



Building a National Community Care Corps of Volunteers Supporting Independent Living

HCBS Conference December 8, 2020

1:30 PM - 2:30 PM ET

communitycarecorps.org

Sara Paige, Oasis Institute

Stacy Canan, Caregiver Action Network

**Sandy Markwood, National Association of Area
Agencies on Aging**

Anne Montgomery, Altarum

Agenda



1. Overview of Community Care Corps

Sara Paige, Oasis Institute

Stacy Canan, Caregiver Action Network

2. Impact of Community Care Corps: Snapshot of Two Grantees

Sandy Markwood, n4a

3. Community Care Corps Research and Preliminary Data

Anne Montgomery, Altarum

4. Q&A

COMMUNITY CARE CORPS Leadership





MISSION

To foster innovative models in which volunteers assist family caregivers, older adults, and adults with disabilities with non-medical care

GOAL

Assist older adults and persons with disabilities maintain their independence and live in the community

COMMUNITY CARE CORPS LOCAL MODEL REQUIREMENTS

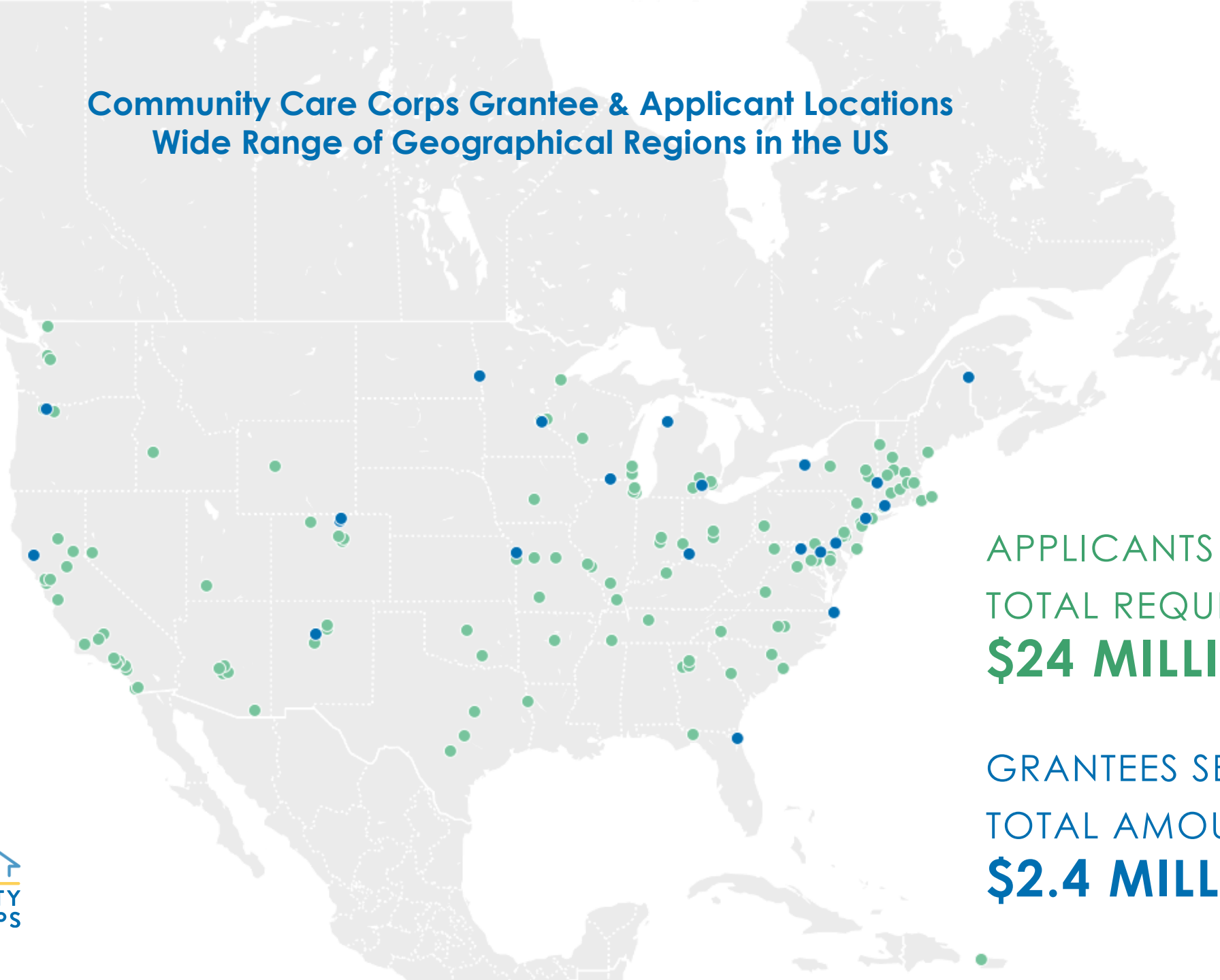
Target Populations

- Older Adults
- Persons with Disabilities, age 18+
- Family Caregivers

Required Elements for Models

- Volunteer Age 18+
- Community-Based Services
- Non-Medical Volunteer Services
- Addresses Unmet Community Need
- Innovative, Replicable, Sustainable
- Nonprofit or Government Agency

Community Care Corps Grantee & Applicant Locations Wide Range of Geographical Regions in the US



APPLICANTS **183**
TOTAL REQUESTED AMOUNT
\$24 MILLION

GRANTEES SELECTED **23**
TOTAL AMOUNT AWARDED
\$2.4 MILLION

Aging Clinic of the Rockies ● AoA Southern Central Connecticut ● Aroostook AoA
Catholic Charities SW Ohio ● Catholic Community Service Juneau ● CBVFR Auxiliary, Inc
Clackamas County Social Services ● Good Shepherd Interfaith Volunteer Caregivers ● Lori's Hands
Jewish Family Services of Washtenaw County ● Lifespan of Greater Rochester ● DOROT, Inc.

