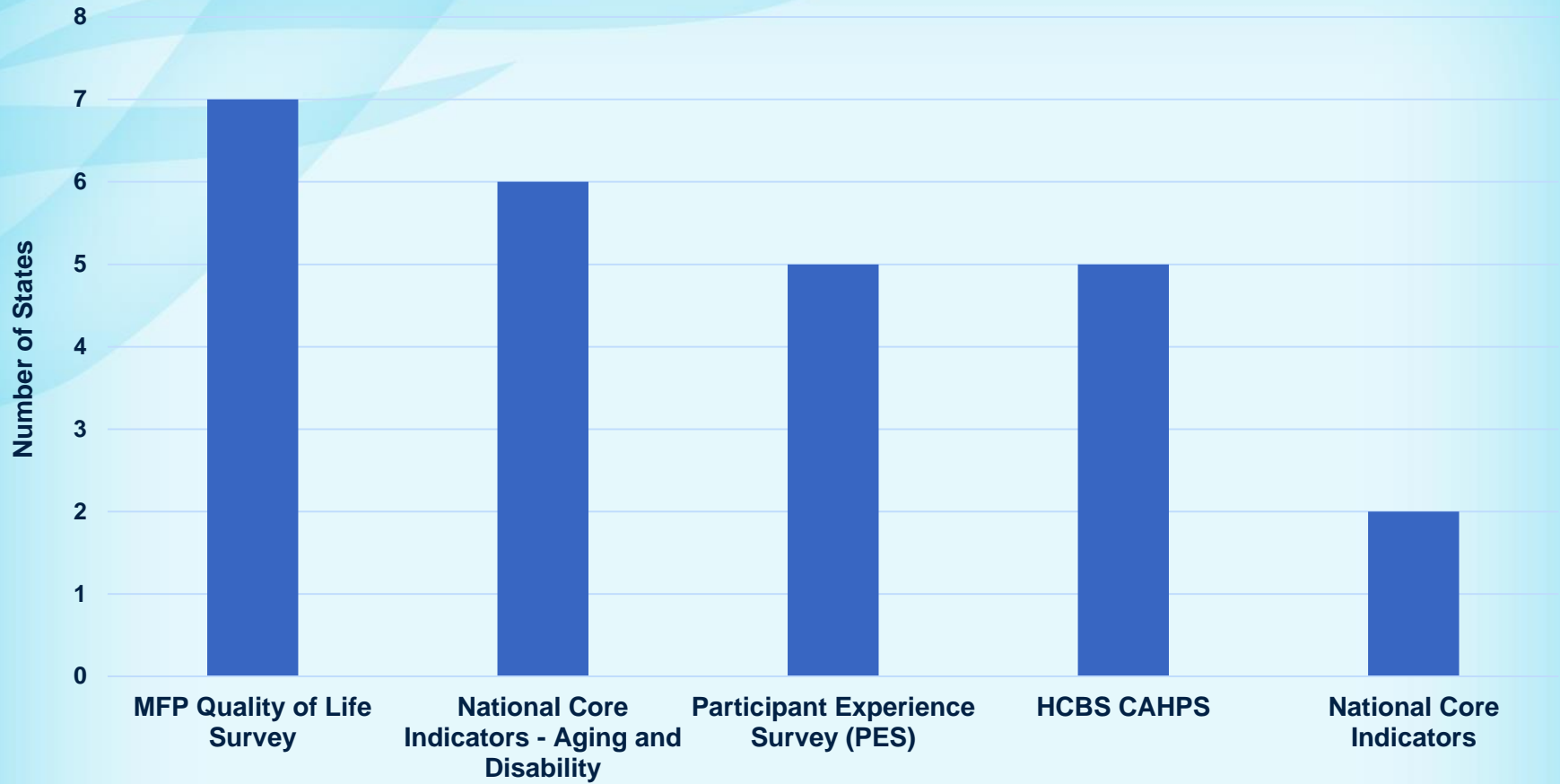
# Populations Included in MLTSS



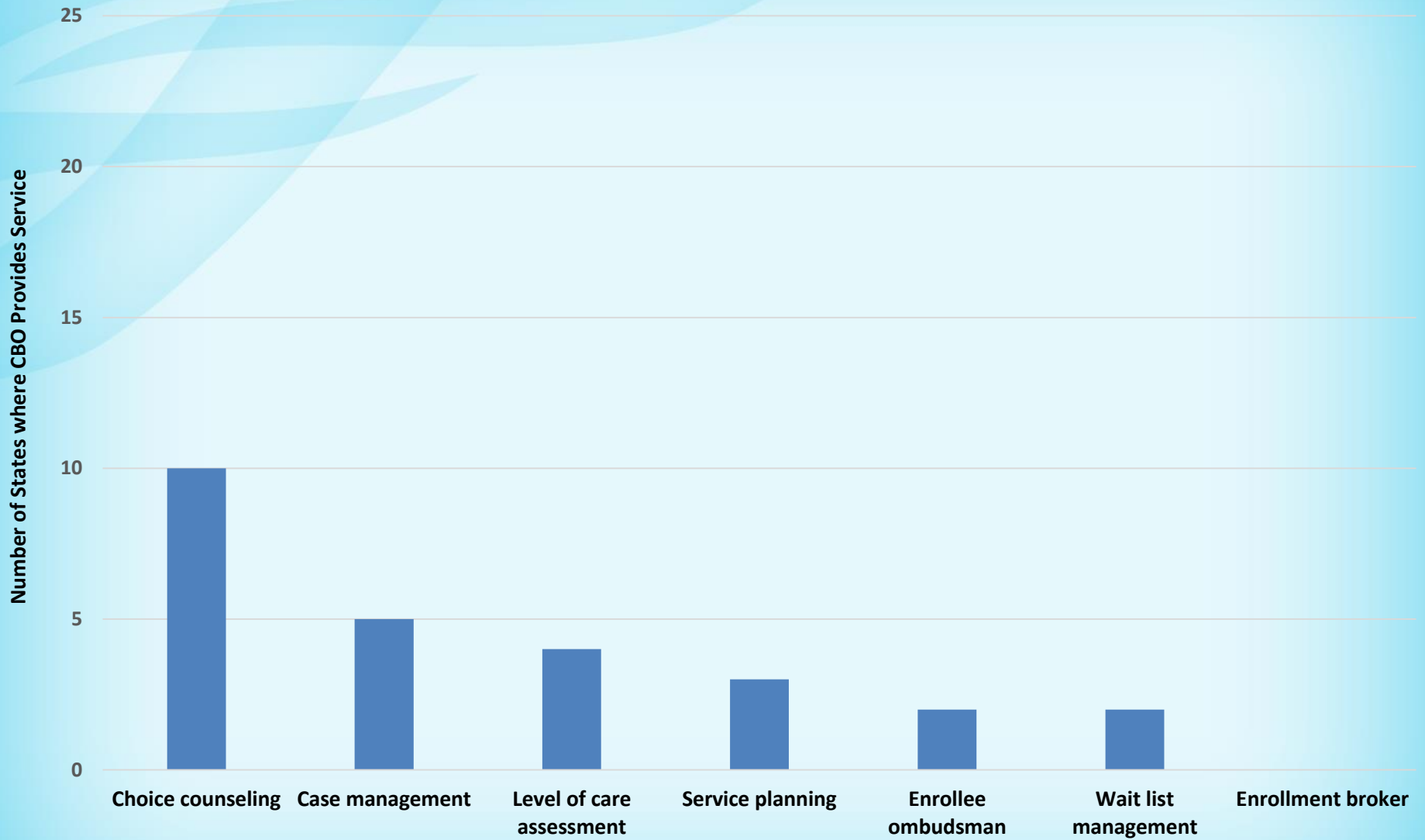
## Services Included in Planned or Existing MLTSS Programs



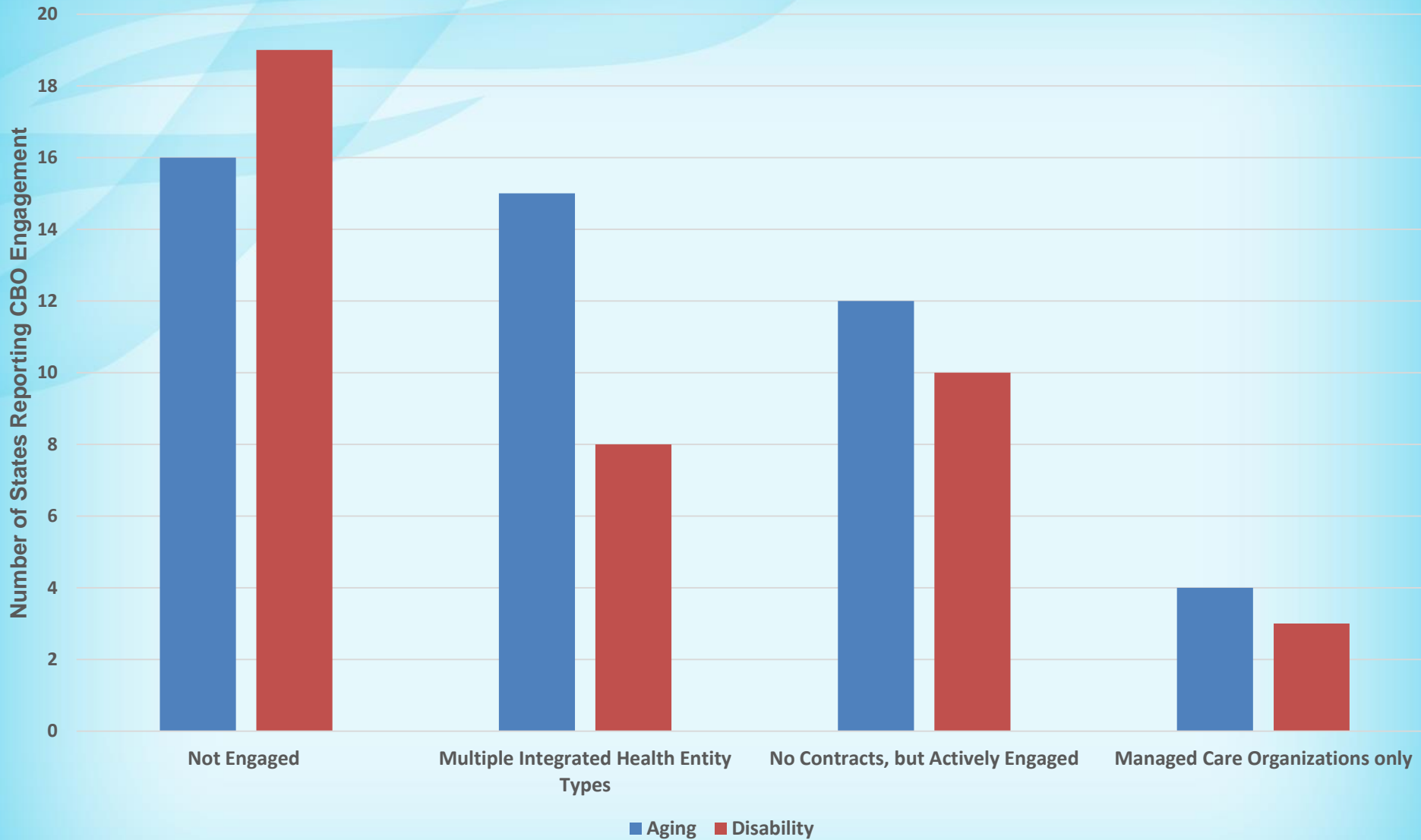
## Tool Used to Survey MLTSS Participants