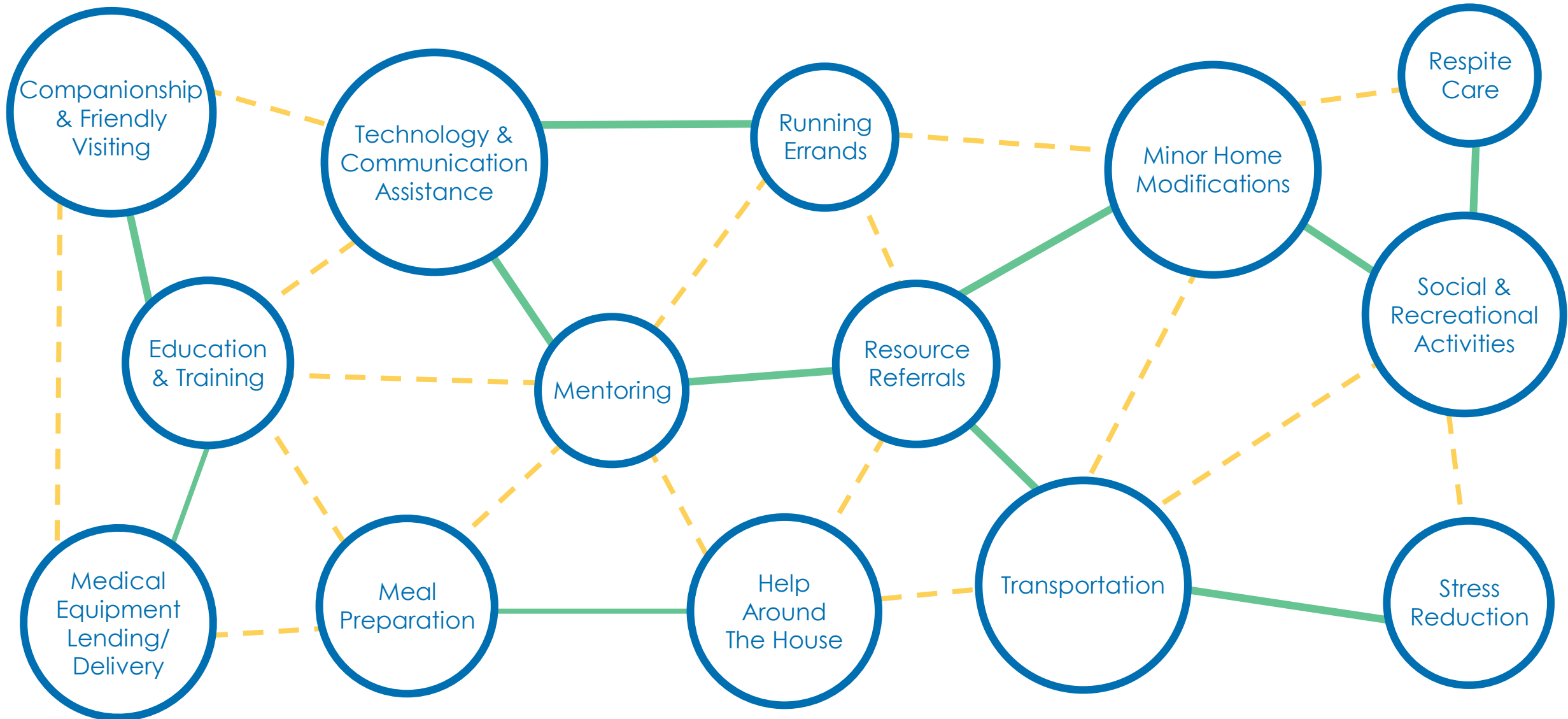


COMMUNITY CARE CORPS 2020 GRANTEES



Lutheran Social Service of Minnesota ● St. Agnes Hospital Foundation ● RSVP of Rock County
Lutheran Social Services of North Dakota ● New Mexico Caregivers Coalition ● ElderSource
North Coast Opportunities, Inc ● Shepherd's Centers of America ● ShareCare of Leelanau, Inc
Villages of the Berkshires, Inc ● Volunteers of America-Northern CO Services

Examples of Volunteer Services



CAROL'S STORY

ElderSource
Jacksonville, FL

www.vimeo.com/communitycarecorps





Impact of Community Care Corps: Snapshot of Two Grantees

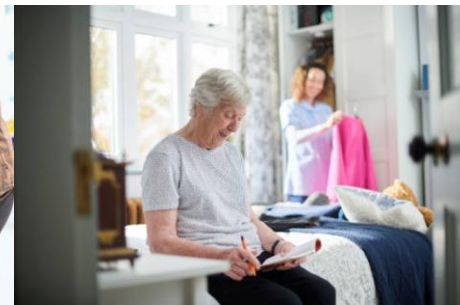
SANDY MARKWOOD

NATIONAL ASSOCIATION OF AREA AGENCIES ON AGING (N4A)



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Meeting the Needs of Caregivers in the Community





Made Harder Because of COVID-19



Aroostook Area Agency on Aging (ME)



Aroostook Goals

- Increase social inclusion
- Increase level of independence



Aroostook Focus: 3 Friendlies

- Friendly Visiting
- Friendly Helpers
- Friendly Neighbors



3 Friendlies During COVID: 19



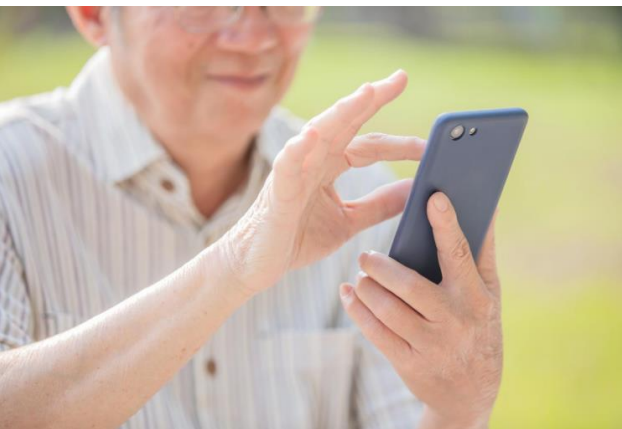


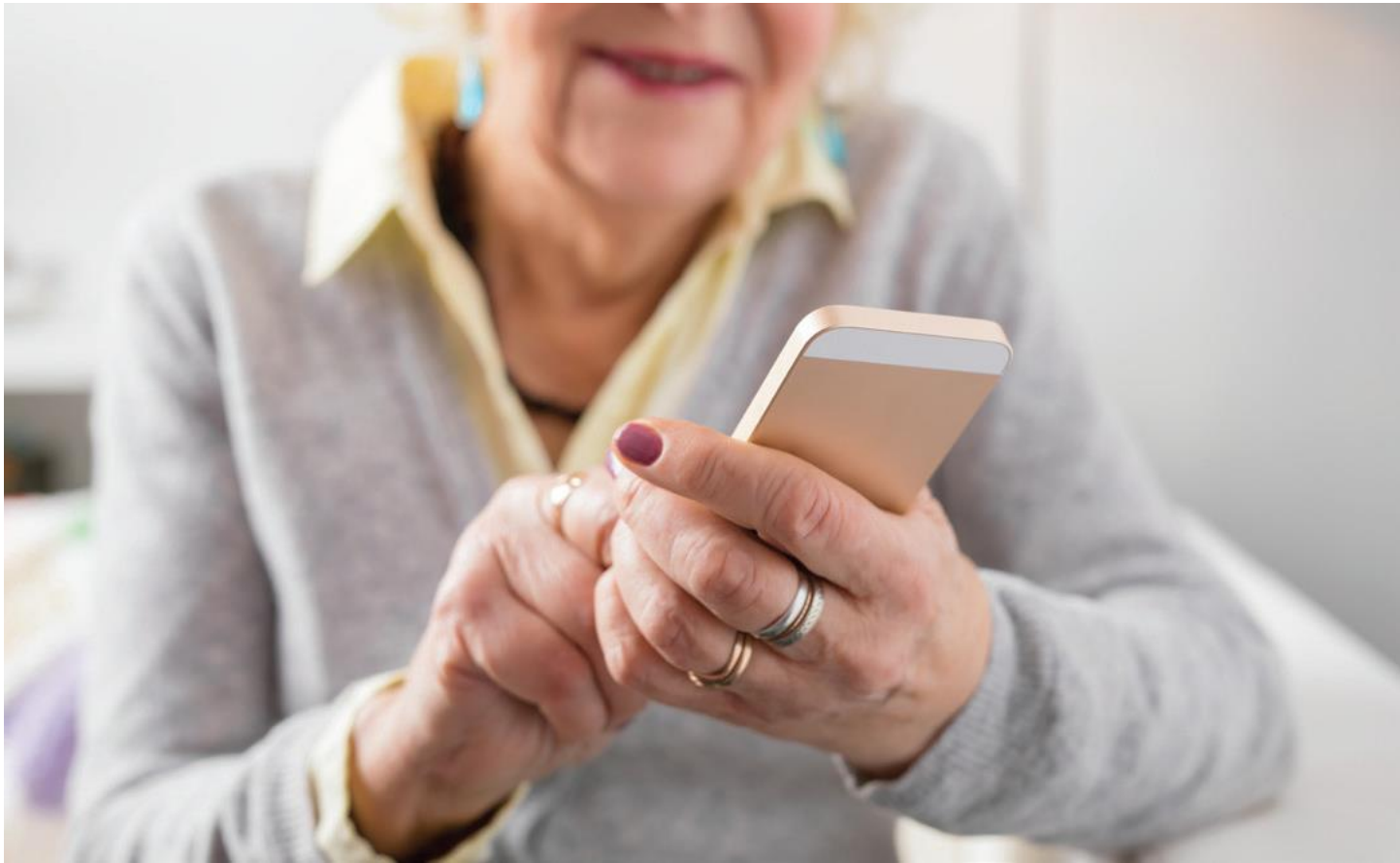


Eldersource Area Agency on Aging (FL)



Eldersource: Caring Connections






Eldersource: Caring Connections + COVID-19


How COVID-19 has and will likely continue to change programming

CDC Has Information For Older Adults at Higher Risk

8 out of **10** COVID-19 deaths reported in the U.S. have been in adults 65 years old and older. Visit [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus) for steps to reduce your risk of getting sick.



[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)



Caregiver: COVID-19 and Beyond



**Avoiding Caregiver Burnout
During COVID-19**

The Importance of Community The Importance of Caring



Contact Information

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CEO

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National Association of Area Agencies on Aging

www.n4a.org



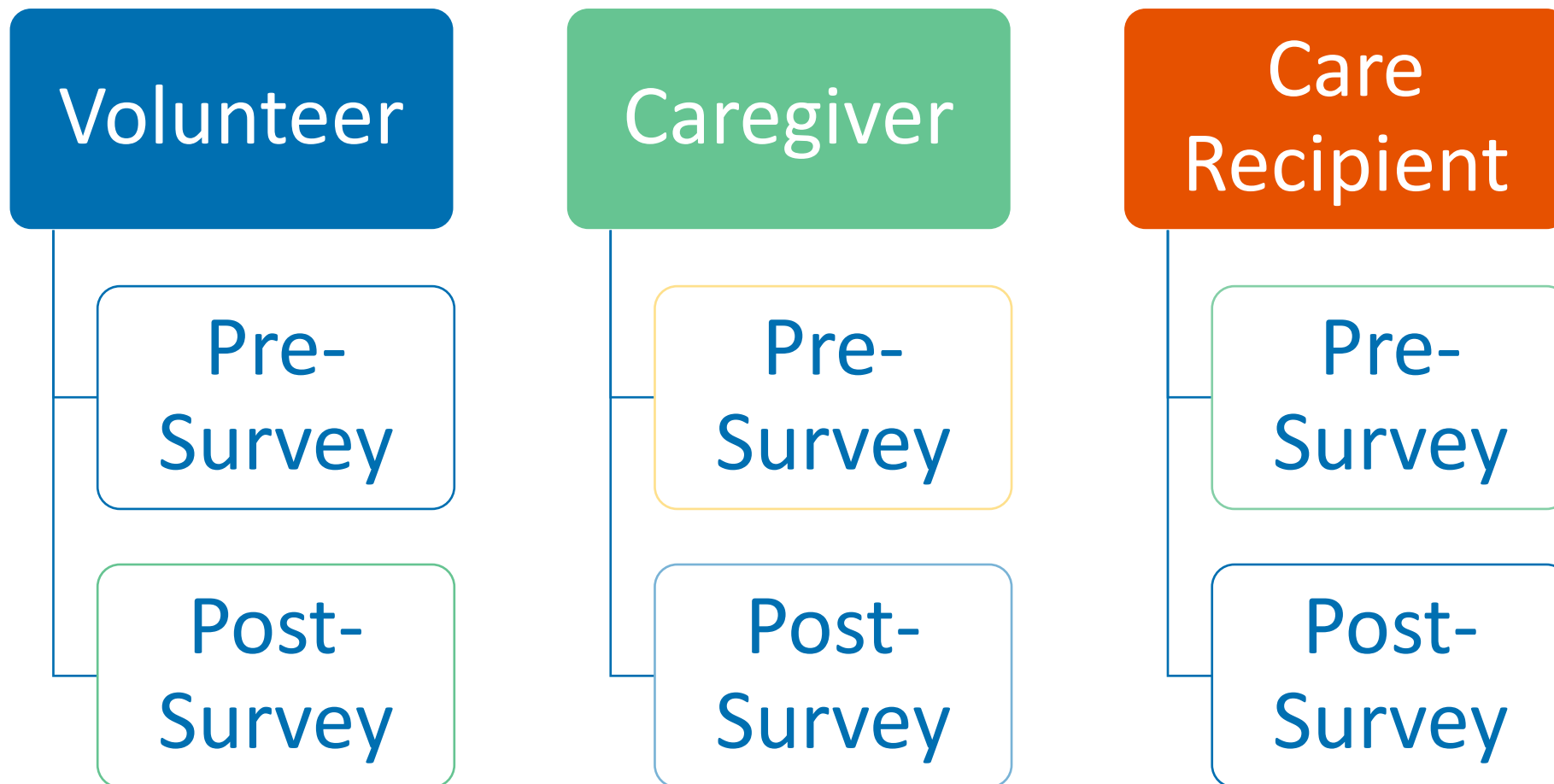
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Who we are and our role in Community Care Corps

Altarum is a nonprofit research and consulting organization that creates and implements solutions to advance health among vulnerable and publicly insured populations.