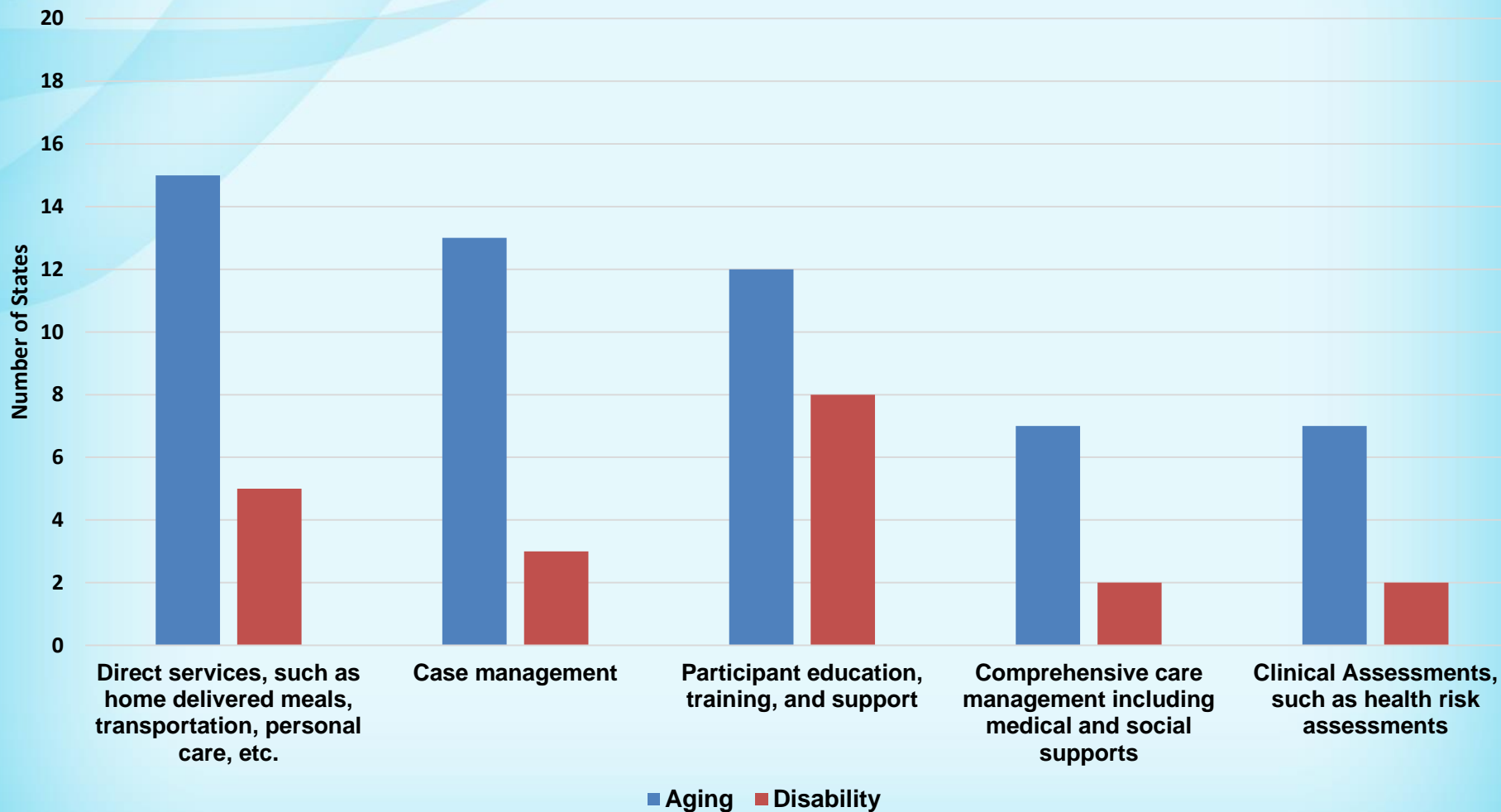
## Role of CBOs in MLTSS Programs



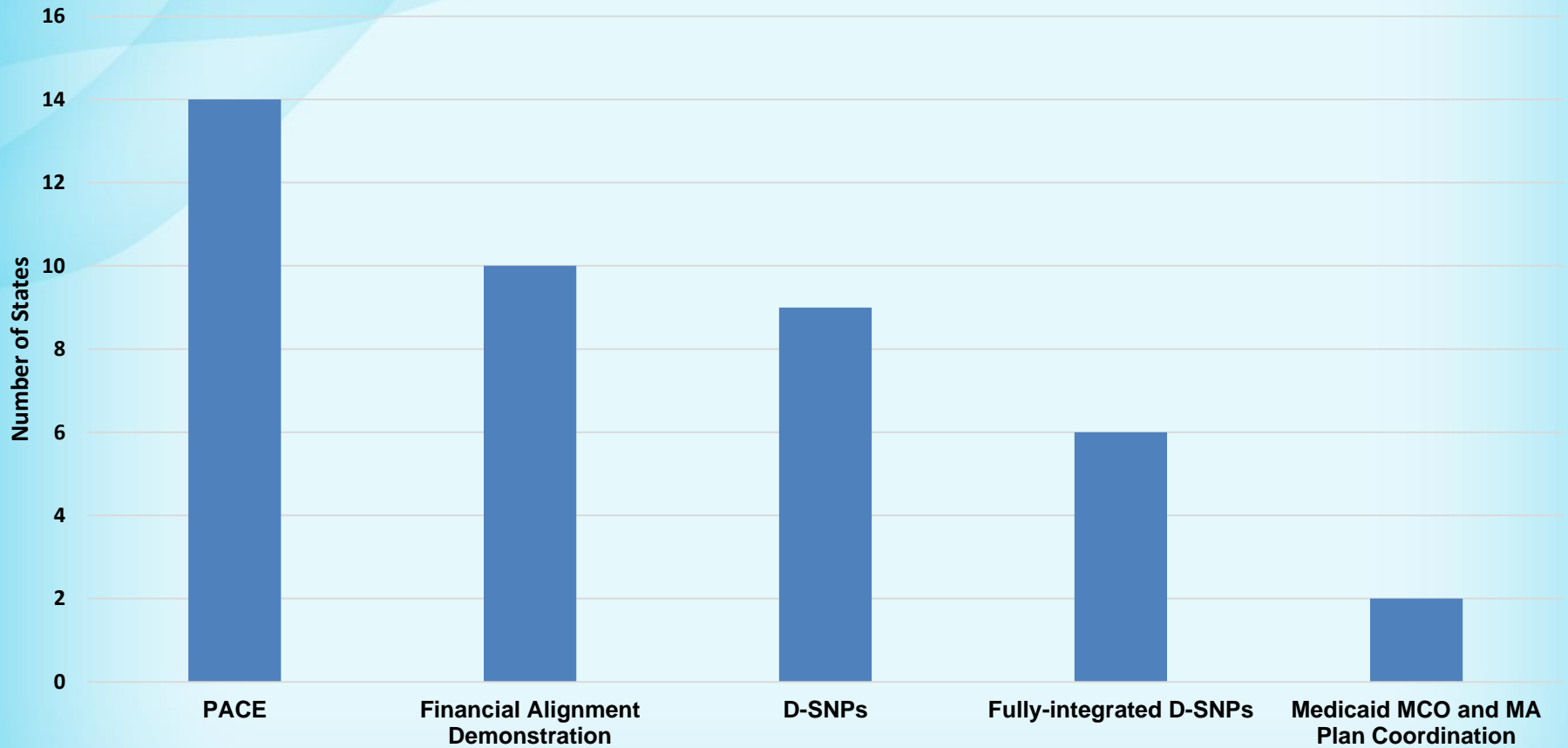
## CBOs Engaged with Integrated Health Entities



## Services Provided to Integrated Health Entities



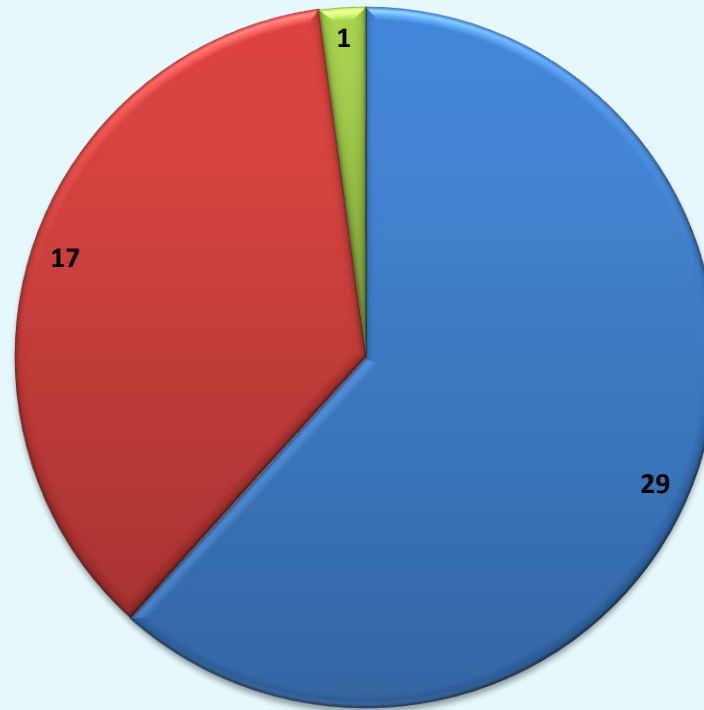
## Strategies for Dual Eligible Care Coordination





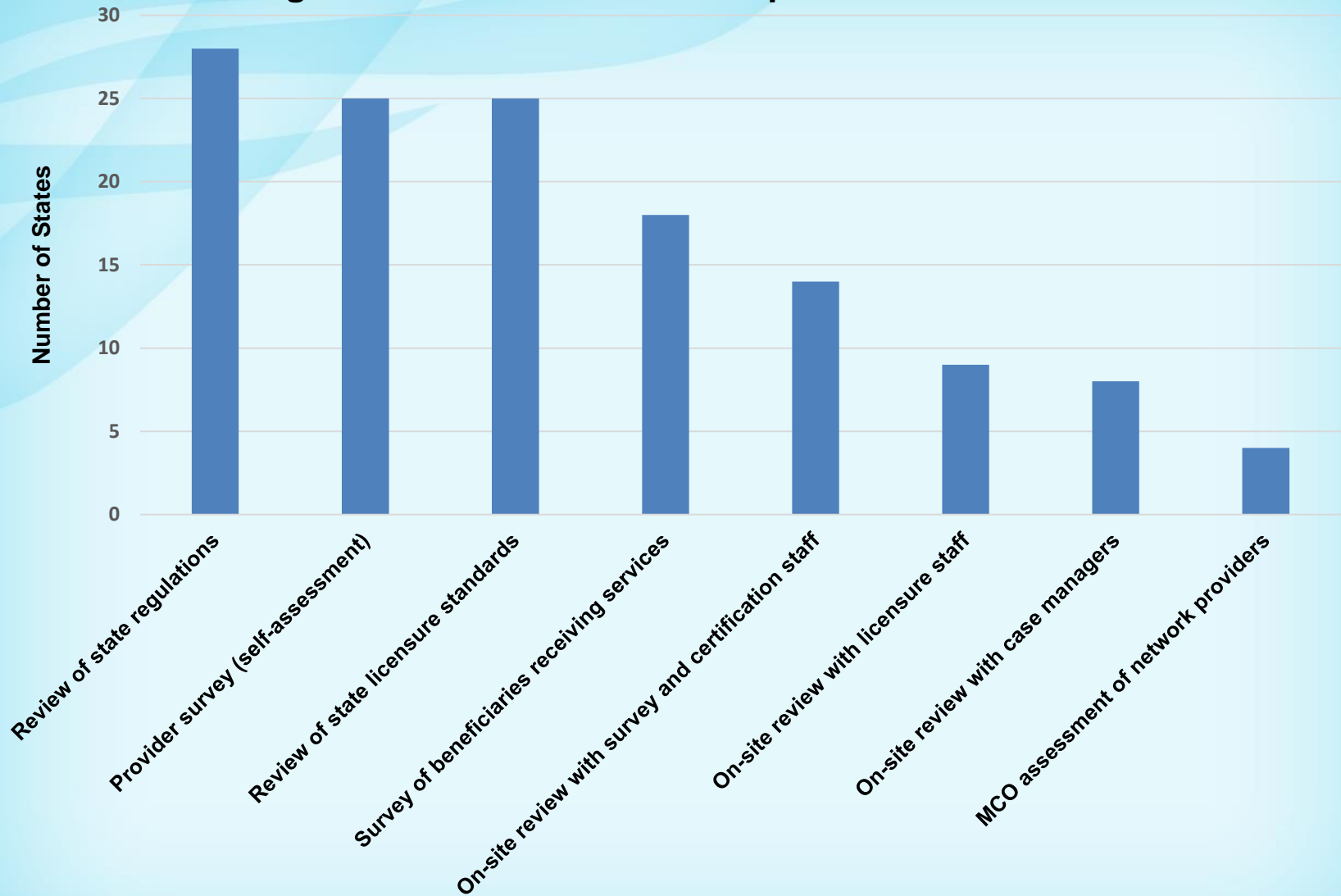
# **Theme 2: Major Changes Continue to Significantly Impact HCBS and LTSS Systems**

## State Progress with HCBS Settings Rule Provider Assessments

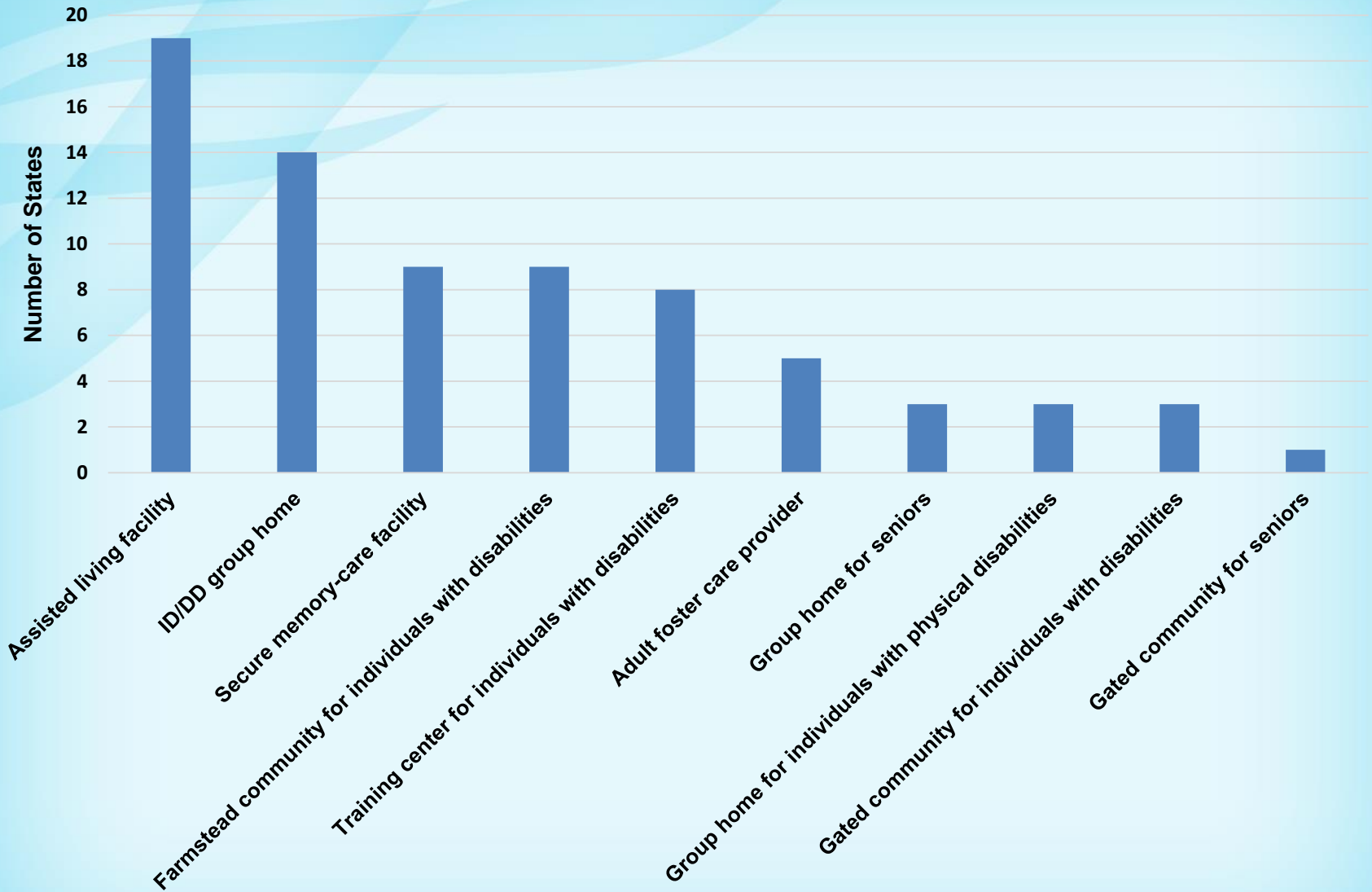


■ Complete ■ In progress ■ Not begun

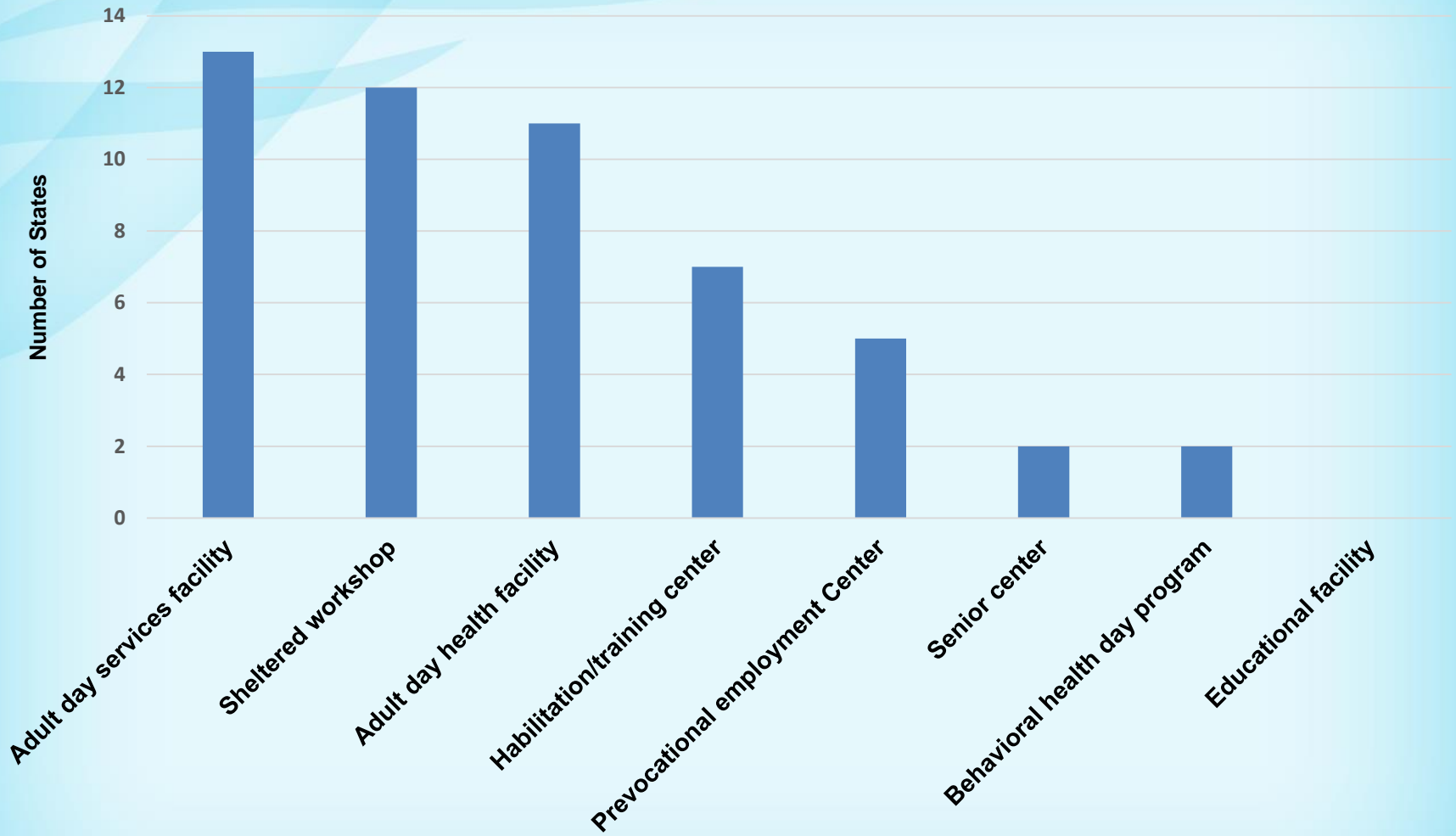
## Strategies to Assess Provider Compliance with HCBS Rule



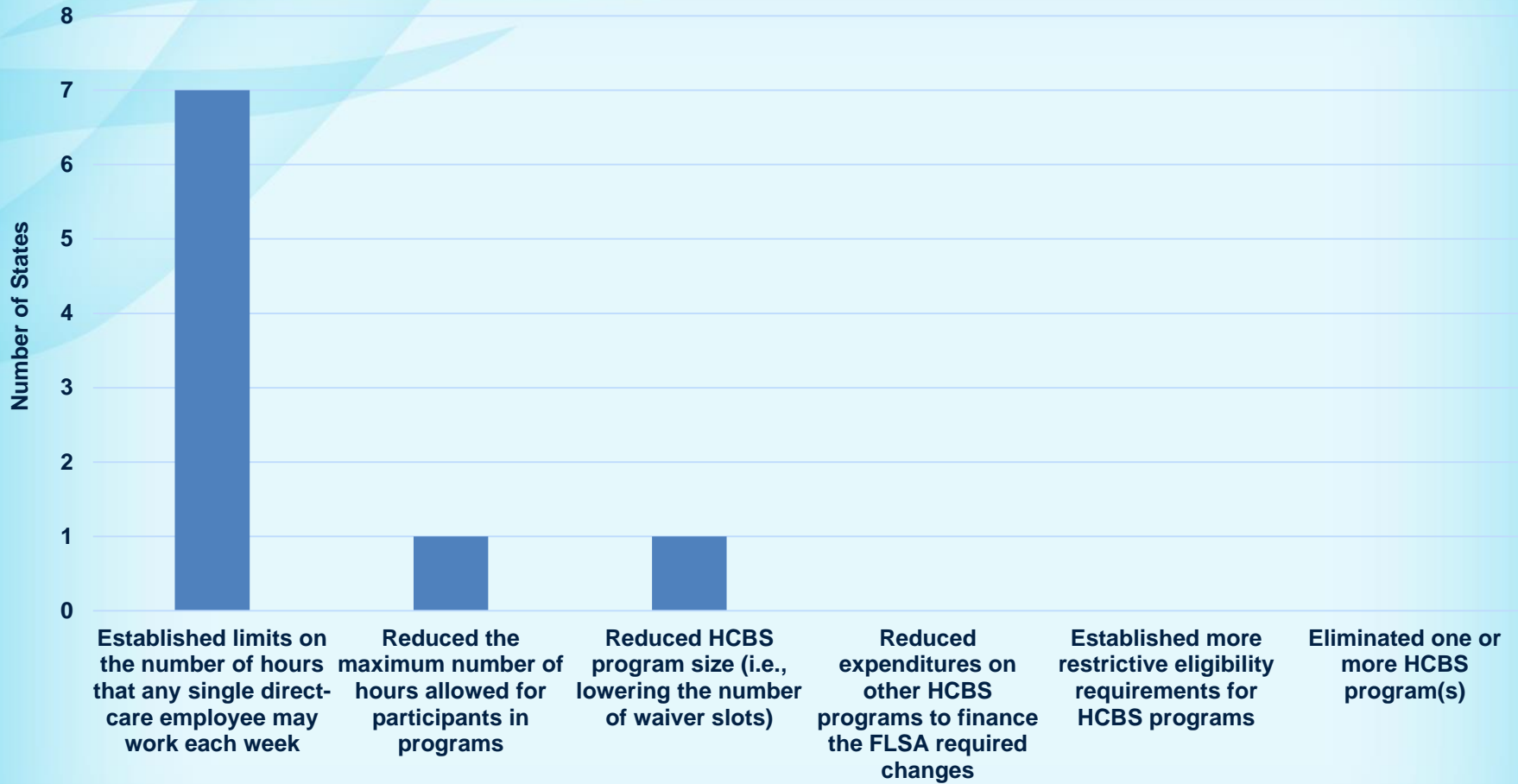
## Residential Settings that May not Meet Requirements



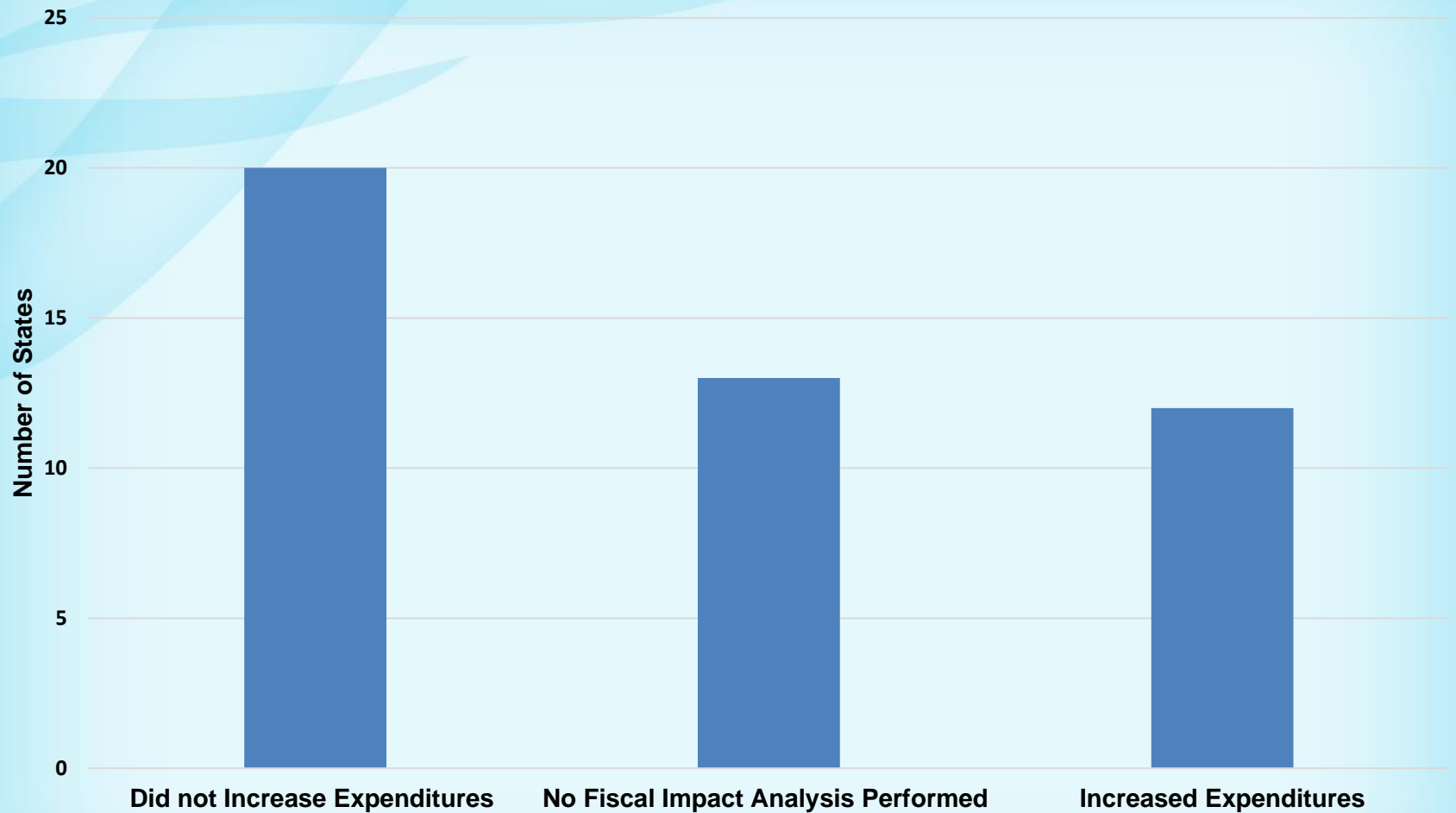
## Non-Residential Settings that May not be Compliant



## Strategies to Address FLSA Requirements



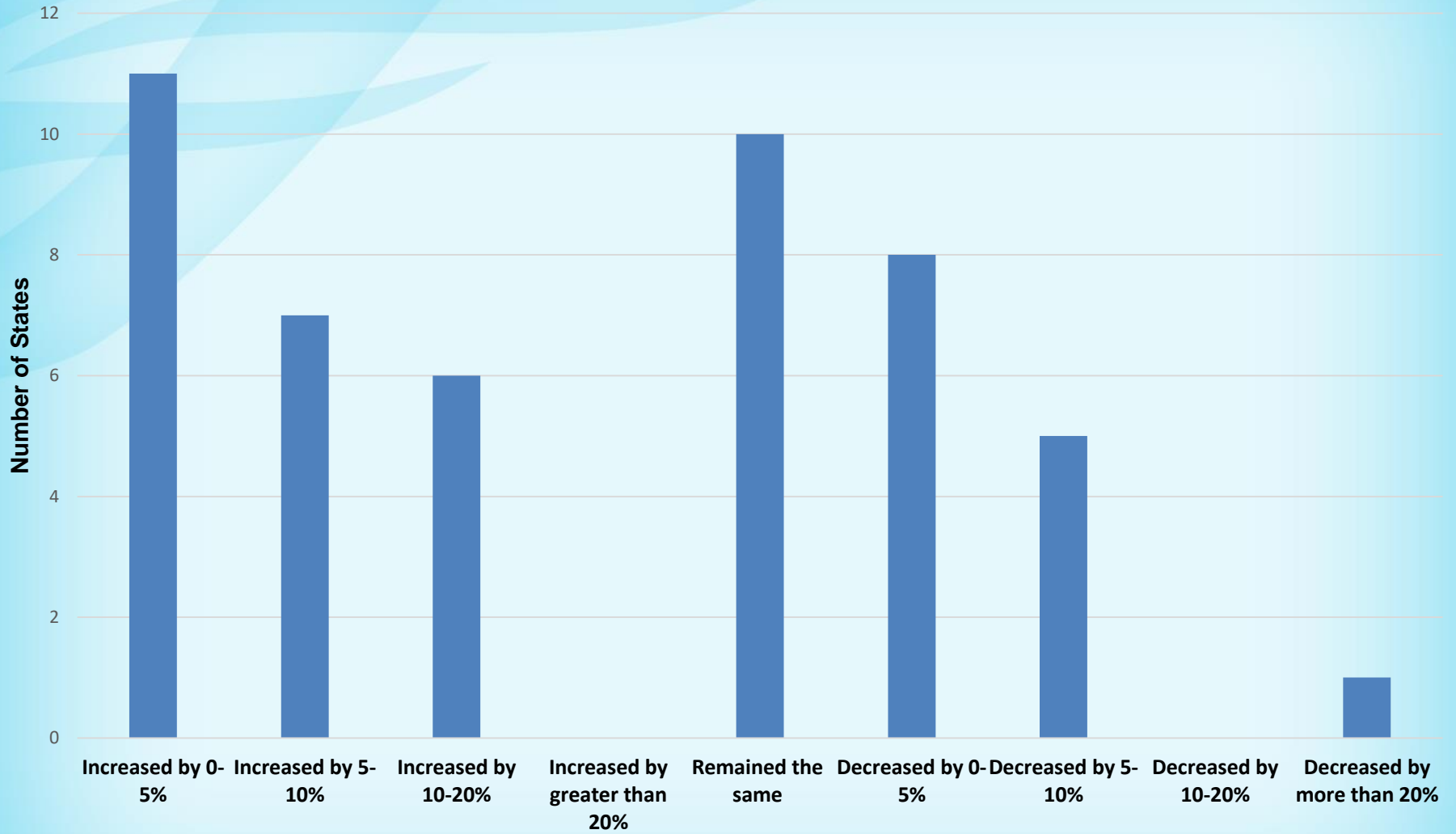
## Change in HCBS Expenditures to Comply with DOL Rule