Altarum's role in the Community Care Corps project is to manage data collection and evaluation for pre- and post-surveys for volunteers, caregivers, and care recipients.

Types of Community Care Corps Surveys



Community
Care Corps

Data presented here is
preliminary
and
not for distribution

Thank you



LimeSurvey

Pre- and Post-Survey Data Collection

LimeSurvey is an open-source online web survey platform

- Software is **FREE** and based on data security, transparency, and openness
- Supported at Altarum in an environment with Federal Government level security standards
- Online surveys are designed to be easy to navigate by respondents



Community Care Corps - Post Survey

8%

Volunteer - Service Description

What non-medical volunteer services have you been providing for this organization? (Please select all that apply)

- Respite care
- Technology/communication assistance
- Companionship
- Meal preparation
- Help around the house
- Transportation
- Minor home modifications
- Education and training
- Stress reduction
- Running errands
- Social/recreational activities
- Not sure
- Other:

Types of Questions

Select all that apply

- Appears as a square check box



Rating Difficulty

- Choose one answer for each line

No Difficulty	Some Difficulty	A Lot of Difficulty	Usually was Unable to Do
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Choose one answer

- Round radio button



Fill-in-the-blank

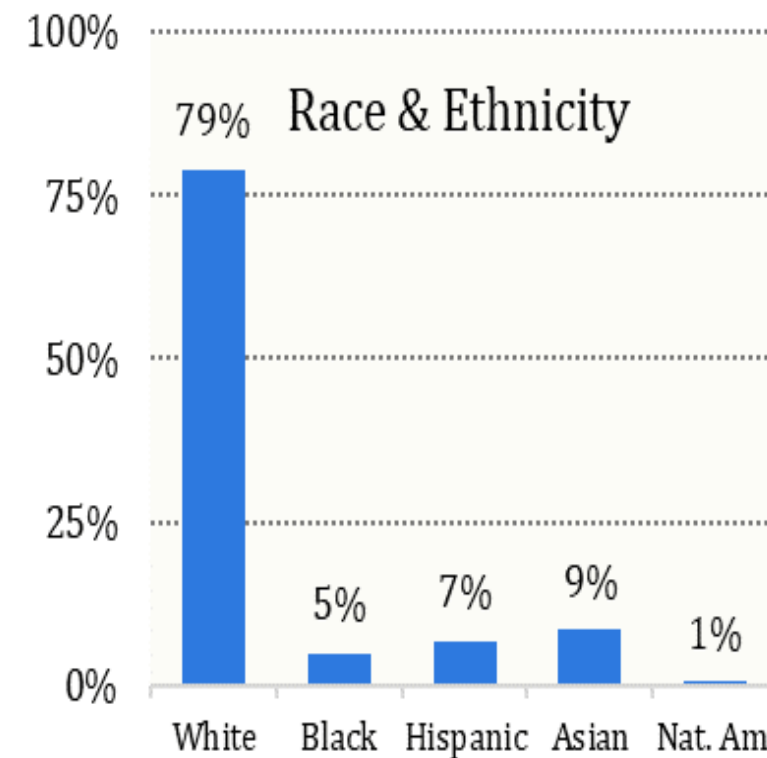
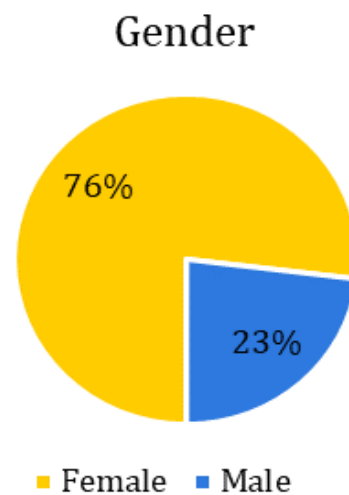
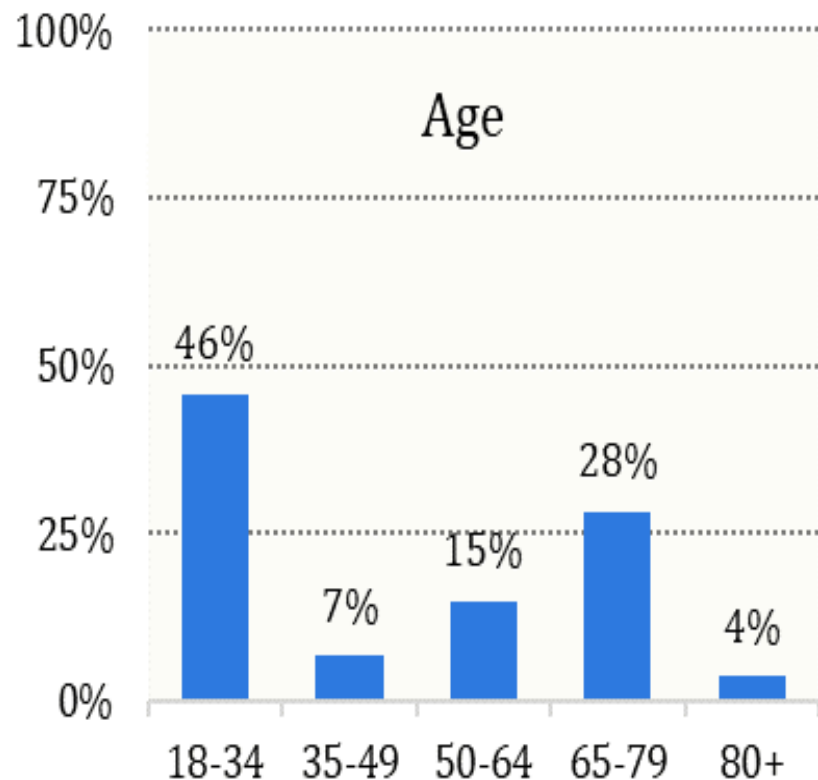
- Default Text

Other:

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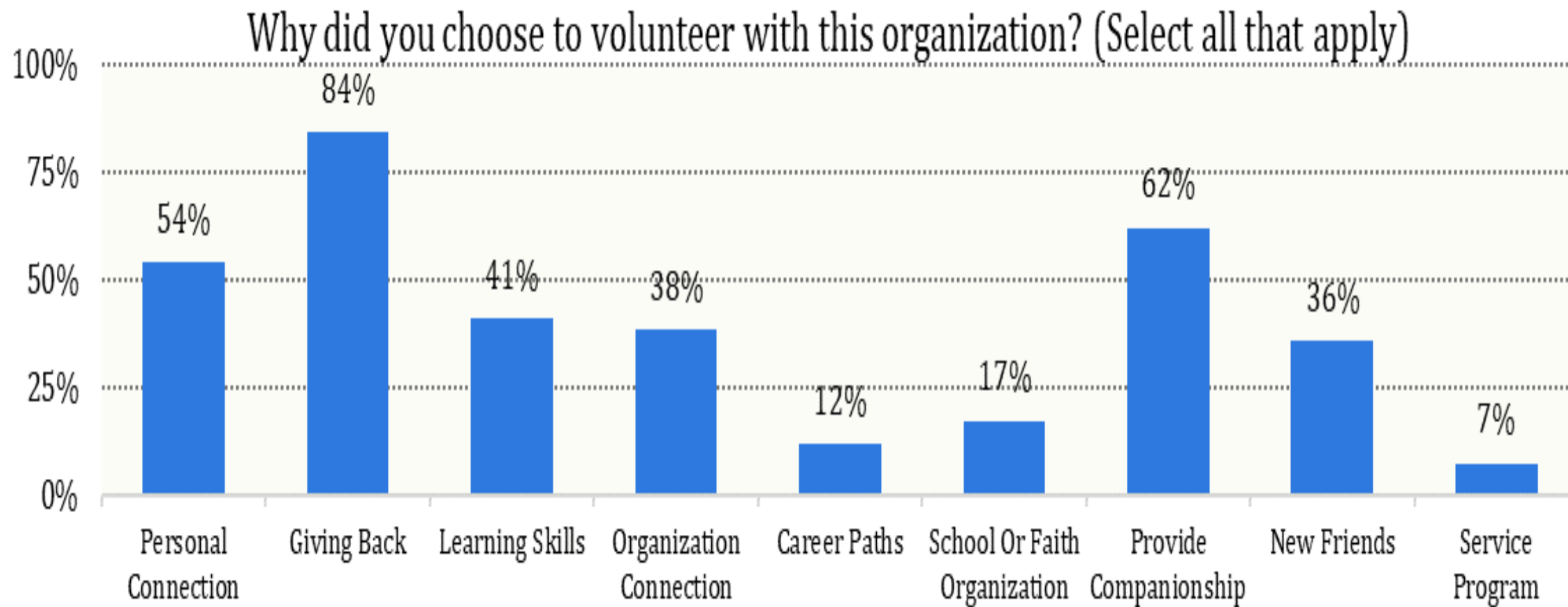
! Only numbers may be entered in this field.

Demographic Profile of Volunteers*



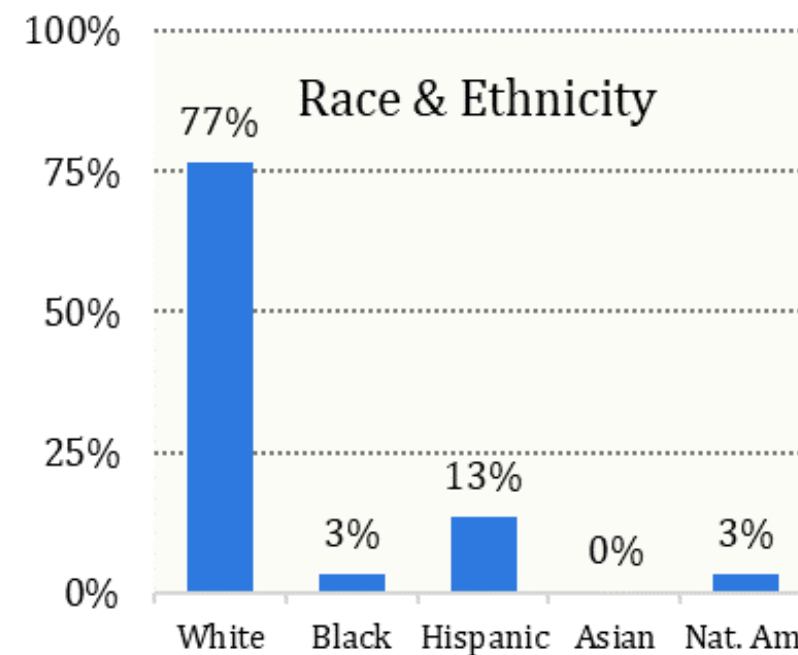
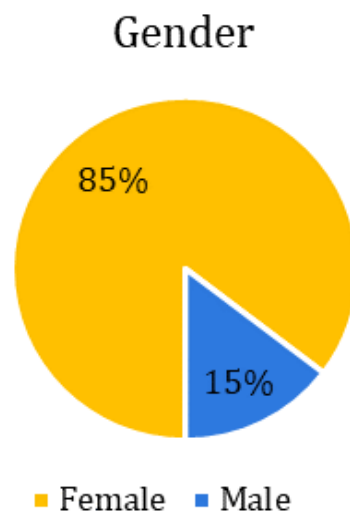
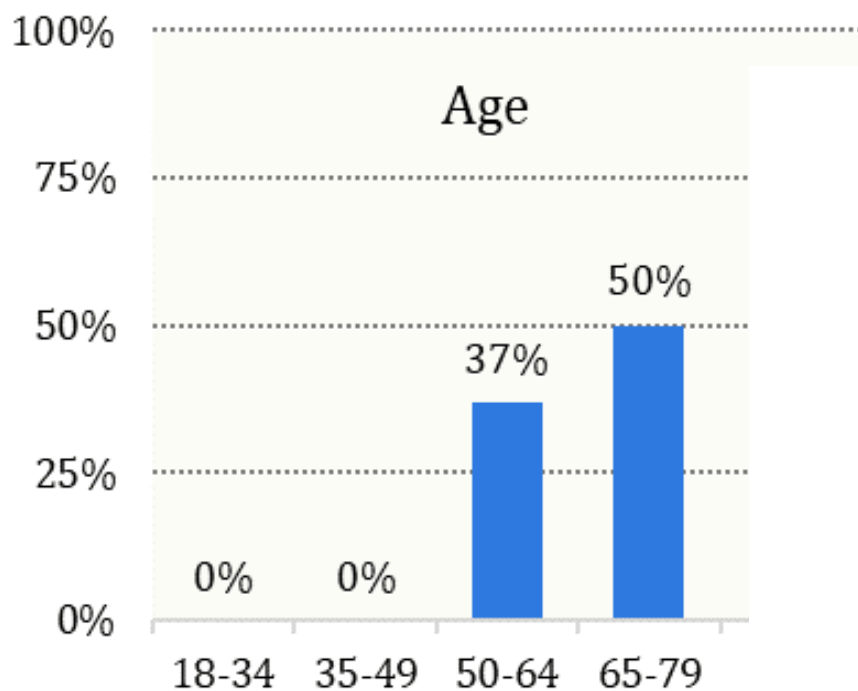
*Preliminary data, not for distribution