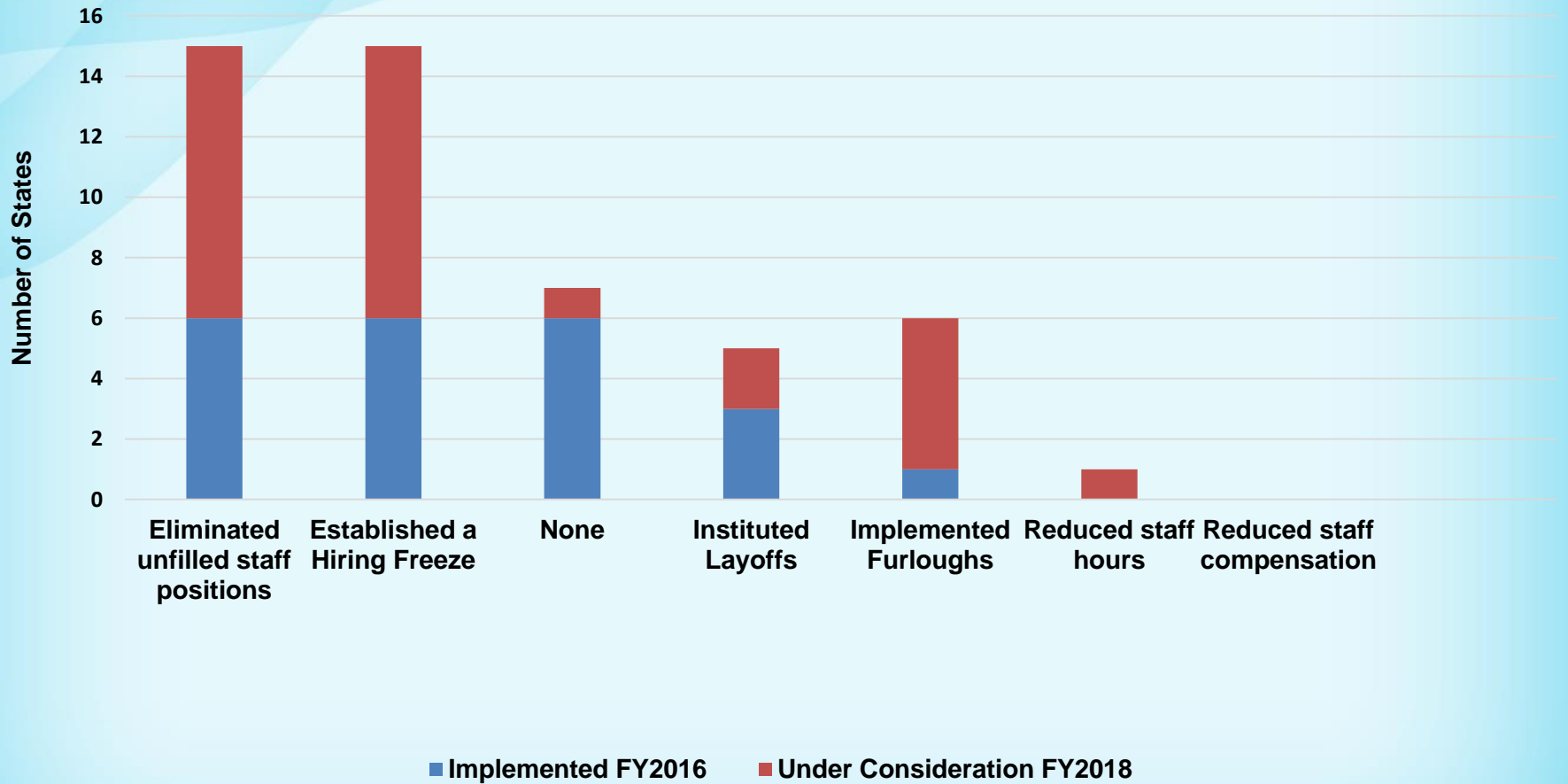
# **Theme 3: State Budgets are Recovering but Demographic Trends Drive Expenditure Growth**



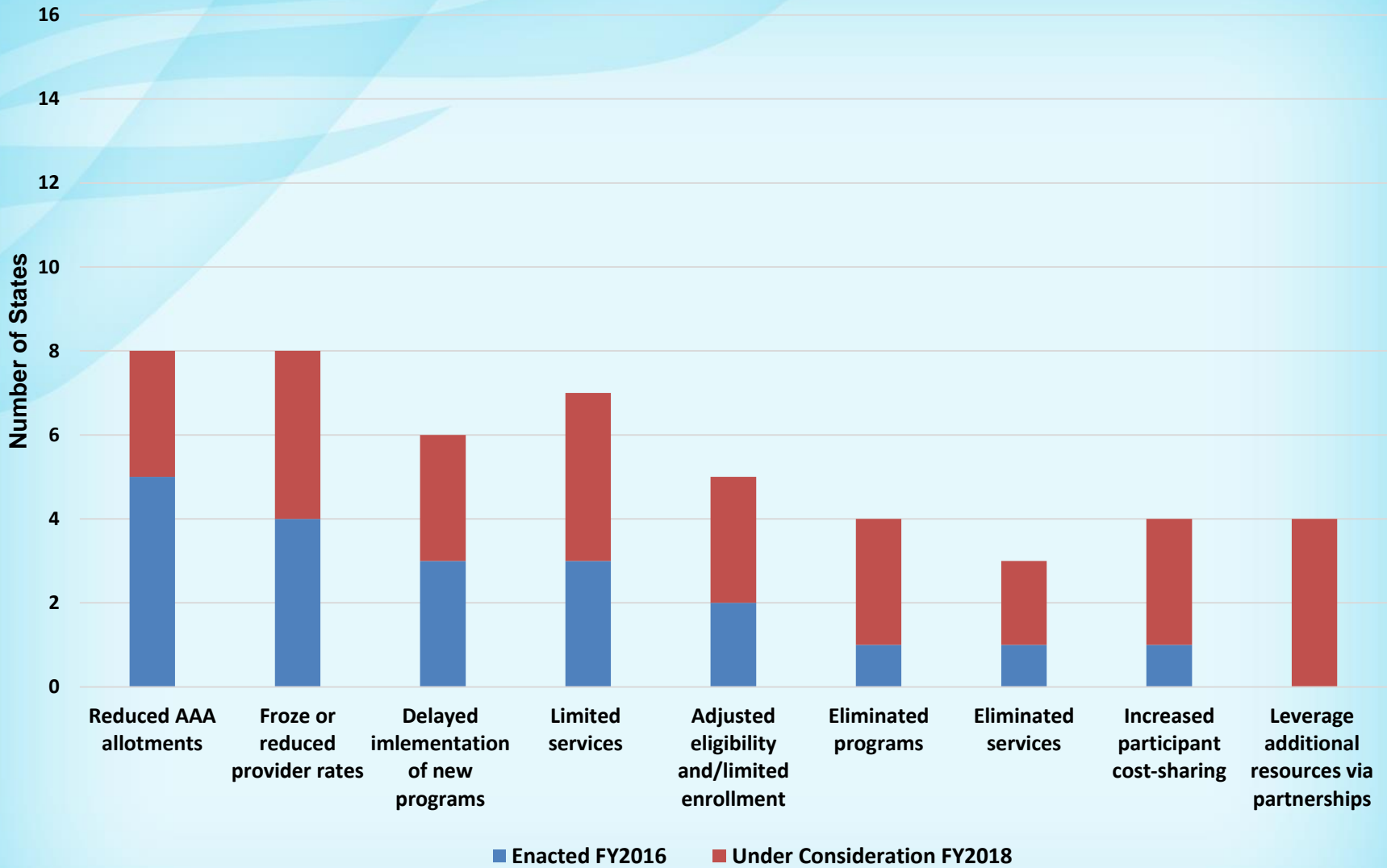
## Agency's State Funding Change FY15-FY16



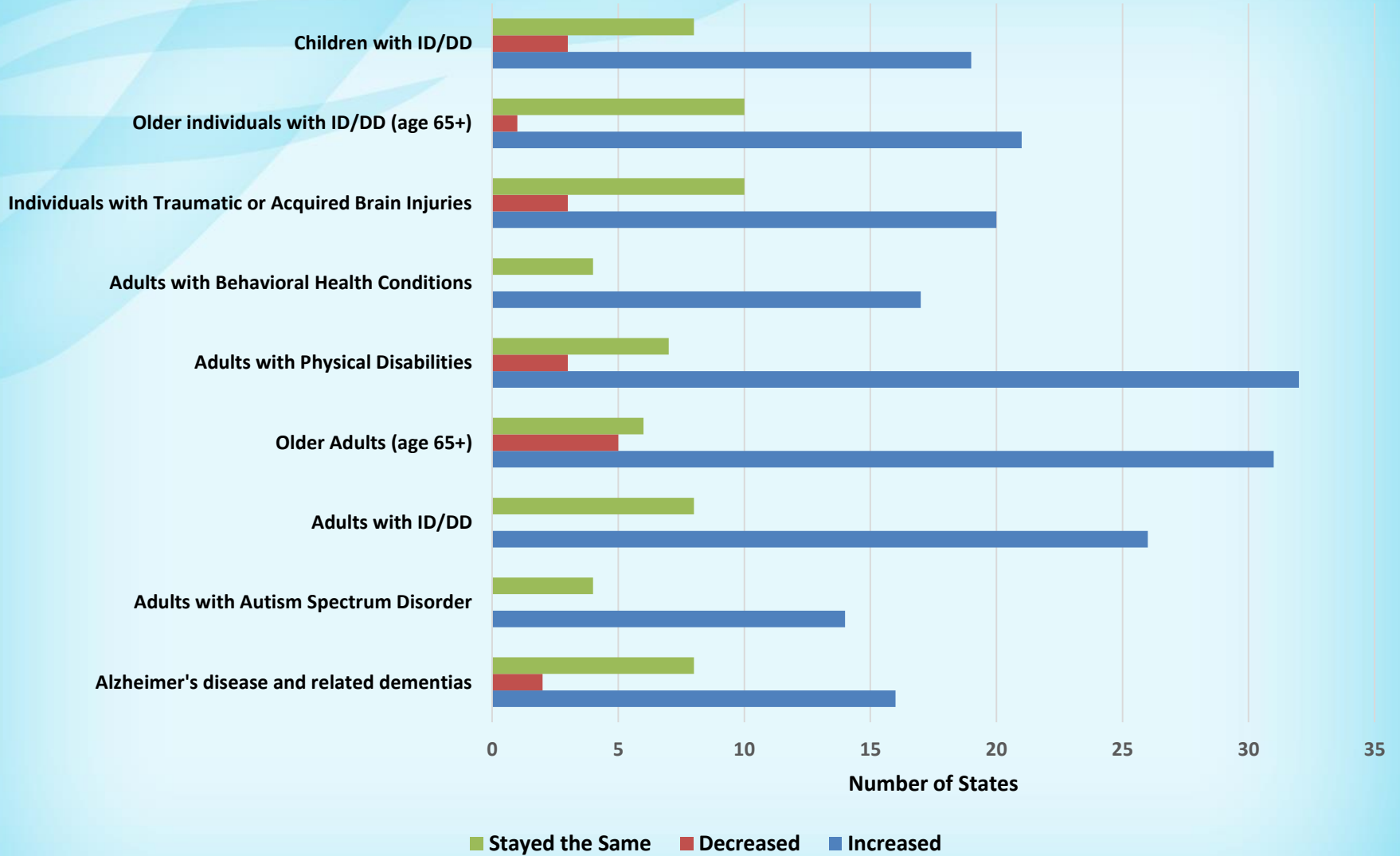
## Administrative Changes Enacted or Considered