Reasons to Volunteer*



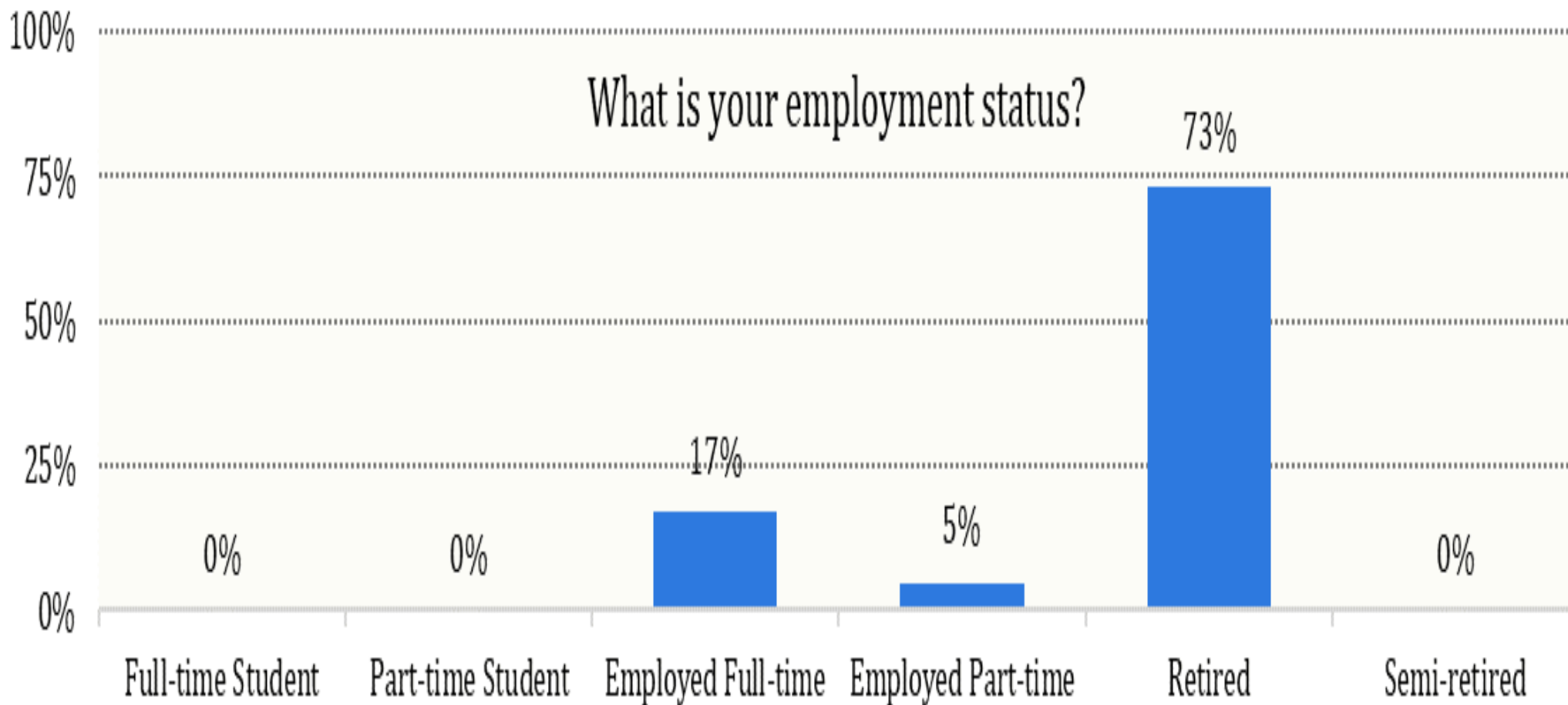
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Demographic Profile of Caregivers*



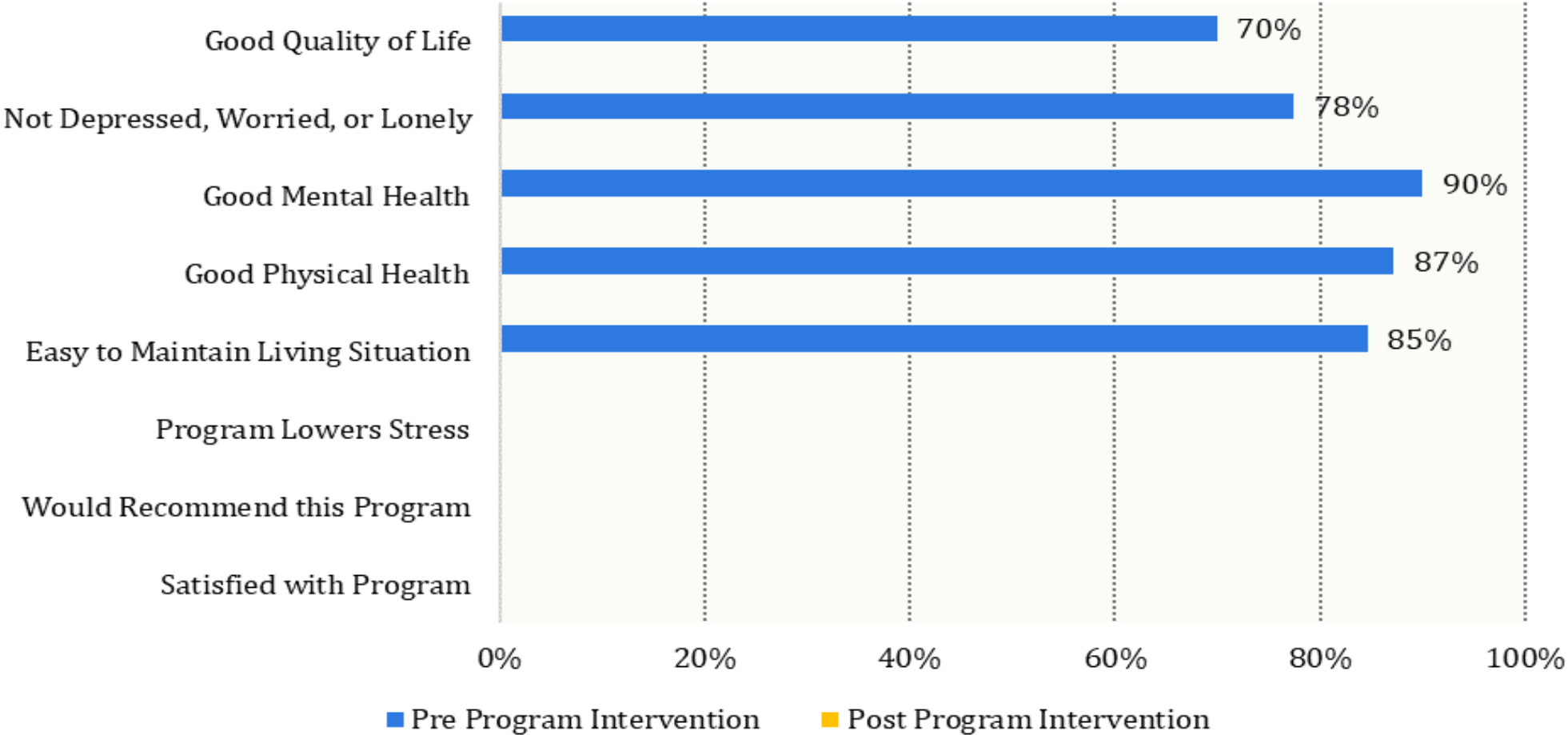
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Caregiver Employment Status*



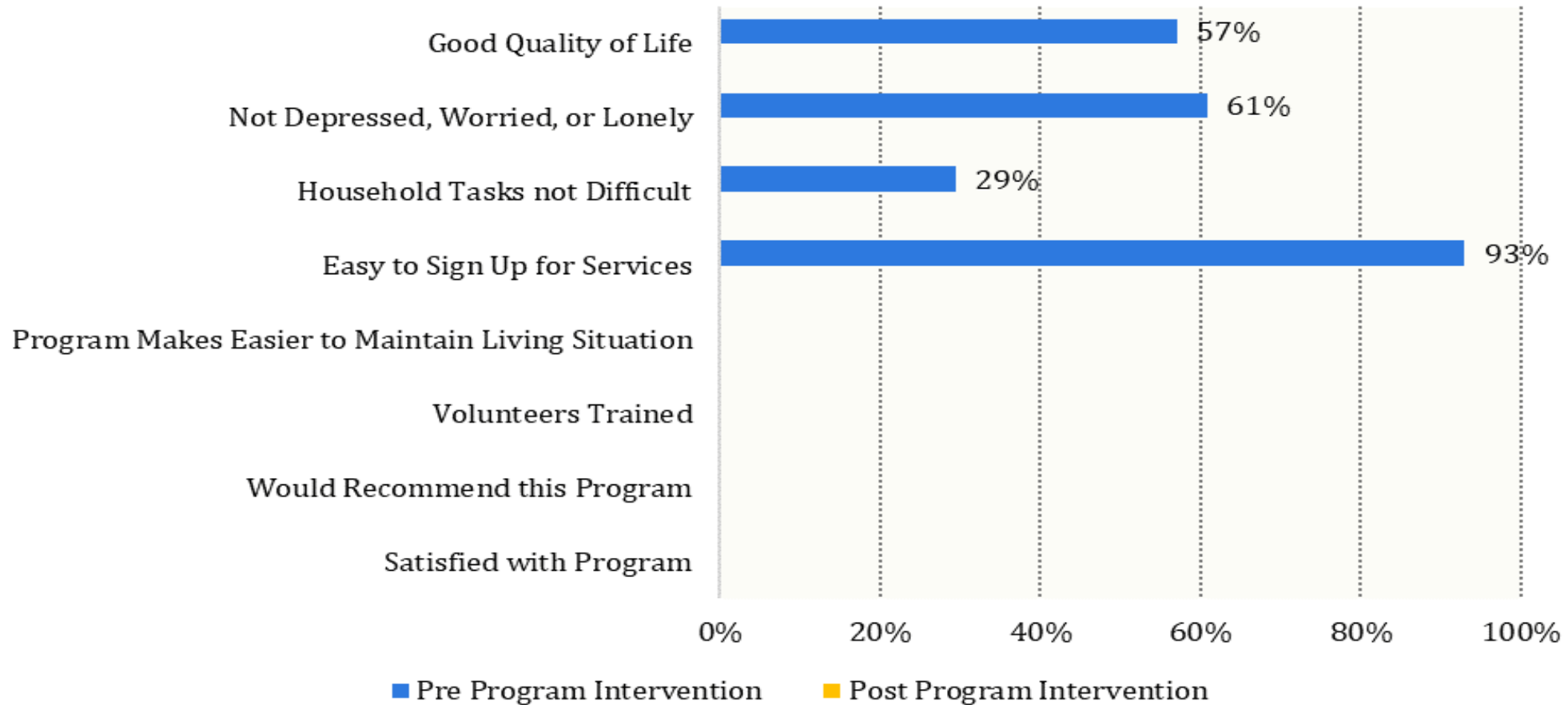
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Caregiver Results Before and After Intervention*