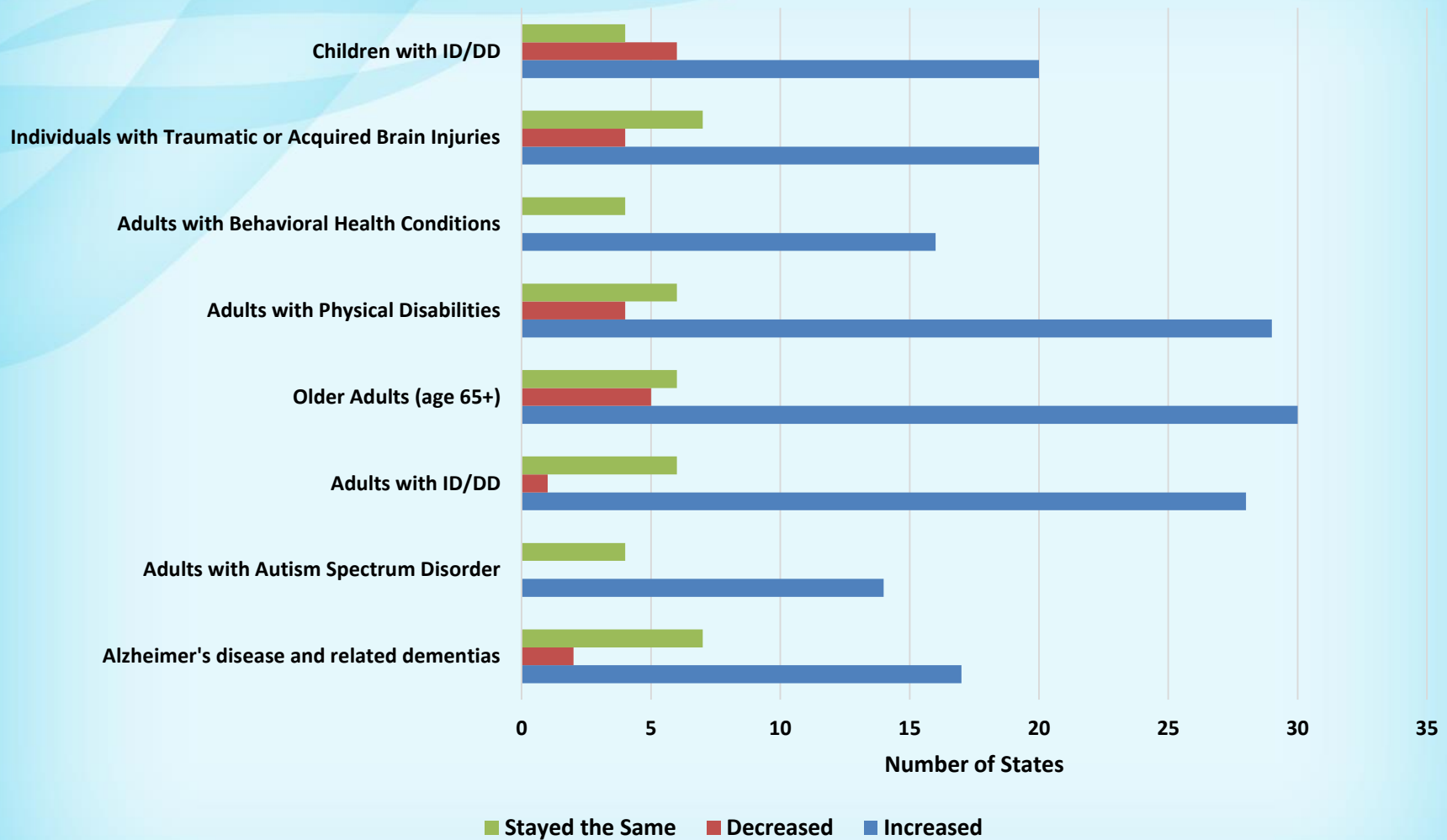
# Programmatic Reductions Enacted or Considered