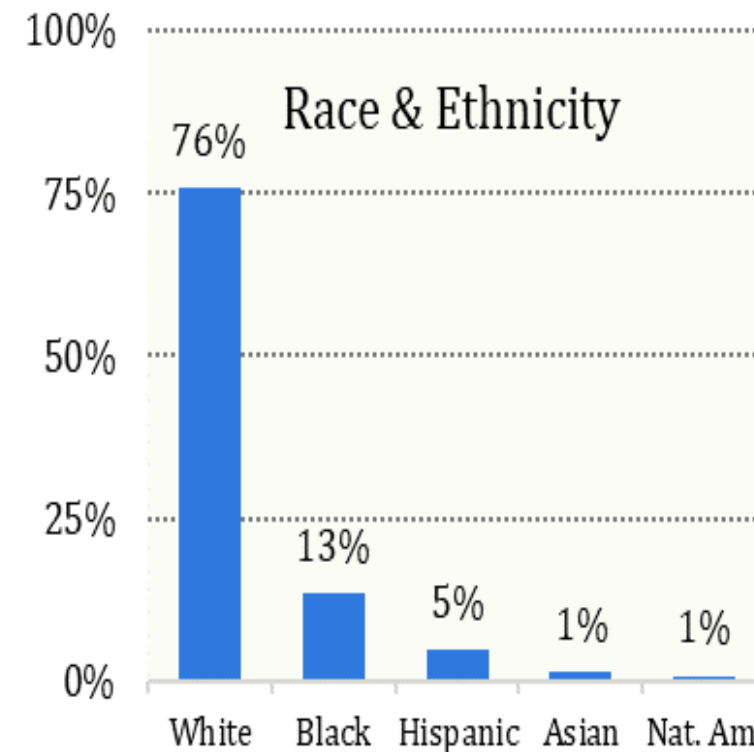
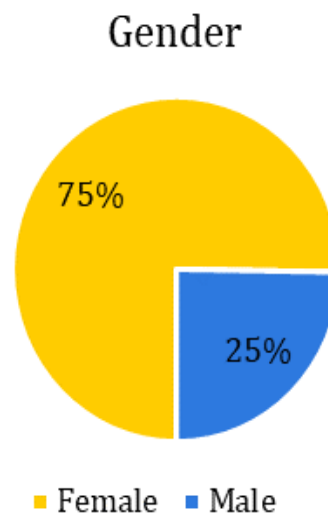
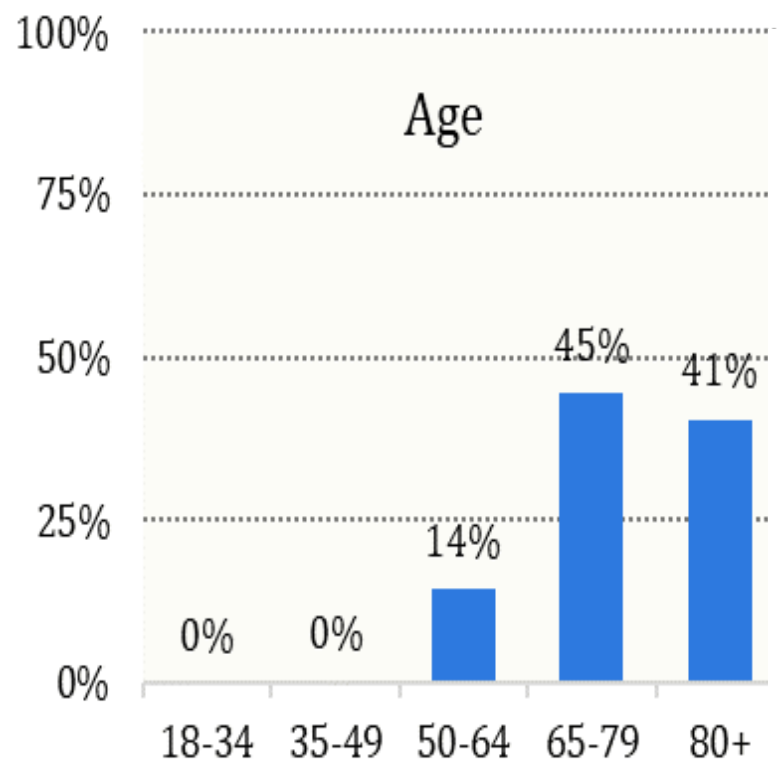
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Care Recipient Results Before and After Program Intervention*



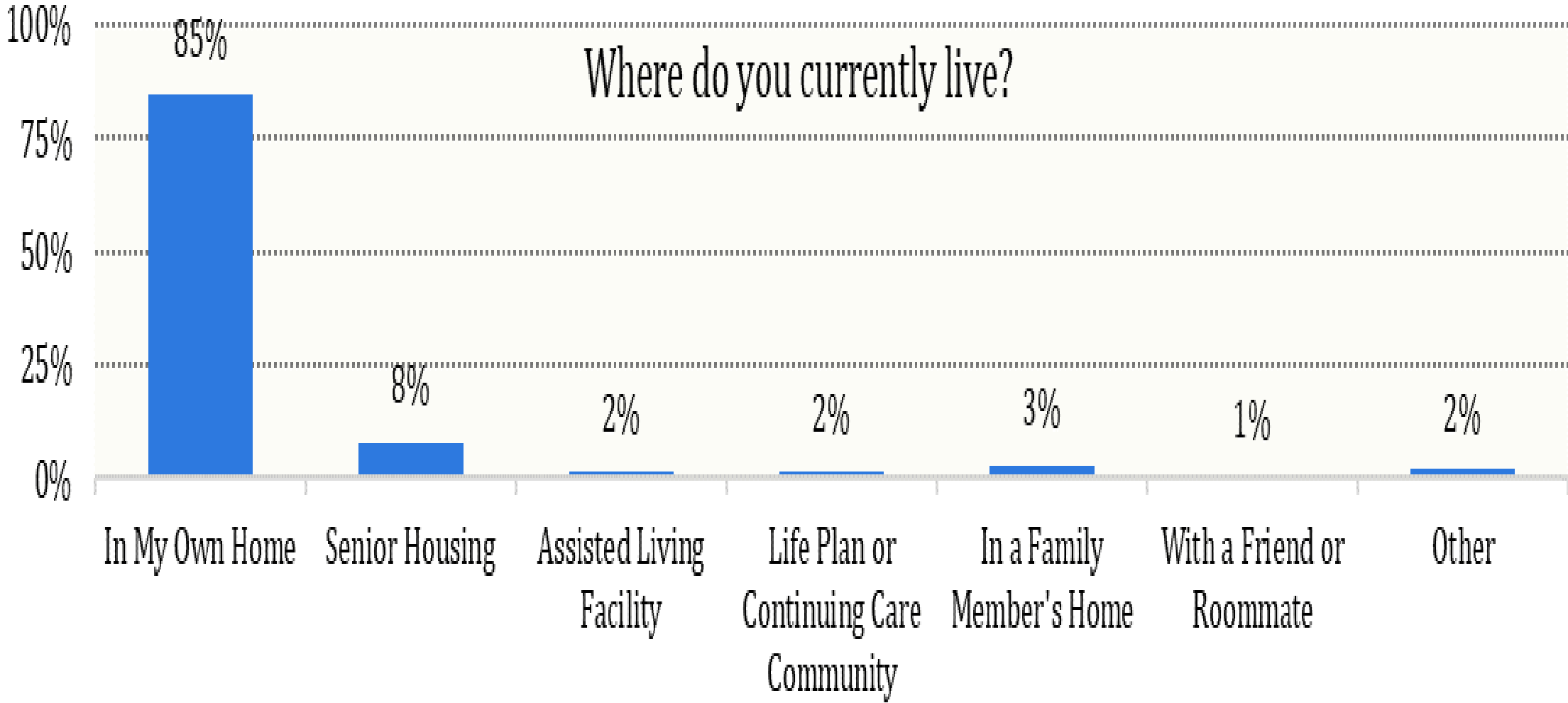
*Preliminary data, not for distribution

Demographic Profile of Care Recipients*



*Preliminary data, not for distribution

Care Recipient Living Situation*



*Preliminary data, not for distribution



THANK YOU!

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COMMUNITY CARE CORPS



Q & A

Send questions after this presentation to:
info@communitycarecorps.org

For more information, visit:
www.communitycarecorps.org