# Changes in Medicaid HCBS Caseload from FY2015 to FY2016 for Specific Populations

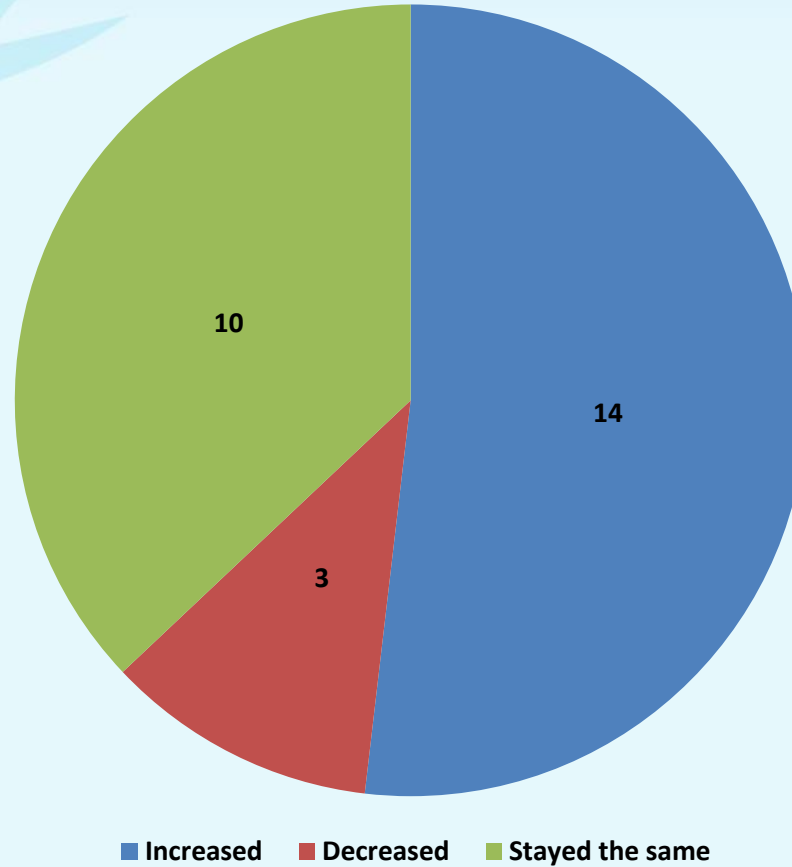


## Change in Medicaid HCBS Expenditures from FY2015 to FY2016 for Specific Populations

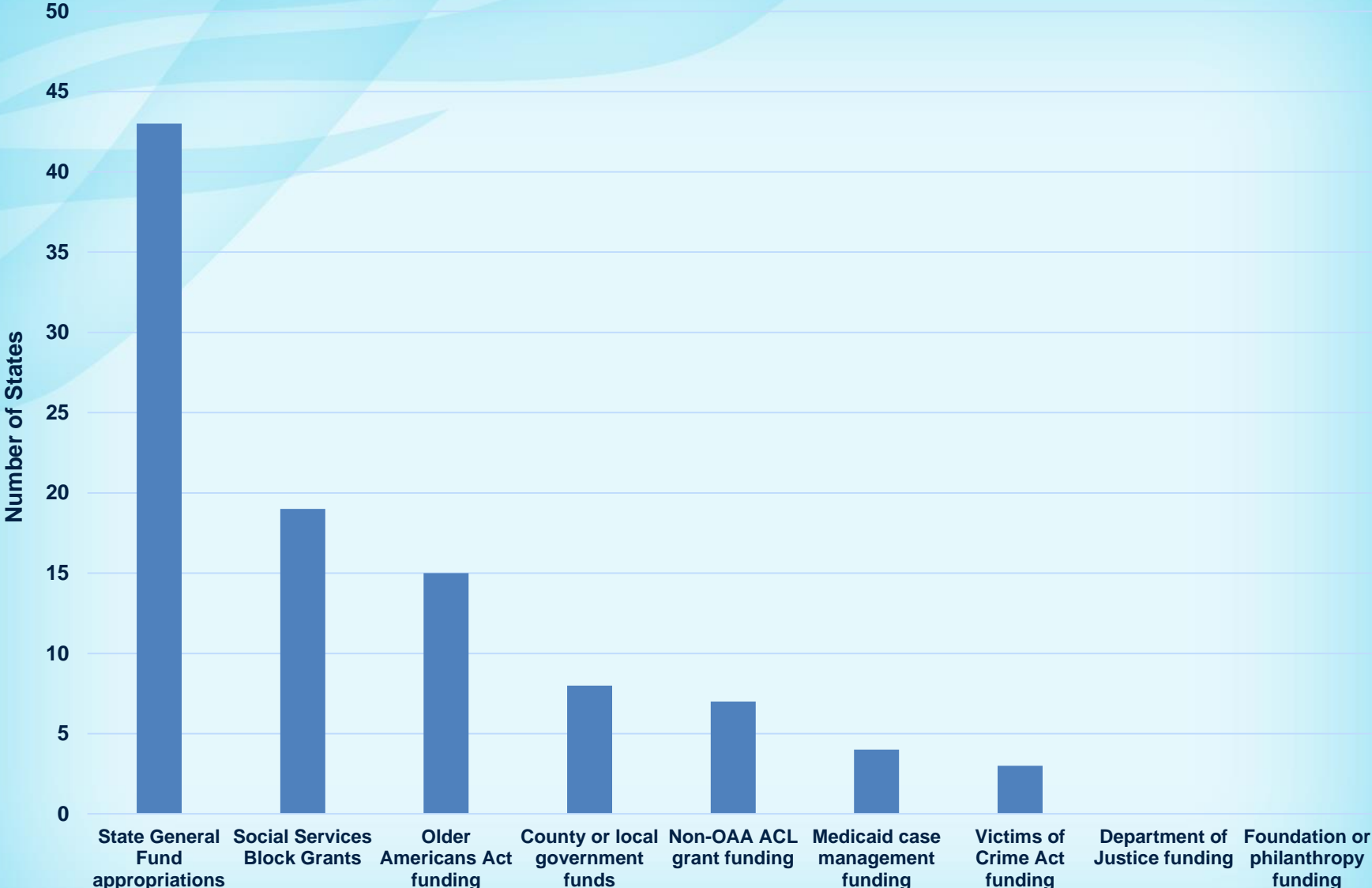


# **Theme 4: Elder Justice Services are a Top Priority for Agencies**

## Change in APS Funding since 2015 (Number of States)

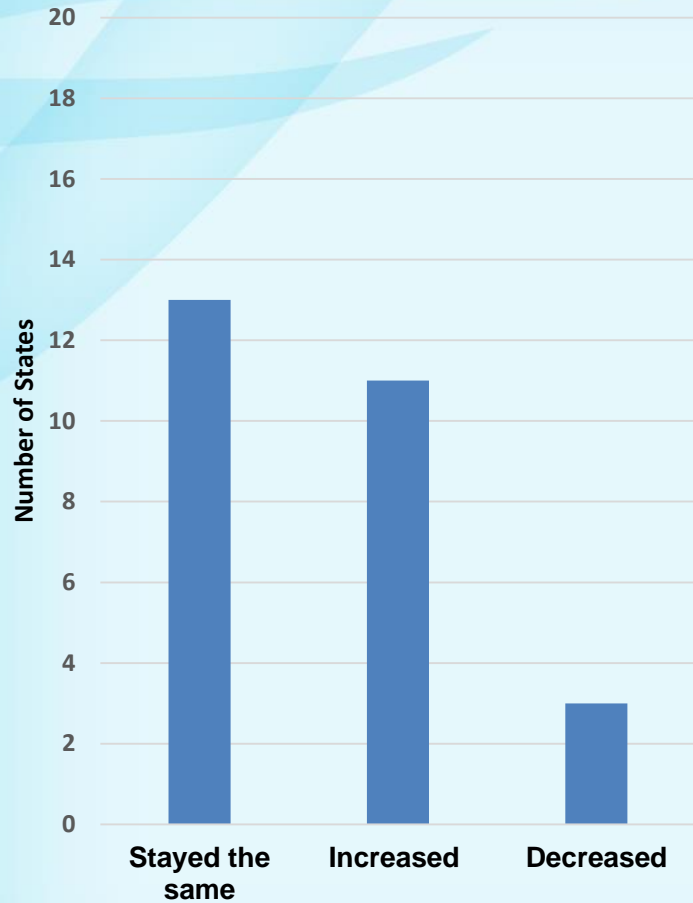


# APS Funding Sources

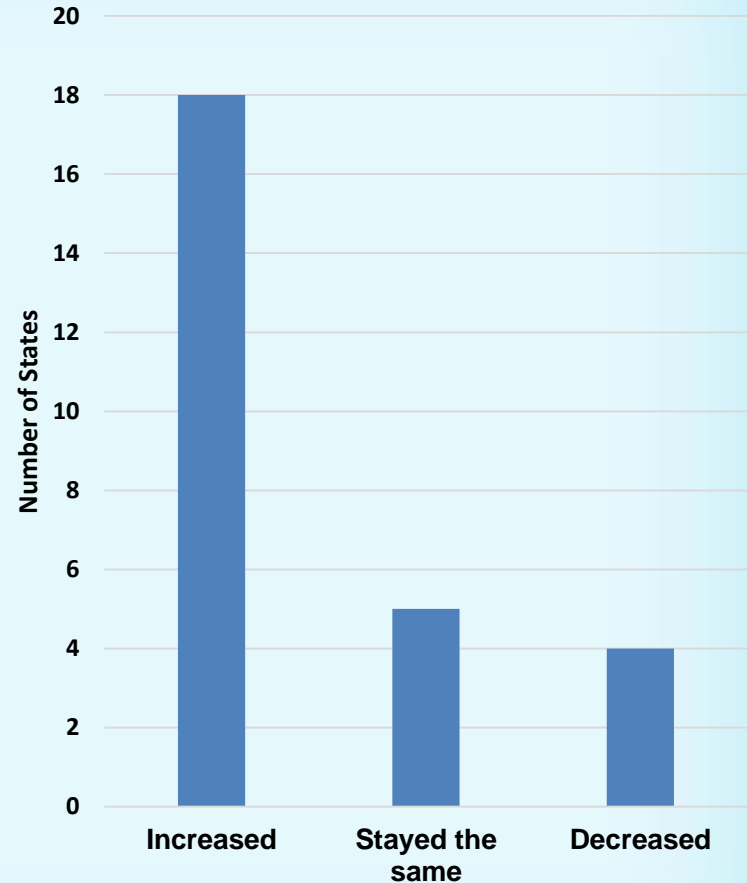




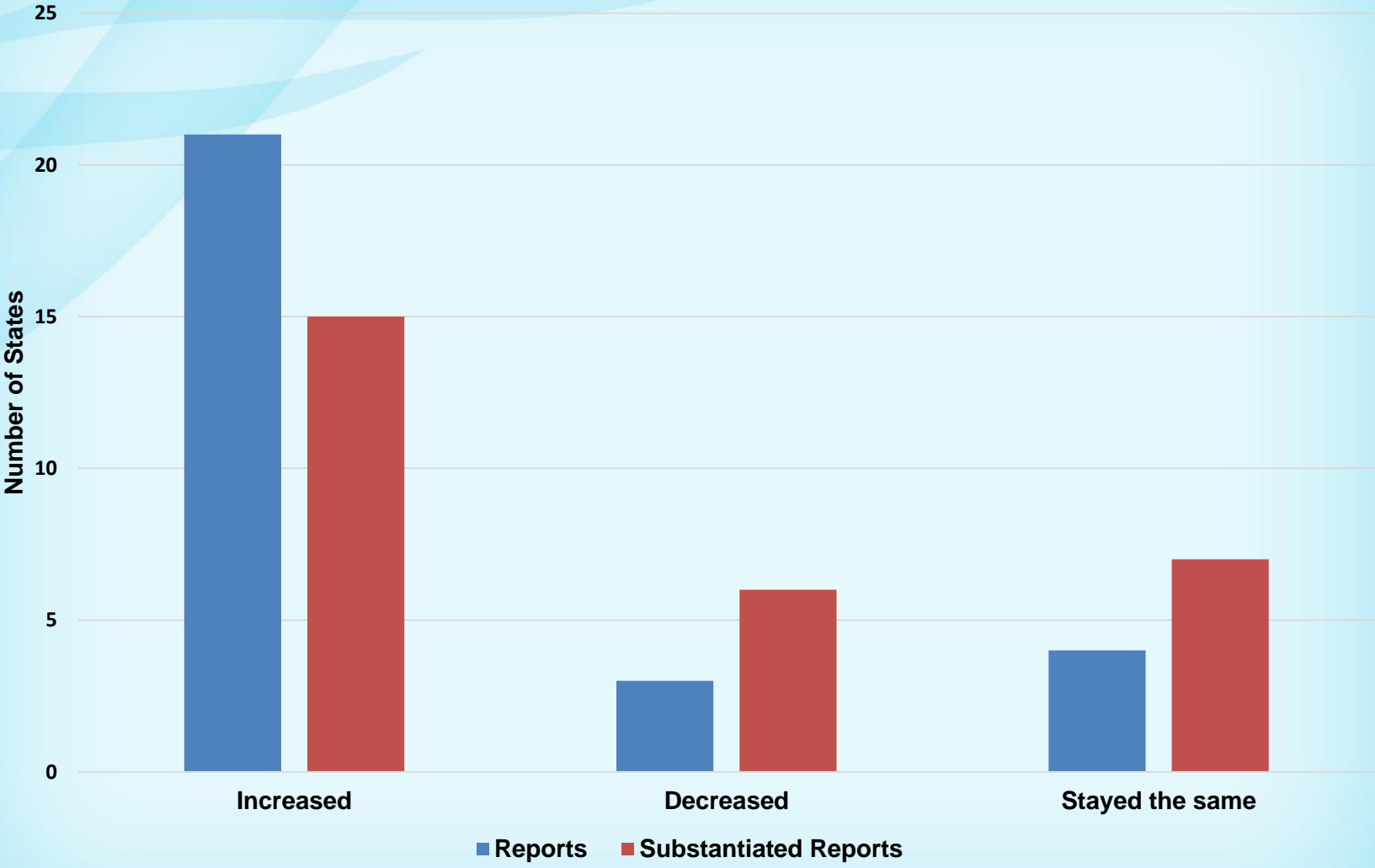
## Change in APS Staffing Levels Since 2015



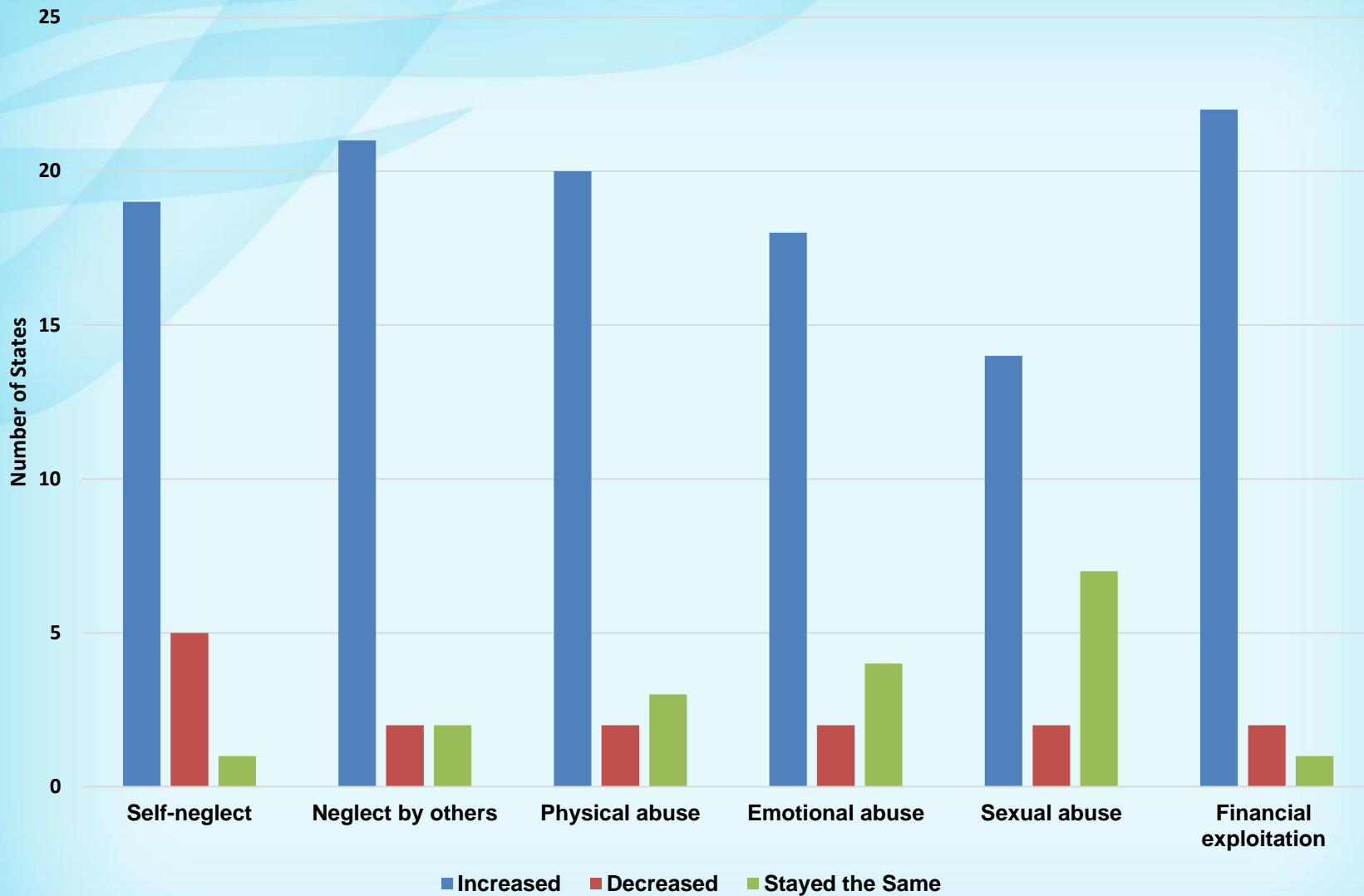
## Change in Average APS Worker Caseload Since 2015



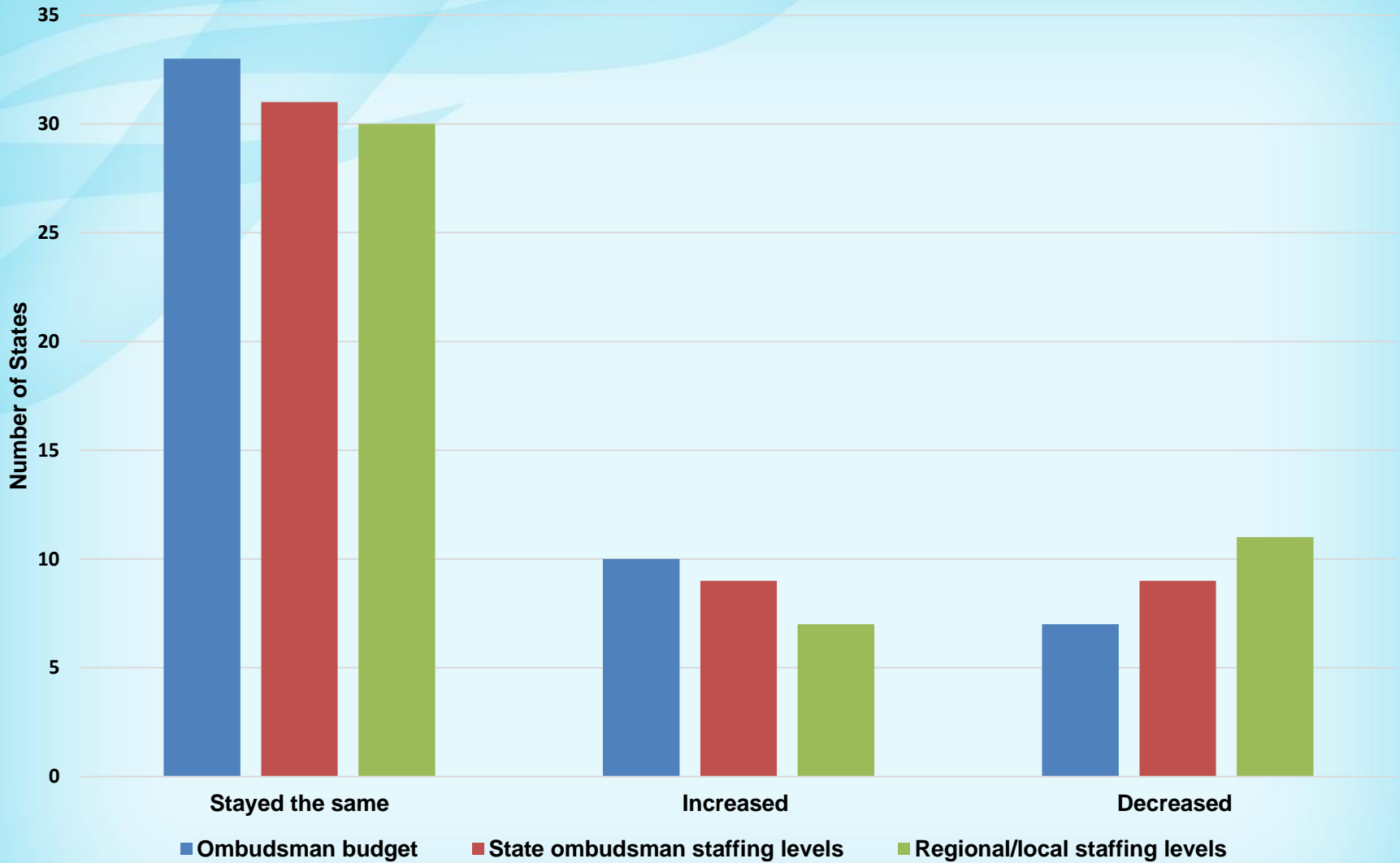
# Change in APS Reports Since 2015



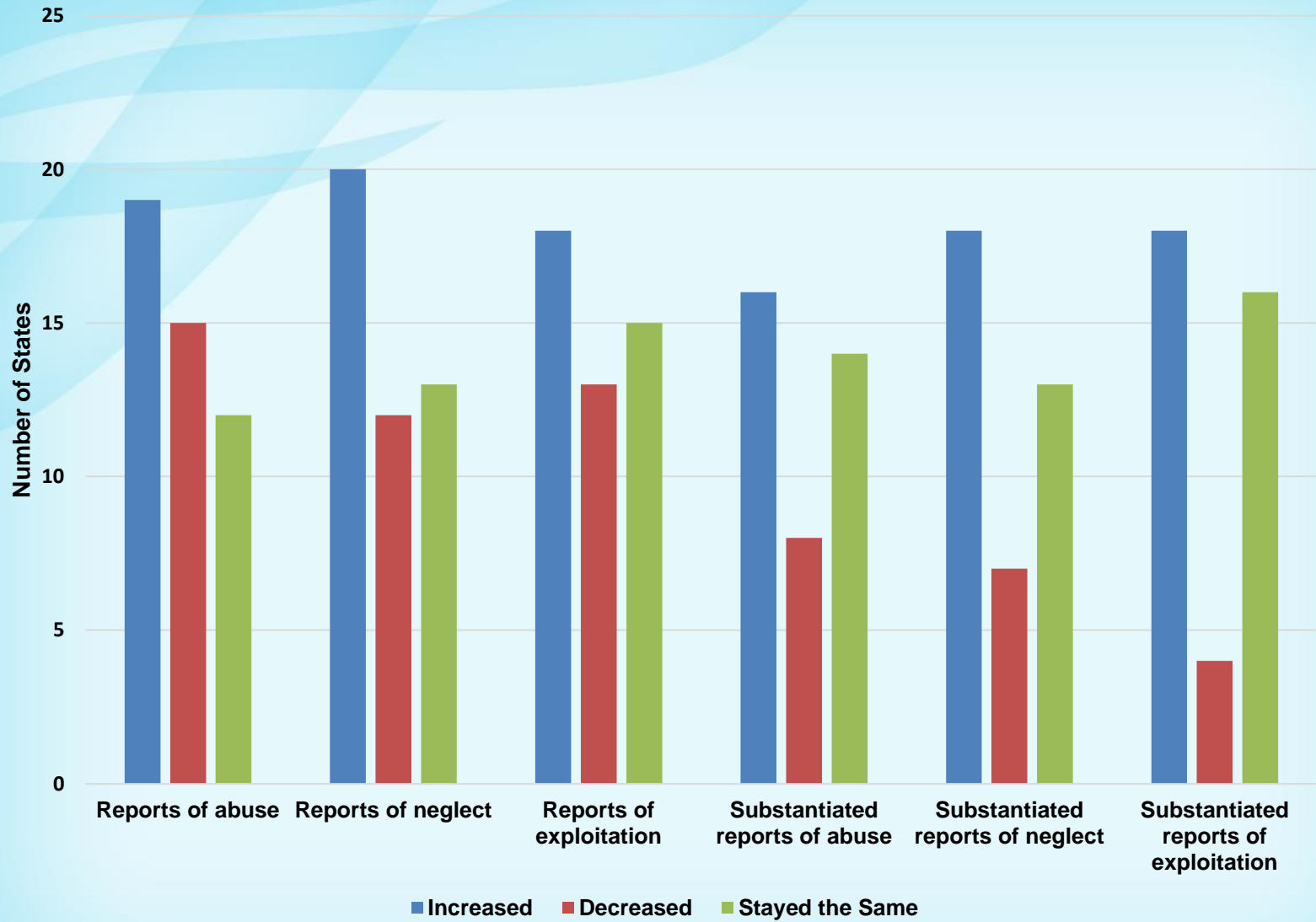
## Change in APS Reports by Type of Abuse Since 2015



## Change in Ombudsman Administration Since 2015



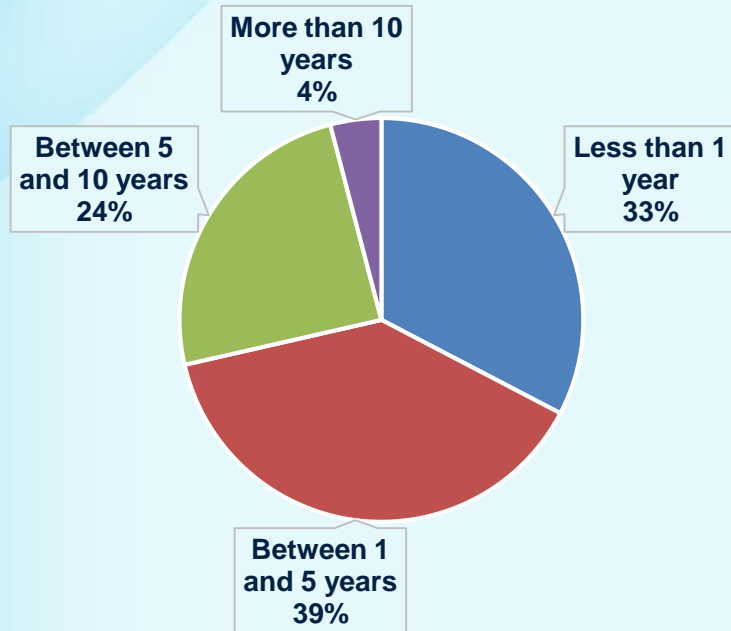
## Change in Reports made to Ombudsman Program since 2015



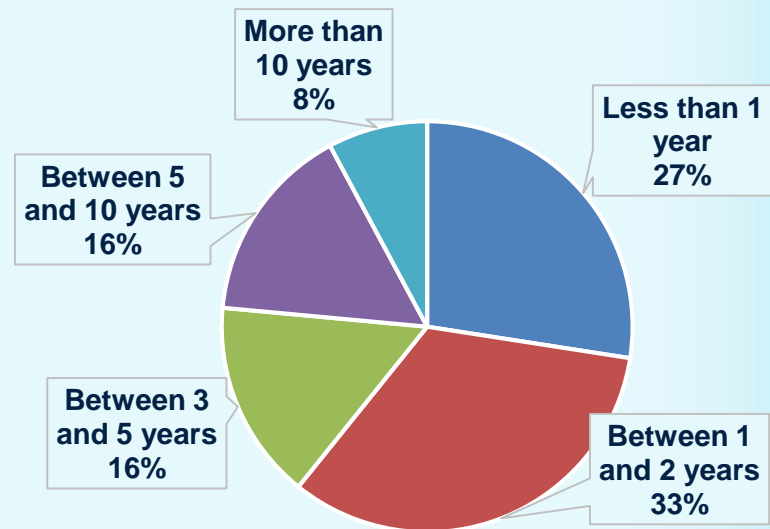
# Theme 5: Staffing and Leadership at Agencies Continue to Experience Significant Changes

# Agency Director Tenure 2015 v. 2017

## 2015 Agency Director Tenure



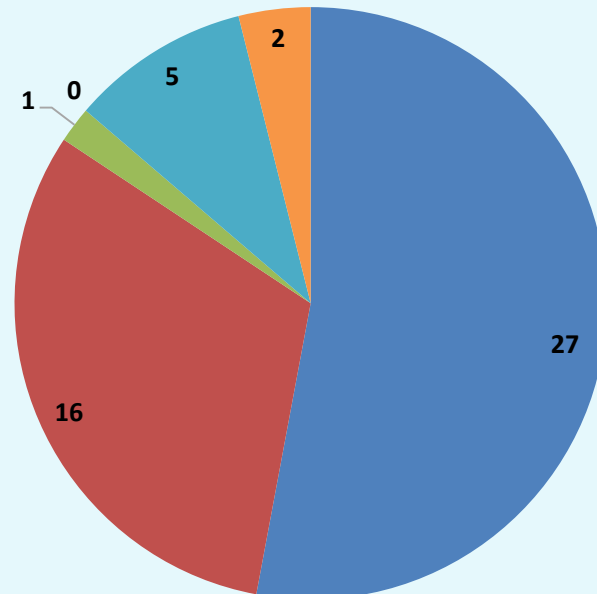
## 2017 Agency Director Tenure



# Agency Director Selection

How is the Director of the State Agency selected for her/his position?

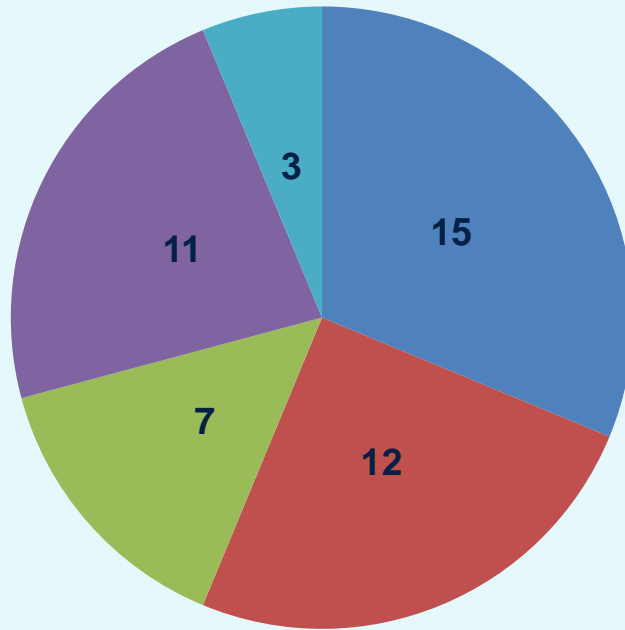
Count:



- Direct gubernatorial appointment
- Hired by higher ranking official within the agency/department, but serving at the convenience of the Governor
- Appointee of a board or commission
- Merit or civil service selection
- Career, non-appointed, state employee
- Other, please specify:



## Percentage of State Agency Staff that Has Retired in the Past Five Years (Number of States)



■ Less than 5%

■ Between 5% and 10%

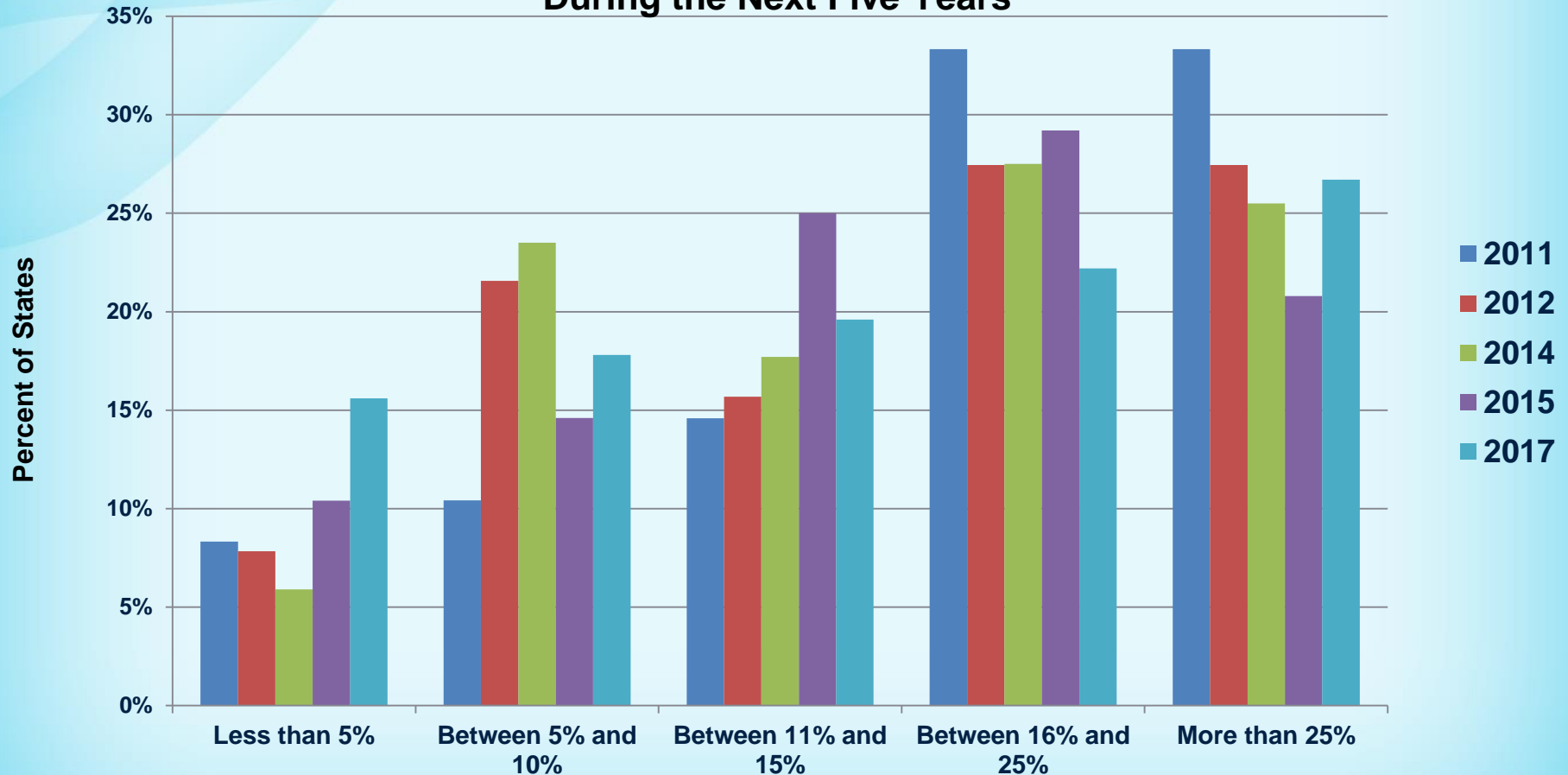
■ Between 11% and 15%

■ Between 16% and 25%

■ More than 25%

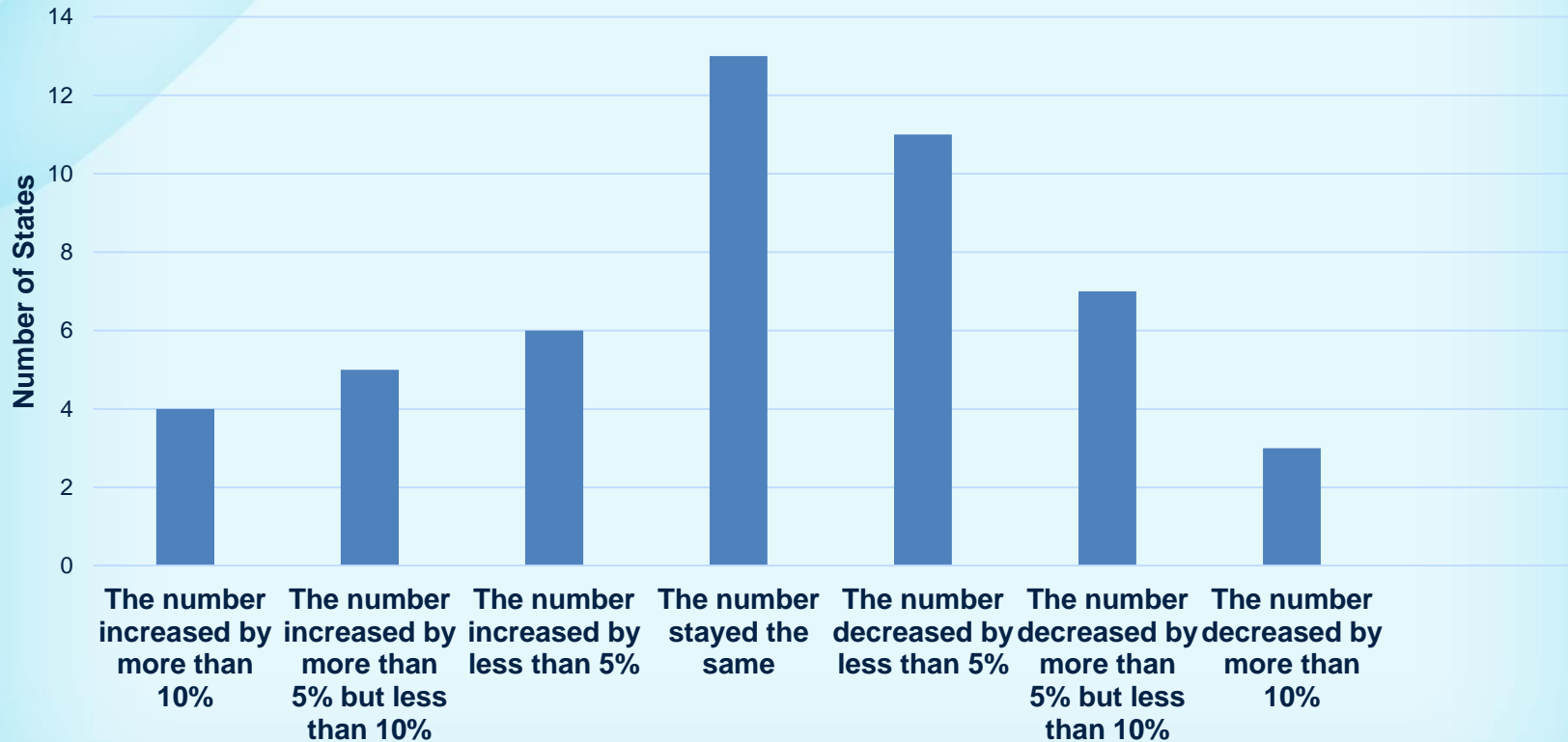
# State Agency Staff Eligible for Retirement

## Percentage of State Agency Staff Eligible for Retirement During the Next Five Years



# Change in FTEs 2014-2017

## Change in Agency FTEs 2014-2017

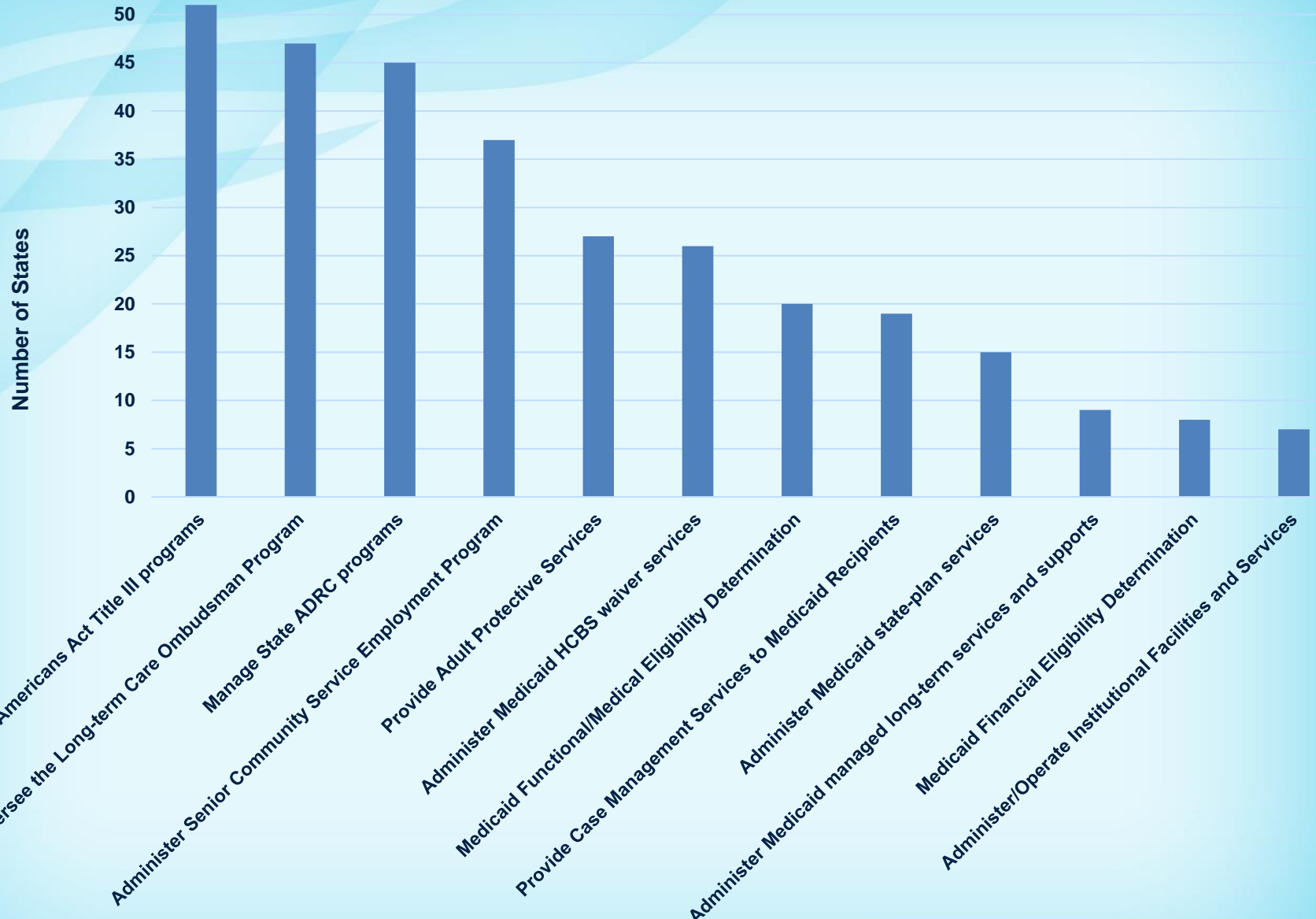


# **Theme 6: Agency Responsibilities are Expanding to Drive Service Integration**

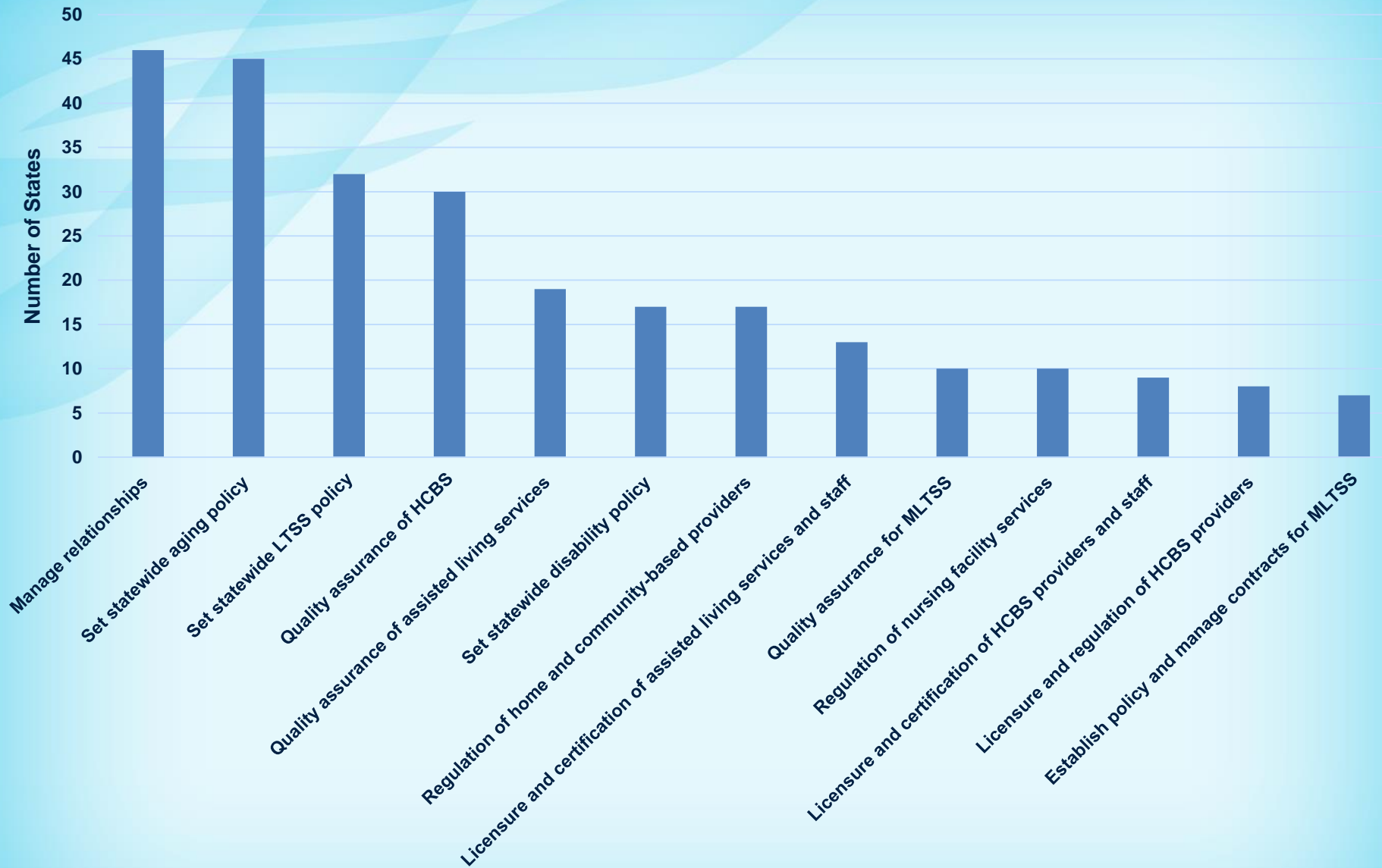
# Populations Served by State Agencies



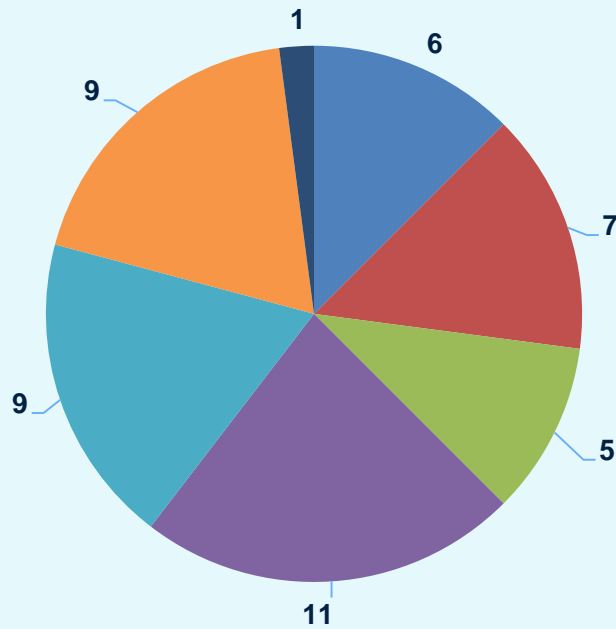
# Programmatic Responsibilities of the State Agency



# State Agency Policy and Oversight Authority



## Percent of Total Agency Budget from OAA



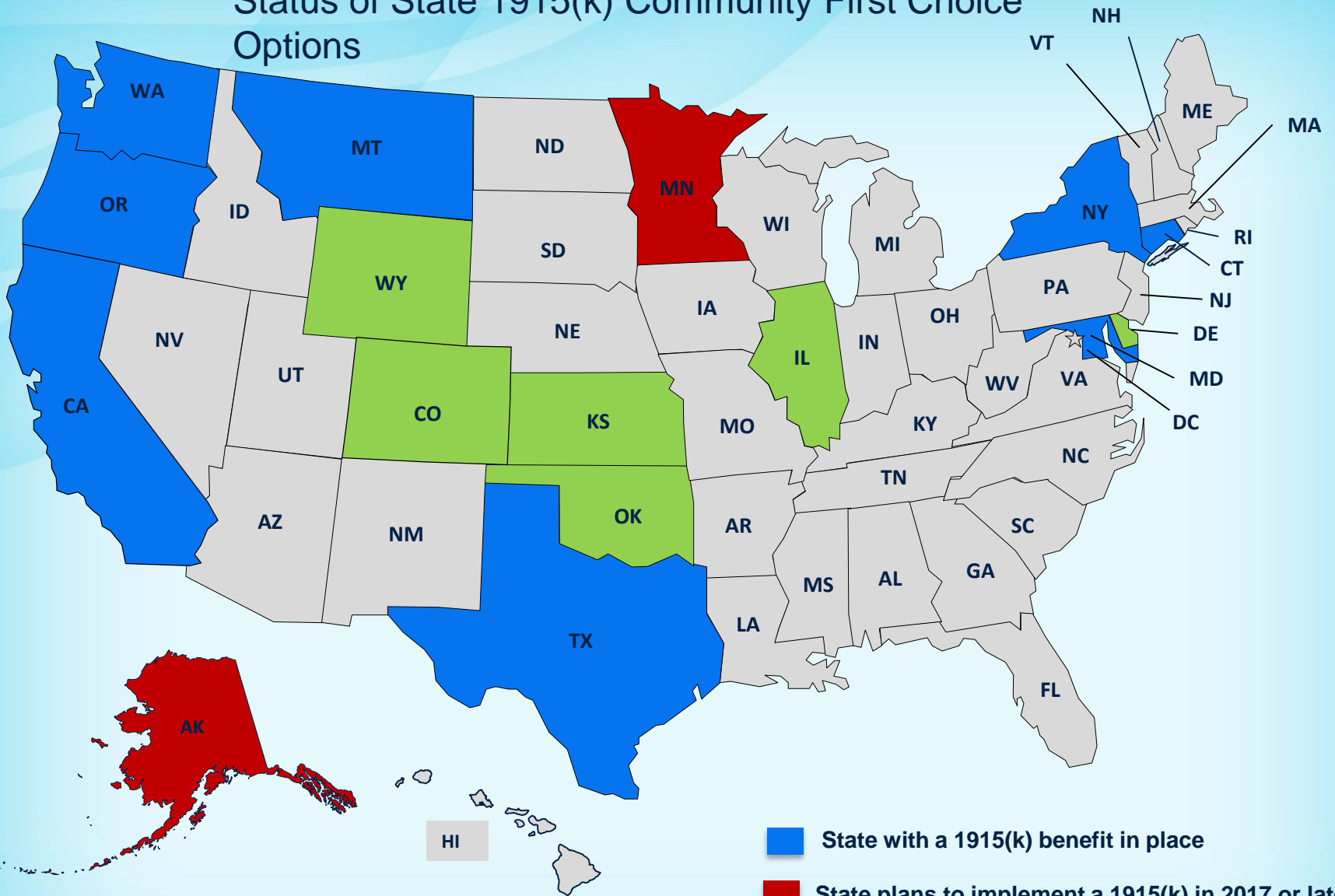
■ Less than 1%      ■ Between 1% and 5%      ■ Between 5% and 15%      ■ Between 15% and 30%  
■ Between 30% and 50%      ■ Between 50% and 75%      ■ More than 75%






# Update on State Plan HCBS Adoption



# Status of State 1915(k) Community First Choice Options



-  State with a 1915(k) benefit in place
-  State plans to implement a 1915(k) in 2017 or later
-  A 1915(k) is under consideration



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Or call us at: **202-898-2578**